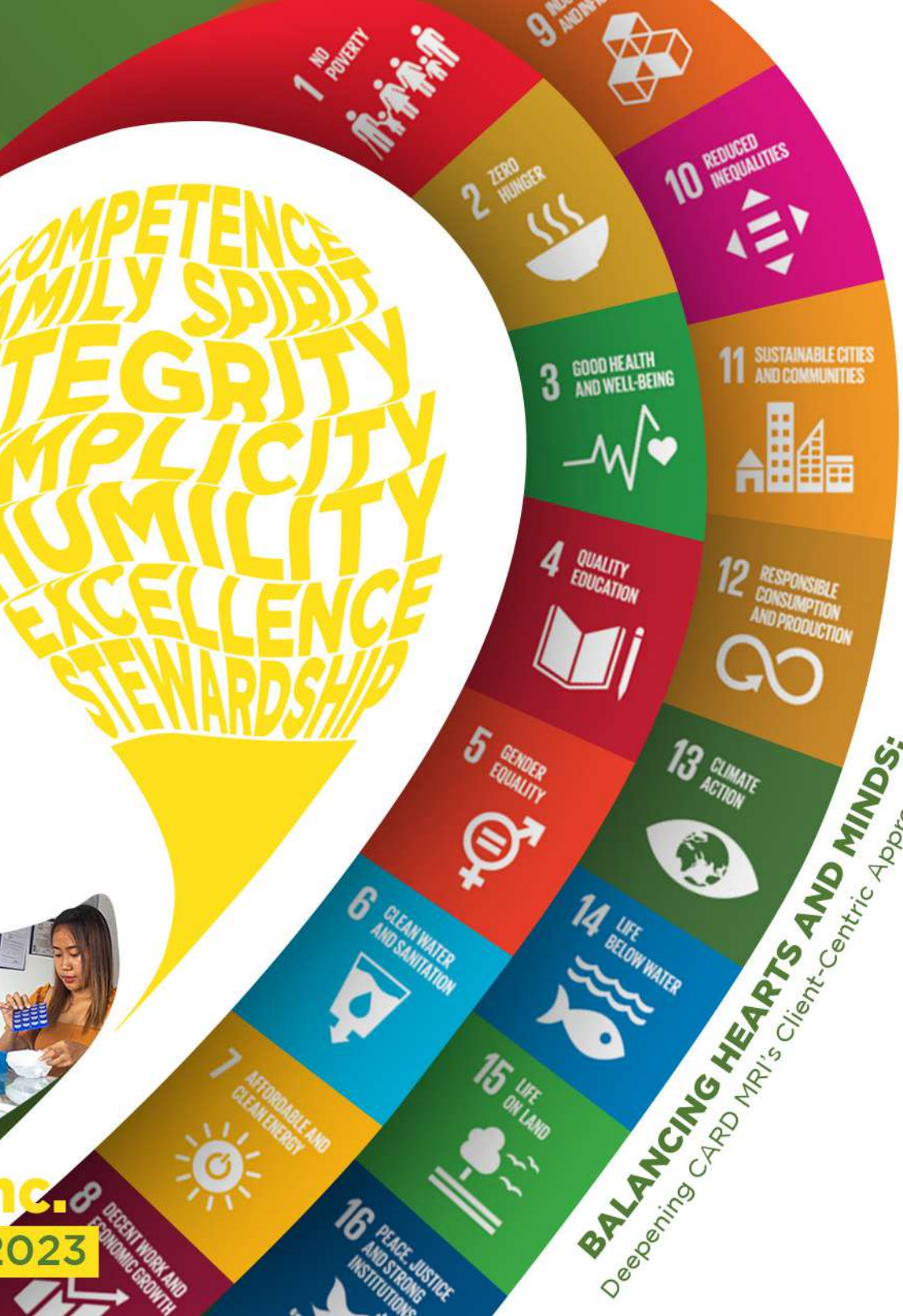


COMPETENCE
FAMILY SPIRIT
INTEGRITY
SIMPLICITY
HUMILITY
EXCELLENCE
STEWARDSHIP

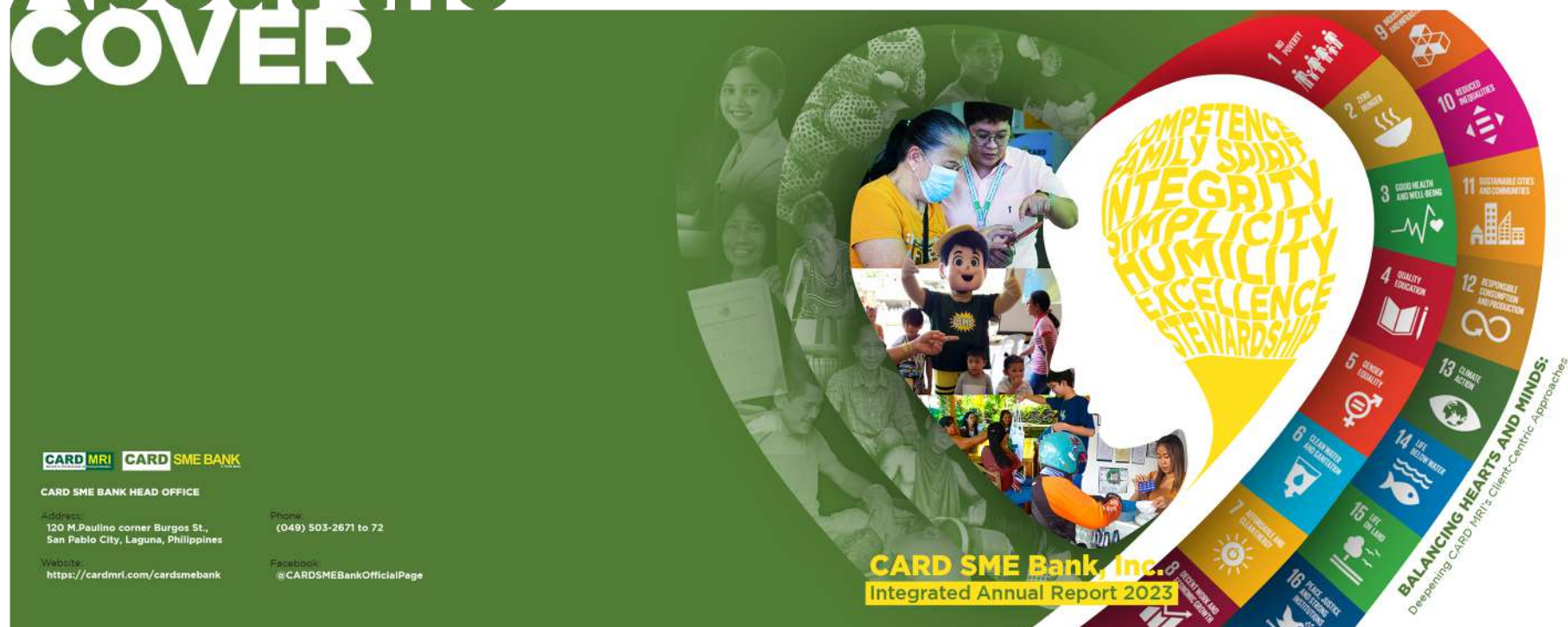


CARD SME Bank, Inc.
Integrated Annual Report 2023



BALANCING HEARTS AND MINDS:
Deepening CARD MRI's Client-Centric Approaches

About the COVER



In its 37 years of existence, CARD MRI's commitment to empowering the socio-economically challenged and marginalized sectors in the Philippines never faltered.

Our theme, "Balancing Hearts and Minds: Deepening CARD MRI's Client-Centric Approaches", reflects our service-focused strategies to foster sustainability in everything we do, from our products and services to our programs and initiatives. This commitment ensures that CARD MRI provides lifelong assistance to every individual so that they can take hold of their own destinies.

In every decision we make, we always consider this crucial aspect: the harmony of our emotions and intellect. It guides us in creating rightful decisions not only for the organization but also for the welfare of the communities we serve.

In the shape of heart, we prioritize enhancing the client's service experience through our offerings derived from the voices and the meaningful connections we created with our community. In the image of mind, we are guided by our core values in making conscious decisions that promote a culture of client empowerment.

The image represented by the shape of a woman with a heart and brain pictures the relationship between empathy and strategic thinking. CARD MRI positions its efforts with sustainable development goals.

CARD MRI will continue to listen and understand the voices of its community and deliver tailor-fit programs that will open boundless possibilities.

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THE CARD MRI ORGANIGRAM



CARD Banking Group

CARD SME BANK
A Thrift Bank

Let's grow your business, together.

CARD SME Bank is the thrift bank of CARD MRI. It fills the financial needs of microfinance graduates from CARD Bank and CARD MRI Rizal Bank who are poised to venture into small and medium enterprises (SMEs). The bank specializes in loan and savings products and services for these entrepreneurs engaging in SMEs.

Moreover, its mission extends beyond financial transactions. The Bank also aims to empower its community to reach their full potential.

CARD SME Bank collaborates closely with the CARD MRI group to achieve a holistic approach to development. Together, it offers comprehensive programs and services, including microinsurance, educational and health programs, and capacity-building initiatives. By addressing this, we strive to elevate the quality of life for the communities we serve.

As the Bank empowers MSMEs in the country, it contributes to the growth of our national economy.

VISION



CARD SME Bank, Inc. supports CARD MRI's vision statement as a Group of Mutually Reinforcing Institutions that is dedicated to empower the poor by upholding the core values of competence, family spirit, integrity, stewardship, humility, culture of excellence, and simplicity. As one of the institutions that comprise the CARD MRI and in support of its mission, CARD SME envisions building a sustainable financial and capacity building institution owned and led by socially-and-economically challenged families by providing integrated Microfinance, Small and Medium Enterprise (MSME) and social development (credit with education, leadership with a heart, innovative community programs) services to an expanding membership base by organizing and empowering women and their families; and continue upholding the highest standards of stewardship of financial, human, and institutional resources.

MISSION



- To provide banking services especially designed for landless rural workers by bringing bank services to community sites and accommodating the least financial transactions within their affordability
- To provide collateralized and non-collateralized loans to non-bankable but viable and environmentally sustainable microfinance and SME projects
- To grow the bank's SME lending to become the pre-eminent SME Bank in the Philippines to be able to reach more SME beneficiaries.

OBJECTIVES



- To provide banking services especially designed for landless rural workers by bringing bank services to community sites and accommodating the least financial transactions within their affordability.
- To continuously assist the matured clients of CARD micro-entrepreneurs whose financial needs are beyond microfinance product lines through provision of bigger capital with longer and flexible repayment terms, savings, as well as other products and services that will help sustain and expand their ongoing businesses.
- To identify, recruit, and support new-to-CARD SMEs that are not currently being adequately served by other financial institutions.
- To provide collateralized and non-collateralized loans to non-bankable but viable and environmentally sustainable projects; and

To ensure that the bank contributed to the CARD MRI's target of Twenty (20) million poorest Filipinos provided with financial services by the year 2030. (10-20-80 Strategy)

COMPETENCE

Upholding that the staff is the primary asset and driving force of the institution, CARD SME Bank values the continuing development of their competence and capability through instilling the value of integrity, honesty, transparency, discipline, hard work and excellence leading to the empowerment of its staff and members in an atmosphere of mutual respect.

FAMILY-SPIRIT

CARD SME Bank, guided by its genuine love for the poor, builds and nurture an atmosphere of family spirit through mutual trust, demonstrating commitment and dedication and sharing of learning experiences among staff and members.

INTEGRITY

CARD SME Bank values high transparency, ethics, morality, truthfulness, and sincerity in all its undertakings, programs and activities. The Bank honors commitments to clients, partners, and stakeholders by way of providing faithfully what was agreed upon or promised. Everyone is responsible and accountable for the performance of its institution, officers, and individual staff.

SIMPLICITY

As CARD SME Bank dedicates its life for the ultimate empowerment of the poor, CARD SME Bank opts to always live a simple life in words and in deeds.

OUR CORE VALUES

In fulfilling our mission of eradicating poverty in the Philippines, CARD SME Bank shall be guided by the highest standards of ethical behavior and the core values of competence, family spirit, integrity, simplicity, humility, excellence, and stewardship.

HUMILITY

CARD SME Bank recognizes the value of “kababaang loob” towards achieving the CARD MRI’s overarching goal of poverty eradication with a heart. As such, all staff are enjoined and encouraged to celebrate the accomplishment and successes of CARD SME Bank at heart and not boast them publicly. All staff remain to have strong faith, determined, and committed to work passionately and warmly towards achieving the CARD MRI vision.

EXCELLENCE

CARD SME Bank’s pioneering effort is rooted in excellence drawn from the Board and staff’s confidence to create, innovate, inspire, and continuously challenge the existing paradigm to ultimately empower the poor.

STEWARDSHIP

The Board and staff of CARD SME Bank live as stewards of its vision and builds on its strengths, distinctive, and uniqueness of its being through a framework of good governance.

BUSINESS MODEL & VALUE CREATION

OUR CAPITALS

Our capital allows us to widen our business operations while contributing to the United Nations Sustainable Development Goals. These capitals strengthen our ability to serve our members, employees, government and regulators, and the general public in order to contribute to financial inclusion, sustainable development, and nation building.

FINANCIAL **F**

Our loans outstanding are used to fill the financial activities related to the institution's Agriculture, Fisheries, and Rural Development (AFRD) initiatives.

- **PHP 688,399,432.00** net income
- **PHP 10,002,763,259.00** in total assets
- **PHP 2,456,257,571.00** in total equity

MANUFACTURED & INTELLECTUAL **MI**

Our machines and infrastructure are situated in non-disaster and non-hazardous areas for the protection of employees and clients.

We intensify paperless transactions through Core Banking System (CBS), Loan Origination Monitoring System (LOMS), and T24 for digitalization.

- **39** Branches
- **288** Branch/Lite Units (BLUs)
- **39** Automated Teller Machines (ATM)
- **39** Digital Cash Machines (DCM)

HUMAN **H**

Our highly competent, skilled and experienced personnel with unparalleled commitment and dedication are exposed to trainings, including local and international study tours.

- **2,422** employees (**66.9%** women, **33.1%** men)

SOCIAL & RELATIONSHIP **SR**

Our clients and banking partners trust us as the advocate of social development and nation building.

- **12** years of providing value-added bank products and services to members and non-members.
- **1,238,731** accounts served.
- **40** partners
- **8,249** attendees for client training programs

NATURAL **N**

Our provision of products and services that reduces the emission of gasses minimizes our impact on the environment.

- **1,260** trees planted
- **117** clients of WASH Loans (Microfinance)
- **232** clients of OL-Home Essentials (Solar)

THE VALUE WE CREATE



EMPLOYEES **MI H SR**

We empower our employees by providing a positive and thriving workplace that fosters creativity, learning, and development.

PHP 15,941,206.76 total payments to employees
5,099 attendees of various enhancement training programs
26 staff training programs
1784 training hours

INVESTORS **F**

We provide our investors with superior returns while ensuring proper risk management, upholding transparency and equitability.

PHP 270,000,000.00 dividends

GOVERNMENT AND REGULATORS **F SR**

We contribute to economic growth through loans and investments that promotes sustainability, productivity, and welfare of communities.

PHP 519,589,038.90 total amount of paid taxes
PHP 97,352,320.68 total amount of government remittances

CLIENTS AND COMMUNITIES **F MI SR N**

We serve our clients and communities with products and services that promotes financial inclusion through exposure and business opportunities.

8,249 attendees for client training programs
46 Negosyo Talk participants

HOW WE CREATE VALUE


BUSINESS OPERATION


STRATEGIES

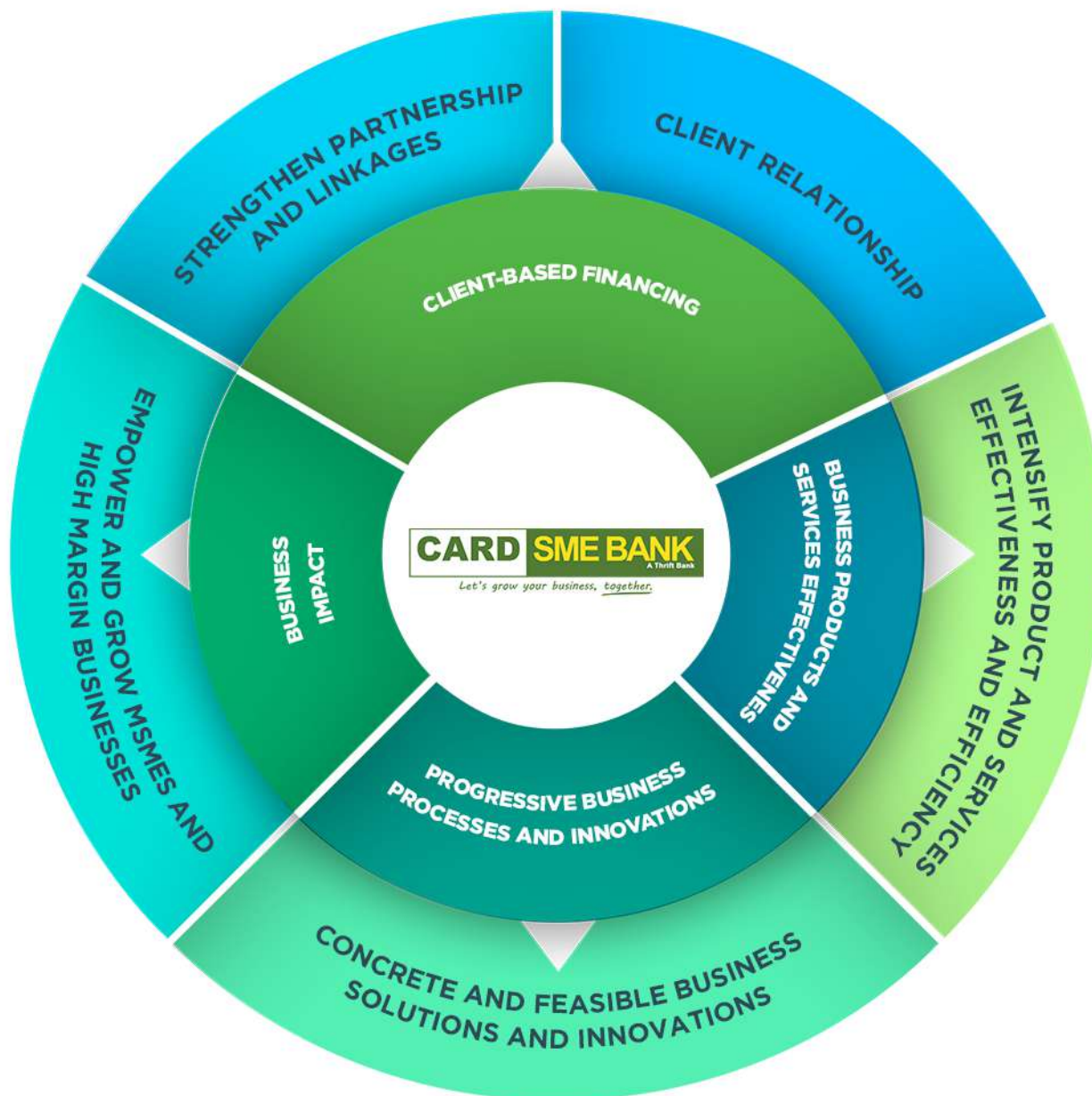
SUSTAINABILITY STRATEGY

RESPONSIBLE BANKING

In connection to SDGs, we practice considering the social and environmental impact of our microfinancing decisions to promote ethical and sustainable financing solutions to global challenges such as climate change and financial inequity.

RESPONSIBLE OPERATIONS

To keep everyday functions on track, we focus on maintaining the efficiency of the operational processes through program monitoring, weekly center meeting, and other processes like Client Investigation and Background Investigation (CIBI), and Loan Utilization Check (LUC).



A portrait of Jaime Aristotle B. Alip, an older man with grey hair and glasses, wearing a dark suit, white shirt, and a red and white striped tie. He is smiling slightly and has his arms crossed. The background is a dark, textured grey.

Message from the

CARD MRI FOUNDER & CHAIRMAN EMERITUS

Harmonizing Heart and Minds in Shaping a Brighter Tomorrow

In the middle of the seemingly endless journey through the pandemic, the year 2023 signals the rebirth of new possibilities and opportunities for both CARD MRI and the communities we serve.

As we emerge from the darkness of the pandemic's grip and navigate uncharted territories, we are reminded of the resilience that binds us together. Despite the challenges of communication barriers with our clients across the Philippines, we have remained steadfast in our commitment to advocating connections and sharing stories of hope and inspiration.

Our digital channels have been vital lifelines that bridge the gap and keep our relationships with over 9 million clients nationwide vibrant and alive. Our efforts symbolize our unwavering dedication to never leaving anyone behind in adversity.

As we bid farewell to this unimaginable chapter of distress caused by the pandemic, we are embracing the return to physical interactions with our clients and communities. Beyond mere words, it is the genuine care and compassion that define our organization's spirit and principles that compel us to reach out and connect on a deeper level with them.

Through the revival of traditional practices like weekly center meetings and in-person visits and transactions, we are gaining invaluable insights into the needs and aspirations of those we serve. In 2023, we reinforce our back-to-basics strategy as we recognize the power of simplicity and human connection in crafting programs and strategies that can create impactful stories of success.

While modern technology plays a crucial role, we understand the importance of striking a balance between the digital realm and physical engagement. This harmonious balance of heart and mind enables us to design programs and services tailored to fit the

needs of our community.

Our programs are driven by the collective voices and experiences of our employees and clients. Each story shared fuels our commitment to delivering tailored solutions that make a positive ripple effect in the lives of the people.

Moreover, our attainment of the inaugural license to operate an Islamic Banking Branch signifies a historical milestone. It underscores our unwavering commitment to inclusivity, making our initiatives accessible to all. With this achievement, we feel more empowered to extend our financial assistance and other programs to the Muslim communities. We will take even bolder steps to ensure equal opportunity for all, including extending access to microinsurance and other vital community development services.

We not only strive to fortify CARD MRI but also extend our support to the entire microfinance and microinsurance industries, promoting sustainability in helping other people. They stand as our allies in realizing our journey to eradicating poverty. We must amplify our advocacy for nation-building, for policymakers to also bolster our programs and initiatives for the Filipinos.

Our journey does not end here. We are poised to continue flourishing in the remotest corners of our nation. By lending a helping hand to fellow microfinance institutions and like-minded organizations, we accelerate our journey toward ensuring a decent life for every Filipino family.

As we look ahead to the future, we remain steadfast in our commitment to stand alongside Filipino families, empowering them to shape a brighter tomorrow. Together, we will continue to make progress, guided by the wisdom of both heart and mind, towards a more inclusive and progressive society.

Jaime Alip
Jaime Aristotle B. Alip
CARD MRI Founder & Chairman Emeritus /
CARD Bank Chairperson

CARD MRI MANAGING DIRECTOR

Sustainable Future for Filipino Families

For 37 years, CARD MRI has dedicated its operations to improving the lives of Filipino families, particularly those who are socially and economically challenged. Throughout this time, we have learned key lessons on the importance of sustainability in all our efforts. We have realized that it is not enough to provide short-term support; rather, we must ensure that our programs and initiatives are sustainable and capable enough of delivering lifelong benefits to the people we serve.

To carry out sustainability in all of our programs, every aspect of our organization is carefully reviewed and analyzed. From the development of products and services to the implementation of initiatives and programs, we find solutions that provide constant success. This holistic approach ensures that our efforts continue to create positive ripple effects in our community, even as circumstances evolve.

As we have grown and expanded our reach, we have encountered various needs and challenges within the communities we serve. This dynamic environment has pushed us to adapt and innovate continuously. By embracing change, we have been able to develop more effective strategies and initiatives that meet the evolving needs of our staff, clients, and their families.

Moreover, our commitment to sustainability extends beyond the financial outlook. We recognize the interconnectedness of social, environmental, and economic factors and strive to address them comprehensively. This includes promoting financial inclusion, empowering marginalized groups, and advocating environmental stewardship through our operations and initiatives.

In 2023, we started a new chapter in our sustainability journey by documenting all of our efforts. As we begin our sustainability reporting, it also provides more transparency and accountability in what we do

as an organization. This allows our stakeholders to understand the scope and impact of our activities. This also enables us to take a look at our progress and identify rooms for improvement that help us enhance the effectiveness and efficiency of our processes.

Through this integrated annual reporting, we aim to showcase not only our financial accomplishments but also our commitment to supporting sustainable development goals. This report not only shows the tangible outcomes of our efforts but also the principles and values that guide our actions. By sharing our experiences and insights, we hope to inspire others to join us in our commitment to sustainable development.

Our sustainability strategy is driven by our recognition of the interconnectedness of global challenges and the need for collective action. By aligning our efforts with international initiatives, such as the United Nations Sustainable Development Goals (SDGs), we contribute to a broader movement for positive change.

At the same time, we remain aware of the challenges within the Philippines, which require well-fitted approaches and solutions. By collaborating with individuals, partners, institutions, and other organizations that share the same mission with us, we strengthen collective expertise and resources to maximize our impact.

In conclusion, sustainability is at the heart of everything we do at CARD MRI. It guides our decision-making processes, shapes our motivation, and drives our commitment to creating positive change. As we continue our journey, we remain steadfast in our dedication to empowering individuals, strengthening communities, and building a more sustainable future for all.

Aristeo A. Dequito
CARD MRI Managing Director

Message from the

PRESIDENT AND CEO

Deepening Our Relationship, Developing Strategies for Holistic Work

With CARD SME Bank's mission centered on fostering comprehensive development for individuals and communities, particularly our micro, small, and medium enterprise (MSME) clients, we remain steadfast in our commitment to prioritizing the financial stability and overall well-being of our clients.

To fulfill this mission, we must deepen our relationship with them and develop approaches that will strengthen our capacity to provide financial and non-financial support services. This signifies our dedication to understanding and meeting the diverse needs of our clients with empathy and innovation.

At the core of our commitment to holistic work, we aim not just to provide financial aid but also to empower individuals and their businesses across all aspects of life. This includes our desire to have a positive contribution to the economy, social well-being, and the environment.

We believe in the importance of building emotional connections, complemented with strategic thinking, to create lasting impact in the lives of our clients. Through this approach, we seek to strengthen our relationship with them and build trust to continue our services and serve them better. With this, CARD SME Bank remains top-of-mind when it comes to providing reliable loan products and services, and fostering inclusive and resilient businesses in our communities.

Building Financial Resilience through Enhanced Products and Services

With our mission deeply embedded in our hearts and minds, we have achieved significant strides in expanding our Quick SME Loan (QSL) and UNLAD loan products, transforming them into QSL Plus and UNLAD Plus, respectively. This allows us to increase our maximum loan credit from PHP 300,000 to PHP

500,000, reflecting our adaptability to economic challenges and our dedication to helping the MSMEs we support.

In addition, we have also implemented other loan products that aim to support the businesses of our clients and improve their quality of life. Among these are our motorcycle and franchise loan products, as well as our OL-Home Essential Loan products that we have pilot-tested in 2023. These products allowed us to provide our microfinance clients with solar power and home appliances, ultimately enhancing their quality of life and ensuring reliable access to clean energy. This facilitates not only improved household efficiency but also a sustainable living environment, in our goal to promote environmental stewardship among our clients.

These are on top of our commitment to providing Filipino families access to quality homes through affordable house financing. To solidify this, we have signed a memorandum of agreement with CALMARLAND and AINA Homes to ensure that more families have the opportunity to own their dream home.

Empowering our clients has also been a fundamental aspect of our client-centric approach this 2023. With this, we have conducted a series of Zoom webinars, entitled "The Negosyo Talk", attended by our 46 MSME clients. This serves as one of our platforms to provide our clients with the necessary knowledge and skills to sustain and grow their businesses.

Throughout their journey, we also continue to acknowledge their outstanding achievements. During our 12th Anniversary, we have honored three of our clients who have exemplified innovation, resilience, and significant contributions to their communities. This not only highlights their success but also serves



Cynthia B. Baldeo
Cynthia B. Baldeo
President and CEO
CARD SME Bank, Inc.

as an inspiration to other entrepreneurs to strive for excellence.

Empowering Clients through Digital Banking Investments

In the spirit of empowering our clients, we also acknowledge the importance of sustaining and enhancing our digital initiatives, as well as investing in innovative digital banking solutions that will make banking and other financial transactions more convenient and accessible for our clients.

As of December 2023, we have registered 795,726 clients and collectively enrolled 2,727 agents to our konek2CARD application. This achievement not only exhibits but also solidifies our unwavering commitment to introduce our clients to digital innovations that will enhance their financial transactions on a daily basis. This also allows more of our microfinance clients to access their funds at any time of day, wherever they are, with the help of our dedicated konek2CARD agents in the community.

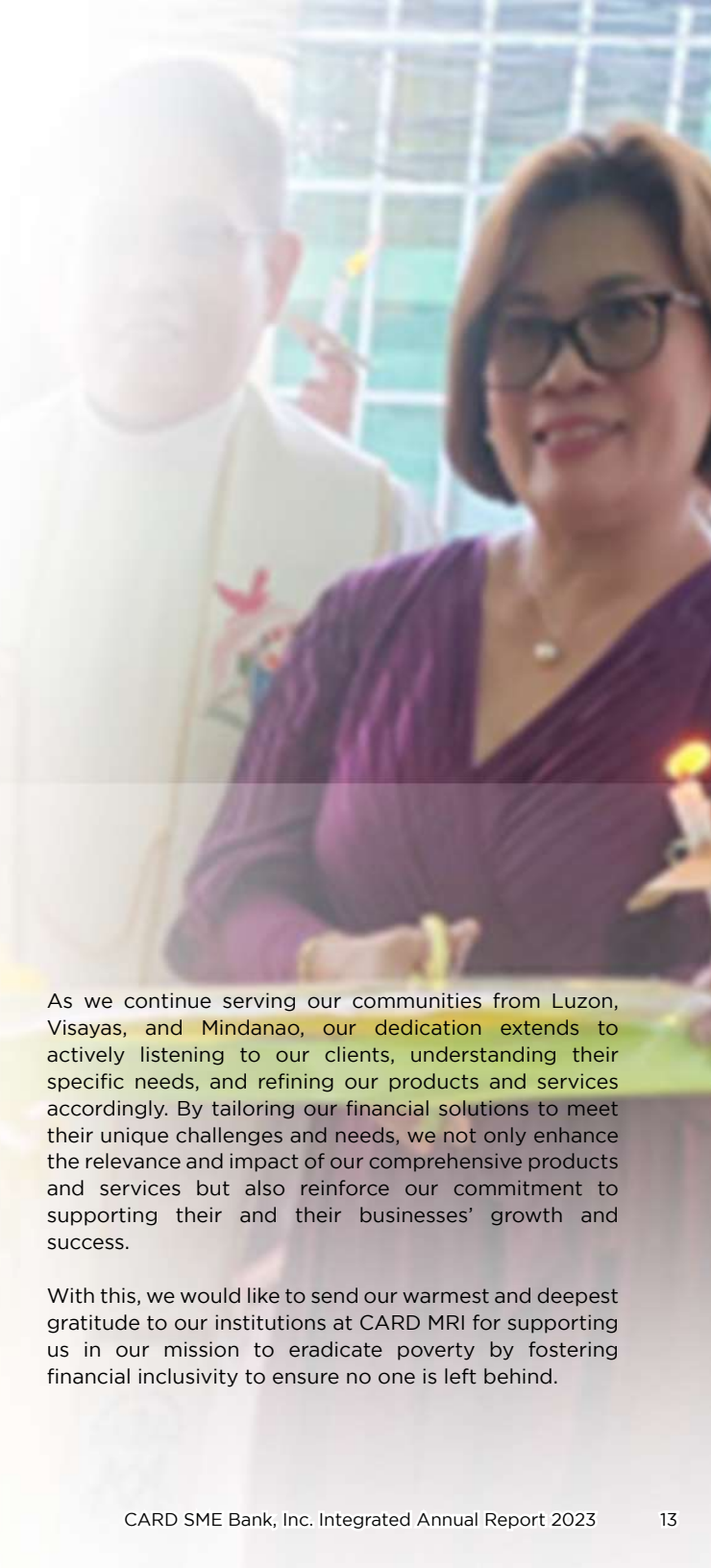
To complement this, we are delighted to share that CARD SME Bank is the first among CARD MRI's banking institutions to launch the QRPh through konek2Pay during the 3rd week of November 2023. First, we identified merchants from our clients and provided them with an interoperable common QR code that lets both clients and non-clients transact with them for payments and fund transfers. This QR code is scanned through a smartphone to facilitate fast and secure digital payments of our clients' products and services. Through this initiative, CARD SME Bank not only enhances the accessibility of financial services with QRPh, but also allows our clients' supermarket, restaurant, and sari-sari store businesses to fully integrate to digital banking, enabling withdrawals and payments of a single peso. This is also in support of Bangko Sentral ng Pilipinas' (BSP) Digital Payments Transformation Roadmap, in its goal to promote financial inclusion and encourage more Filipinos to embrace digital banking.

Sharing One Vision

Continuously providing comprehensive financial and non-financial services to our clients involves forging strategic partnerships with organizations that share our vision. In 2023, we partnered with the International Finance Corporation (IFC) to introduce client-smart agriculture to our farm and off-farm clients. We also prioritized teaching our clients and stakeholders to practice cleanliness in support of our Environmental, Social, and Governance initiatives.

However, to effectively support our clients, we also acknowledge the need to engage in capacity-building programs to ensure our credibility in providing reliable products and services here at CARD SME Bank. This is why we have continuously sent our staff members to training in and outside the country to deepen our understanding and implementation of international best practices in finance. In 2023, we sent our Chief Risk Officer, along with three members of our management committee to Kazakhstan to attend the Association of Development Financing Institutions in Asia and the Pacific (ADFIAP) annual meeting. In addition, our staff, including our Executive Vice President, Chief Compliance Officer, and other leaders at CARD SME Bank, have attended several study tours in Kenya, India, Bangladesh, Hong Kong, China, Nepal, Thailand, and Japan to help us gauge the diverse financial landscapes and innovative practices across different regions, enabling us to refine our approach towards financial inclusion and sustainability.

Motivating our officers on-ground has also been a huge part of our commitment to making sure we do not lose our drive in delivering exceptional service to our communities. We have continuously conducted Brigada programs across our units and offices and attended Franchise Orientations in San Pablo City, Bulacan, and Cebu. We also want to acknowledge CARD-MRI Development Institute (CMDI) for conducting various training programs for 2,103 of our bank personnel and 5,212 of our clients.



As we continue serving our communities from Luzon, Visayas, and Mindanao, our dedication extends to actively listening to our clients, understanding their specific needs, and refining our products and services accordingly. By tailoring our financial solutions to meet their unique challenges and needs, we not only enhance the relevance and impact of our comprehensive products and services but also reinforce our commitment to supporting their and their businesses' growth and success.

With this, we would like to send our warmest and deepest gratitude to our institutions at CARD MRI for supporting us in our mission to eradicate poverty by fostering financial inclusivity to ensure no one is left behind.

B O A R D O F



Dr. Gilberto M. Llanto
Director



Atty. Wilfredo B. Domo-ong
Director



Ms. Cynthia B. Baldeo
Director / President & CEO



Ms. Mary Jane A. Perreras
Vice Chairperson for External Affairs



Dr. Jaime Aristotle B. Alip
Chairperson

D I R E C T O R S



Mr. Aristeo A. Dequito
Vice Chairperson for Administration



Ms. Elma B. Valenzuela
Director



Ms. Chona A. Felesedario
Independent Director



Ms. Abundua C. Manabes
Independent Director



Ms. Maria Agnes J. Angeles
Independent Director



Ms. Irene D. Arroyo
Independent Director

M A N A G E M E N T



COMMITTEE

Ms. Cynthia Baldeo
President / CEO

Mr. Julius Adrian Alip
Executive Vice President

Ms. Cherry Boncajes
Senior Vice President - Operation OIC

Ms. Anita Rapera
Senior Vice President - Operation OIC

Ms. Jeannie La Rosa
Vice President - Finance

Ms. Florence Castillo
Assistant Vice President - Operation

Mr. Rodel Bombase
Assistant Vice President - Operation

Ms. Leonida Gutierrez
Assistant Vice President - Operation

Ms. Patricia Saballo
Assistant Vice President -
Operation

Ms. Joy Palomique
Vice President - SME Operation
OIC

Mr. Jerry Montejo
Chief Risk Officer

Mr. Allan Dimaano
Chief Information Officer

Mr. Benedict Ame
Chief Compliance Officer

Mr. Dennis Dimaculangan
Assistant Vice President for
Mobile Financial Services
(Remittance and konek2CARD)

Ms. Jennifer Masa
Deputy Director for Compliance

Ms. Lourdes Marasigan
Regional Director

Ms. Shiello Reyes
Regional Director

Ms. Juliana Salcedo
Regional Director

Ms. Mary Rose Venerayan
Regional Director

Ms. Amalia Ditchoso
Regional Director

Ms. Eva Mandalihan
Regional Director

Ms. Marites Angara
Regional Director

Ms. Maribeth Quilit
Regional Director

Ms. Gerilyn Bautista
Regional Director



M A N A G E M E N T



C O M M I T T E E

Ms. Noralyn Silvestre
Regional Director

Ms. Jeanny Babe Balandra
Regional Director OIC

Ms. Rossana Cacha
Deputy Director for Risk

Ms. Rosella Sansano
Regional Director

Mr. Ian Madrona
Regional Director OIC

Mr. Norberto De Guzman
CRMU Head

Mr. Jayson Solosa
Regional Director

Ms. Rose Ann Azuela
Regional Director OIC

Mr. Jerrom Ibardeola
Information Security Officer

Ms. Belinda Salazar
Regional Director

Ms. Jelyn Maranan
Regional Director OIC

Ms. Grace Quiñola
Marketing Manager

Ms. Rachelle Colis
Regional Director

Ms. Loida Lutado
Regional Director OIC

Mr. Peter Robin Pasia
Deputy Director for
Legal and Security

Ms. Madonna Bautista
Regional Director

Ms. Carolyn Sumadsad
Regional Director OIC

Mr. Ariel De Villa
Security Officer

Mr. Eugeniano Gabbac
Regional Director OIC

Ms. Mildred Matienzo
Deputy Director for Accounting

Ms. Teresita Bicomong
Deputy Director for HR OIC





AT A GLANCE

1,238,731

Clients Served

1,156,077

Micro Clients

2,072

SME Clients

80,852

Non-Micro Savers

641,649

Active Clients with Loans



39

Branches and
Offices



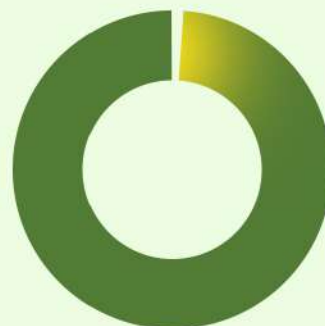
288

Branch Lite
Units

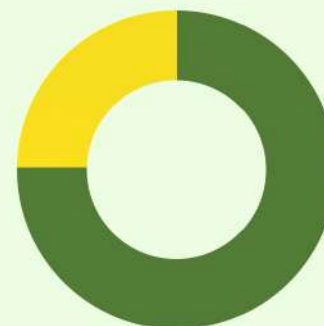


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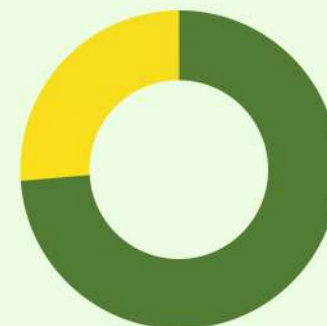
Staff



Repayment Rate
98.93%



Financial Self-Sufficiency
124.98%



Operational Self-Sufficiency
126.21%

PHP
18,982,616,986.00

Loans Disbursed

PHP
8,265,240,431.00

Loans Outstanding

PHP
6,306,131,962.00

Savings

FINANCIAL HIGHLIGHTS

Minimum Required Data	Year Ended	
	2023	2022
Profitability		
Total Net Interest Income	3,017,811,886.66	2,523,476,790.67
Total Non-Interest Income	135,178,657.36	68,729,562.21
Total Non-Interest Expense	2,063,218,195.16	1,747,285,528.86
Pre-provision Profit	920,821,771.45	404,319,429.43
Allowance for Credit Loss	168,950,577.41	440,601,394.59
Net income	688,399,432.28	301,957,658.79
Selected Balance Sheet		
Liquid Asset	923,409,640.61	969,694,204.55
Gross Loans	8,265,240,431.08	6,687,446,785.14
Total Asset	10,002,763,259.14	8,504,402,407.66
Total Deposit	6,306,131,961.61	6,071,601,900.50
Total Equity	2,456,257,571.08	2,028,127,019.01
Selected Ratios		
Return on Average Equity	35.04%	18.02%
Return on Average Assets	7.88%	3.43%
Net Interest Margin	23.47%	24.76%
Others		
Cash Dividend Declared	270,000,000.00	37,500,000.00
Head Count		
Officers	214	229
Staff	2,207	2,234

Minimum Liquidity Ratio	27.84%	30.41%
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Capital Structure and Capital Adequacy		
Tier 1 Capital	2023	2022
Paid Up Common Stock	1,495,501,000.00	1,460,522,700.00
Retained Earnings	274,645,573.10	242,687,914.27
Undivided Profit	689,049,445.69	275,286,955.43
Other Comprehensive Income	22,958,745.95	-
Total Core Tier 1 Capital	2,482,154,764.74	1,978,497,569.70
Tier 2 Capital		
General Loan Loss Provision	75,125,280.64	48,226,587.33
Total Core Tier 2 Capital	75,125,280.64	48,226,587.33
Gross Qualifying Capital	2,557,280,045.38	2,026,724,157.03
Deductions from Tier 1 and Tier 2 Capital	(86,171,248.93)	(90,736,792.45)
TOTAL QUALIFYING CAPITAL	2,471,108,796.45	1,935,987,364.58
Capital Requirements for Credit Risk	7,399,544,484.48	4,807,377,725.04
Capital Requirements for Market Risk		
Capital Requirements for Operations Risk	3,128,567,706.12	3,012,927,764.00
Total and Tier 1 Capital Adequacy Ratio	23.47%	24.76%



E

Economic

At CARD SME Bank, the economic aspect includes our financial activities, performance, and its impact on the economy. It conducts ethical and responsible economic activities that contribute positively to society while maintaining financial sustainability. This involves supporting local economic development, promoting transparent financial reporting, and adhering to regulatory standards. By integrating economic considerations into its operations, CARD SME Bank aims to create long-term value for its stakeholders while advancing socioeconomic development.



E

Environmental

CARD SME Bank is committed to becoming environmental stewards while empowering individuals and communities. The organization takes initiatives that focus on mitigating environmental risk and promoting sustainability practices within our community of staff. From energy efficiency to waste management, water conservation, and biodiversity preservation, CARD SME Bank prioritizes reducing its environmental footprint and addressing climate change.



S

Social

Our community is the heart and soul of everything we do. Beyond providing financial services, we are deeply committed to creating a positive impact in the communities we serve. Through initiatives such as community engagement, social equity, and upholding ethical standards, CARD SME Bank strives to be a responsible organization dedicated to uplifting society.



G

Governance

Ethical leadership is fundamental to our organization's values. The organization adheres to the highest standards of integrity, accountability, and transparency in our governance practices. As CARD SME Bank promotes ethical conduct and sound decision-making, we nurture investor confidence, mitigate risks, and ensure the long-term sustainability of the organization's operations for the benefit of all stakeholders.



Financial inclusion stands as one of the cornerstones upon which we have established our institution.

As part of the mutually reinforcing institutions of the CARD MRI, CARD SME Bank is keen on helping the unbanked and underbanked sectors of our society by improving and growing their livelihood, as well as encouraging economic participation through our microfinance, microinsurance, and other social development services.

Advocating financial inclusion

To continue empowering Filipino families, CARD SME Bank champions financial inclusion by offering MSMEs diverse financial and banking products and services. In 2023, CARD SME Bank disbursed PHP 18,982,616,986 to 764,172 MSMEs nationwide. As of December 2023, the bank's total loan outstanding stands at PHP 8,265,240,431, with total savings amounting to PHP 6,306,131,962. This underscores its unwavering commitment to providing essential financial services, empowering MSMEs, and ultimately breaking the cycle of poverty among Filipino families.

This financial support enables new clients to establish their businesses and existing clients to expand their enterprises. Additionally, we help clients prepare for the future by encouraging savings.

In 2023, CARD SME Bank has a repayment rate of 98.93%. This underscores the financial discipline of its clients, which is vital for their economic improvement.

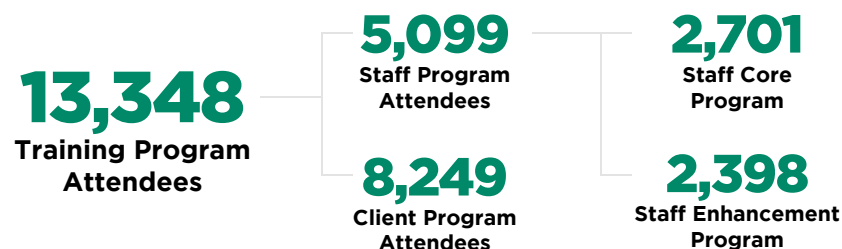
ECONOMIC

Our intensified Back-to-Basics strategy includes providing clients with Credit with Education (CwE) programs, guiding them on crucial topics such as money management. By December 2023, a total of 183,249 clients had received CwE through our weekly center meetings, reinforcing our commitment to financial literacy and sustainable growth.

Employment

As we continue to expand and aim to reach more Filipino families, we need a dedicated workforce to help achieve our mission committed to the empowerment of MSMEs. As of December 2023, we have a total of 2,422 employees ready to assist within our areas of coverage.

Additionally, we support our staff in starting their own businesses by offering benefits exclusive to CARD SME Bank employees. This enables them to generate additional active or passive income, thereby enhancing their quality of life.



Geographical Positioning

Since its establishment in 2011, CARD SME Bank has consistently worked to expand its areas of coverage. Heeding the call of Bangko Sentral ng Pilipinas to strengthen financial inclusion, we ensure that every Filipino has access to financial products and services. In 2023, CARD SME Bank operated 39 branches and 288 branch-lite units across the country, serving many MSMEs.

In the coming year, we plan to open two additional branches and three BLUs to further extend our services to more Filipinos.

Partnership and Digitalization

From the very beginning, we ensure that no one is left behind in our battle against poverty. We do this by partnering with like-minded organizations and creating several financial and non-financial products and services. Aside from this, we make sure to encourage our stakeholders to utilize our digital innovations, including konek2CARD and QRPh, as part of BSP's Digital Payments Transformation Roadmap to reach the unbanked and underserved population of our country and respond to their diverse needs.

Our konek2CARD now has 800,440 users, and to streamline financial transactions, we have deployed 2,603 konek2CARD agents across the barangays within our areas of coverage.



ENVIRONMENTAL

Throughout the years, CARD SME Bank has been proactive in participating in environmental initiatives that help foster the well-being of the communities we serve.

We remain steadfast in motivating our staff and our clients to join tree-planting activities. In 2023, we planted 500 mangroves in Aborlan, Palawan in the hopes of not only mitigating the effects of climate change but also to encourage our clients to engage in businesses that are attuned and sensitive to our environmental goals.

While CARD SME Bank remains unbiased in the clients it assists, we are committed to ethical financing practices and therefore have identified certain types of businesses we do not finance, recognizing their potential harm to the environment. Among these are illegal logging and charcoal production. To further our environmental goals, we not only inform our clients about the reasons behind the non-approval of their microfinance loans but also take an active role in educating them about the environmental consequences of these industries. Additionally, we encourage them to explore and participate in other business ventures that promote environmental sustainability that will ultimately create a positive impact on their community.

CARD SME Bank also bolsters its commitment to environmental sustainability by partnering with organizations, like Water.org and Plastic Bank, to create more green finance products. These collaborations allow us to enlighten our clients on the significance of cleanliness and sanitation, alongside the benefits of having clean toilets at home, in line with our provision of housing loans to our clients.

In November 2023, we also pilot-tested our Solar Loan in Puerto Princesa, Palawan, in partnership with Hybrid Social Solutions. This initiative aims to provide solar products that will reduce our clients' electricity consumption, lowering their utility bills as well as their carbon footprint on the island. In April 2024, we will assess our performance and aim to roll out this new loan product to more CARD SME Bank branches across the country.

Behind all these initiatives, our staff also attends various training sessions on environmental sustainability, practices garbage segregation within our offices and participates in international coastal clean-up drives organized by the local government. This further motivates our clients to engage in responsible environmental stewardship as they continually witness CARD SME Bank do the same.

760
Rambutan Planted



500
Mangroves Planted



At the core of our existence is the commitment to recognize, understand, and serve our clients effectively. All our decisions are guided by the needs of the communities we aim to support. This approach has paved the way for their proper advancement towards development.

CARD SME Bank builds a socially sustainable institution by engaging our clients and staff and investing in several capacity-building and development programs to improve their welfare. With this, we continually recognize their success to motivate others to participate in our endeavors, as well as generate employment for them as our stakeholders. We do this by expanding our operations through the establishment of more bank branches that will ultimately provide more jobs for the people in the community.

To broaden our sustainability goals in the future, we aim to responsibly utilize advanced data analytic resources and artificial intelligence (AI) to analyze vast amounts of client data and their feedback, as well as extract valuable insights from these. This will help CARD SME Bank understand our clients' behavior, preferences, and needs more comprehensively to curate more personalized products and services for them.

This will also allow us to create more effective and targeted marketing campaigns and provide proactive customer service for the communities we support.

464

**Patient Availment during
Community Health Day**

64

**Blood Donors during Blood
Donation Activity**

SOCIAL

2,684
SCHOLARS

1,502
Active

995
Graduated

2,297
Colleges

15
Senior High
School

342
High School

CARD'S BALIK ESKWELA PROGRAM

28
Colleges

2
High School

GRADUATE SCHOLARS OF 2023

125
Colleges

24
High School

PHP
5,085,000.00
Utilized Fund

Community Development Programs

Aside from its microfinance products and services, CARD SME Bank also provides our clients and communities with various social development services to further support their growth toward financial inclusion. Microfinance is a key for CARD SME Bank to do its non-financial services. What CARD, Inc. earns is given back to our clients through our continuous expansion and provision of development services. Livelihood and training programs are consistently conducted by CARD SME Bank, in partnership with CMDI and other organizations. These programs aim to equip our clients with essential information and skills for them to start or enhance their business ventures. CARD SME Bank also provides clients access to education opportunities through education loans and scholarships. These initiatives aim to build up the capacities of our clients and families through formal learning.

Health and Wellbeing

CARD SME Bank puts a premium on the health and well-being of our clients. Aside from financial and livelihood topics, our CwE program also facilitates discussions on numerous health topics. Moreover, our Microfinance and Health Protection (MaHP) Unit has continued to provide its various health services to our clients and communities. All throughout the year, CARD MRI Clinics have provided scheduled medical and dental checkups to CARD, Inc. clients, while our Community Health Days (CHDs) have provided free medical, dental, and optical services for both CARD MRI clients and the general public. Finally, CARD SME Bank's online health service, CARD e-Doctor gives our clients easy access to free online consultation services and e-prescriptions, which tackle relevant and timely health topics throughout 2023.



In all aspects of regulatory compliance and sustainable finance practices, CARD SME Bank is aligned with Bangko Sentral ng Pilipinas (BSP). The central bank's regulatory requirements are our guide to keeping sustainability on top of mind. We make sure to comply with their prescribed standards and provide valuable reports, ensuring the continuous resilience and ethical growth of our financial services.

Management and Directorship

CARD SME Bank's direction has always stayed true to its mission and vision of a poverty-free Philippines. Guided by CARD MRI's core values of Competence, Family Spirit, Integrity, Simplicity, Humility, Excellence, and Stewardship (CFISHES), both the Management and Board of Trustees are united in reaching this collective goal of CARD MRI. The management is composed of long-serving microfinance and development work professionals who have built a meaningful career with CARD SME Bank. Aside from bearing our core values, they are also well-equipped to lead the institution through consistent capacity-building programs and learning opportunities provided by CARD MRI. Meanwhile, the majority of the Board of Directors is composed of the pioneers and veterans of CARD MRI with a long-running track record in the field of microfinance and development work.

Transparency

CARD SME Bank understands the importance of transparency for us to maintain the trust of our clients and investors. Internal and external auditing are always conducted to ensure that everything we do is aligned with the standards set by industry and government regulators. Moreso, three members of the board of trustees are clients who have been with CARD SME Bank for many years and are one of the many successful clients who were supported by our institution.

GOVERNANCE

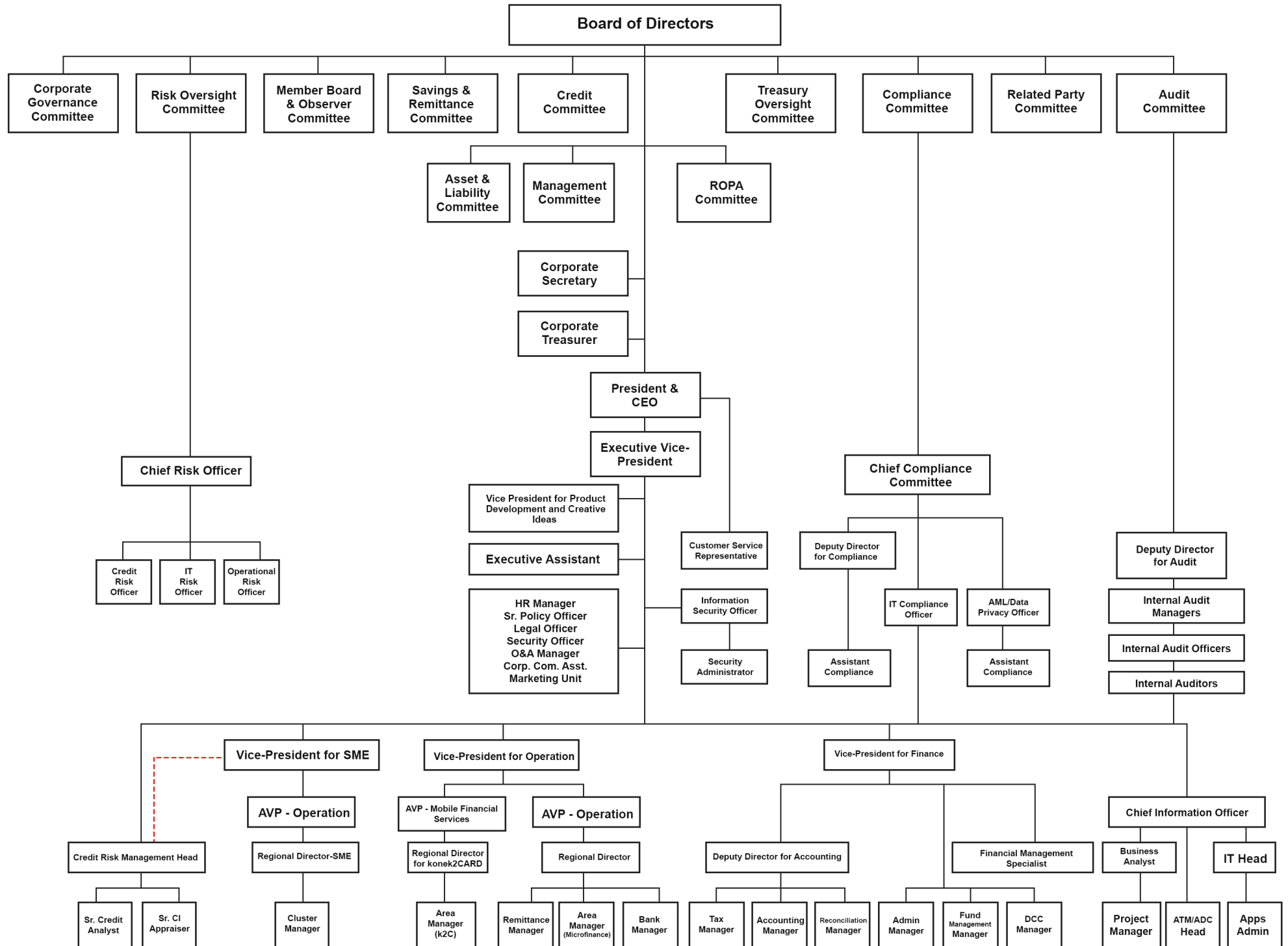
Client Feedback

CARD SME Bank always puts the client first in all aspects of our service. Their feedback is a valuable asset for us, thus we always listen to the voices of our clients and communities. It is through their insights and suggestions we devise our strategies and base them upon any improvements or changes to our products and services. We always keep an open line between the institution and our clients. Center meetings are one way we can directly hear their needs and suggestions. We also provide grievance reporting channels where clients can share their satisfaction or notes about certain aspects of our service. Consistent Monitoring is also part of how we gather feedback. From unit managers all the way to top management, everyone at CARD SME Bank is taking part and listening to our clients' comments and suggestions. Social media has played a significant part in making CARD SME Bank accessible to our clients anytime and anywhere through their mobile devices.

As we grow financially, we must nurture various aspects of our society, including the EESG factors to ensure the continuous development of our stakeholders' well-being and financial success. By complying with the regulations of BSP, we protect the integrity of CARD SME Bank, our clients, and our staff, fostering a sustainable and trustworthy banking environment that supports our collective mission: poverty eradication.



CARD SME Bank Organizational Chart





WHEN PASSION MEETS ENTREPRENEURIAL TRIUMPH

Romeo V. Bustamante, a 42-year-old agri-business owner from Tanauan, Batangas, embodies the spirit of resilience and determination in the face of life's challenges. Married with three children, Romeo's journey begins in Mindoro, where he was raised by his parents whose major way of living is Agri-farming.

Born into a family with a farming business, Romeo inherited a passion for agriculture and pursued an agri-business course in college. His family instilled in him the values of hard work and dedication, traits that would later define his success as an agripreneur.

After college, Romeo worked in a tropical vegetable seed company in Batangas, where he handled the South Luzon area of operations. Meanwhile, his wife also pursued a career as a high school teacher in Tanauan, Batangas.

For 15 years in the corporate world, their combined income became the cornerstone of their family's livelihood, providing for the needs of their children. Despite having a stable job, Romeo envisioned greater opportunities in agri-business on the mainland.

Along the way, they faced numerous hurdles such as market fluctuations, natural calamities, and labor shortages. But, through their passion and dedication, they overcame them all and remained undeterred in their pursuit of success.

The turning point came when Romeo sought financial assistance to expand his agri-business operations. He also secured a loan from CARD SME Bank, a thrift bank of CARD MRI. With unwavering determination and optimism, Romeo invested the loan amount of PHP 200,000 into his business, laying the foundation for future growth.

Aside from financial gains, being a client of CARD SME Bank led him to the brighter path where at first, it seemed to be weary and impossible to conquer.

As the business thrived, Romeo's loan portfolio with CARD SME Bank expanded to PHP 1,000,000. With this capital, Romeo and his family leased and managed over 30 hectares of farmland which enabled them to diversify their crops and expand their product offerings to include eggplants, tomatoes, chili, and calamansi.

For Romeo, their first loan from CARD SME Bank was more than just a financial boost; a hope in what seemed like an impossible journey. It opened doors to opportunities they once thought unattainable.

Now, Romeo's agri-business encompasses a wide range of assets, including business trucks, vehicles, and multiple properties. He was able to build the dream house of his parent in Mindoro.

Through strategic investments and diligent management, Romeo has transformed his once-small enterprise into a thriving agri-business powerhouse with more than thirty staff, a combination of relatives, regular farm workers, and on-call personnel.

Beyond cultivating crops, Romeo's venture into seedling production and distribution has further solidified his position as an inspiration in the agricultural community. His nursery house where they do the plant drafting, now supplies seedlings and planting materials to local farmers, contributing to the agricultural prosperity of the CALABARZON region. The produced vegetables are being delivered to Tanauan Trading Corporation and distributed in different markets.

To aspiring agripreneurs, Romeo's story offers valuable lessons in perseverance and tenacity. He emphasizes the importance of passion, patience, a strong mindset, and unwavering faith in the face of adversity. Despite the inherent challenges in agri-business, he highlights the rewards when passion meets entrepreneurial triumph.

Aside from perseverance and passion, CARD SME Bank stood with them every step of the way, offering financial assistance, guidance, mentorship, and unwavering support. CARD SME Bank believed in their vision when others doubted.

As Romeo's business expands, he remains committed to providing employment opportunities and agricultural products to his community. He gives hope for future generations of agripreneurs to follow in his footsteps and together make a positive impact on the lives of other people.

The Bustamante's remarkable journey from humble beginnings to entrepreneurial success gives inspiration to all who dare to dream. Through hard work, perseverance, and unwavering faith, anyone can overcome obstacles and forge a path to prosperity in the dynamic world of agri-business.

SUSTAINABILITY ACHIEVEMENTS



31,000

kgs of GHGs reduced due to
tree planting activity



800,440

konek2CARD users



7

officers attended Sustainable
Finance Training & Workshops



100%

engagement on social media

2,603

konek2CARD agents



1,260

trees planted

SUSTAINABILITY COMMITMENTS



"CARD SME Bank will continuously implement financial inclusion initiatives to provide Filipinos access to banking and financial products and financial literacy education including MSMEs and those living in poverty."

Ms. Cynthia Baldeo, President and CEO



"We will continue to engage with local communities to better understand their needs and invest in initiatives that will drive positive changes and build resilient communities."

Mr. Julius Adrian Alip, Vice President



"While we serve SME clients, we will develop and expand our microfinance programs and small business loan initiatives to empower low-income entrepreneurs to start and grow their businesses."

Ms. Cherry A. Boncajes, Vice President for Operations



"While CARD SME Bank serves every individual who needs our assistance, we will also prioritize lending projects and businesses that advance our efforts in achieving the Sustainable Development Goals."

Ms. Anita Rapera, Vice President for Operations



"We at CARD SME Bank will allocate more of our resources to support community development projects that address the different facets of poverty such as education and healthcare programs."

Ms. Jeannie T. La Rosa, Vice President for Finance



"Our group will introduce conscious and deliberate products, activities, and initiatives to create a positive social impact."

Mr. Manolo M. Martinez, Vice President for Product and Innovation Solutions



"I will support the initiatives that expand the accessibility of our banking services and make them available to underserved populations in the country."

Mr. Benedict A. Ame, Chief Compliance Officer



"At CARD SME Bank, we will promote digital inclusion and accessibility by developing digital banking platforms and services that cater to the various needs of our clients."

Mr. Allan Dimaano, Chief Information Officer



NO POVERTY

CARD SME Bank's primary mission is to eradicate poverty in the country through financial inclusion. By providing financial services, including micro and SME loans, savings products, and remittance services, we give the underserved population an equal opportunity to participate in the financial sector and improve their lives.



ZERO HUNGER

CARD SME Bank supports small farmers and entrepreneurs through microfinance and agricultural programs. This helps improve food security and promote sustainable agriculture practices, which contributes to the goal of zero hunger.



QUALITY EDUCATION

CARD SME Bank also supports the educational needs of its clients and their children through educational loans and scholarships. The thrift bank provides financial assistance for school fees, which ensures that children from low-income families can receive a quality education.



GOOD HEALTH & WELL-BEING

Aside from financial services, CARD SME Bank also provides community development programs, such as health programs among its clients and their families. This provides them access to affordable healthcare services that reduce their financial burden of illness and promote well-being.



GENDER EQUALITY

For 12 years, CARD SME Bank has put a strong emphasis on women empowerment. The institution promoted gender equality by providing equal access to financial services and opportunities for women. At CARD SME Bank, women are empowered to become entrepreneurs, leaders, and agents of change in their communities and advance social and economic development.



DECENT WORK & ECONOMIC GROWTH

CARD SME Bank's financial products and services empower our millions of clients to create decent work and livelihood opportunities that promote economic growth in rural and underserved areas, thus lifting themselves out of poverty.



SUSTAINABLE CITIES & COMMUNITIES

CARD SME Bank provides financial products and services that bridge the urban-rural divide and promote inclusive development.



REDUCED INEQUALITIES

The inclusive financial services of CARD SME Bank reduce inequalities. The institution provides marginalized and vulnerable groups, including women, rural communities, and people with disabilities with access to financial products, services, and opportunities.



CLIMATE ACTION

Through CARD SME Bank's environmental initiatives and sustainable practices, the Bank promotes climate resilience and environmental sustainability among its clients and communities. This includes promoting tree planting activities, supporting renewable energy projects, and raising awareness about climate change mitigation and adaptation.



PEACE, JUSTICE & STRONG INSTITUTIONS

By promoting financial inclusion and empowerment, CARD SME Bank contributes to building strong and inclusive institutions that support peace, justice, and sustainable development at the community level.



PARTNERSHIPS FOR THE GOALS

The organization always believes that collaboration is vital in facilitating our mutual goal of ending poverty in the country. To also achieve the SDGs identified by the United Nations, CARD SME Bank continues to collaborate with its various stakeholders, including government agencies, NGOs, and international organizations, to expand its reach and advance the impact of its undertakings.



AFFORDABLE & CLEAN ENERGY

CARD SME Bank is dedicated not only to empowering its clients but also protecting our planet. By offering products that help reduce our environmental footprint, the bank actively contributes to sustainable development. Currently, it promotes the use of solar energy among its clients through its solar loan product, which enables communities to adopt cleaner and more sustainable energy solutions.



SUSTAINABLE TRIAD

BALANCING PEOPLE, PLANET & PROSPERITY

For 12 years, CARD SME Bank has been working tirelessly to break the chains of poverty through financial, and non-financial products, and community development services. We work not only for the sustainability of our institution but also for the people and the community we work with. CARD SME Bank is and will remain committed to integrating the principles of People, Planet, and Prosperity from our strategic planning to our daily operations. As a trusted thrift bank in the Philippines, we understand that CARD SME Bank has a profound responsibility for the impact it creates on its employees, communities, and the environment. Through our integrated approach, we go the extra mile to create value for our society.

PEOPLE

We always recognize that our employees are the greatest asset of our organization and providing them a decent working environment is also a reflection of our success. From our entry-level employees to our C-level executives, we continue to invest in their professional development, health, and safety as part of nurturing our culture and values. By providing opportunities for growth and development, we empower our employees to unlock their full potential and contribute to the overarching goal of CARD MRI to eradicate poverty in the country.

In addition, we place high importance on the needs of our clients and their families, particularly the underserved and vulnerable segments of society. Through our tailored financial products, educational, health, livelihood, and other community outreach programs, our holistic approach to development empowers our clients and the communities we serve to shape their current circumstances and build a better future.



103,714

konek2CARD

new registered users

93%

Employees received regular performance and career development reviews

PHP 6,581.00

Average amount allotted for training per employee

5,099

Number of capacity-building program conducted

1,260

Trees Planted



PLANET

CARD SME Bank also gives equal importance to our environment. As stewards of our planet, we are committed to lessening our environmental footprint and supporting sustainable initiatives and practices across our operations that heal our planet from the human-induced activities that negatively impact our environment.

It is part of our culture to remain simple. We implemented energy-efficient measures and started our waste reduction strategies within our office premises to minimize the negative impact on our environment. Our unit offices do not utilize air conditioning units and we have started to embrace renewable energy and green technology. With these undertakings, we aim to build a more sustainable and resilient future.

In addition, CARD SME Bank is pushing for activities that will raise awareness about our responsibility of taking care of our environment and preserving our natural resources. Through our partnership with environmental organizations and community programs, we support tree-planting activities to ensure the health and vitality of our planet.

PROSPERITY

While we empower the communities we serve and safeguard our actions that will impact our environment, CARD SME Bank remains committed to delivering sustainable financial performance and creating value for our shareholders and stakeholders. Throughout our 12 years of operations, we constantly uphold sound financial management practices, sensible risk management, and ethical business conduct. These support our long-term success and resilience as an institution. By nurturing the values of trust, transparency, and accountability, CARD SME Bank persistently boosts its reputation and credibility to the public.

Furthermore, we acknowledge the connection of our financial success with social and environmental well-being. Through our responsible and smart practices in lending, investing, and delivering strategic community development initiatives, we expect to generate positive social and environmental effects while bringing in reasonable financial returns.



98.93%

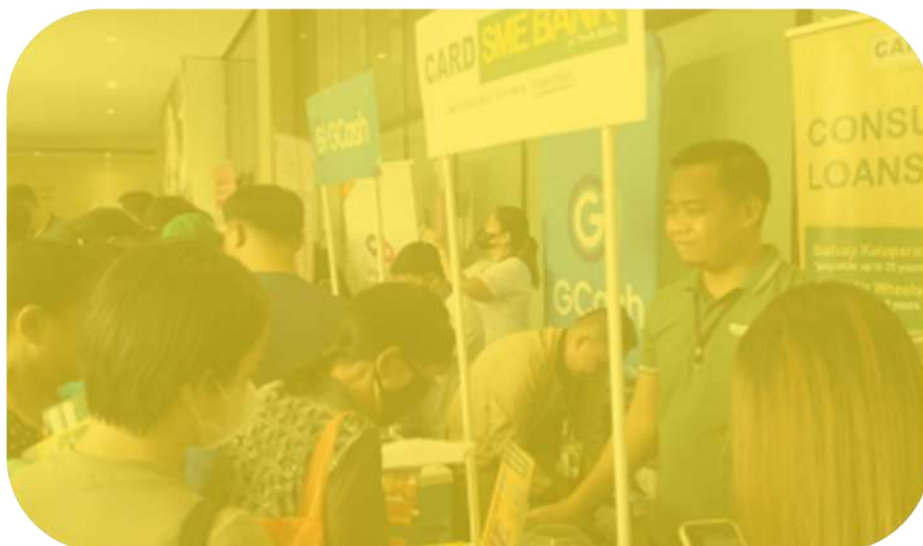
**Repayment
Rate**

124.98%

**Financial
Self-Sufficiency**

126.21%

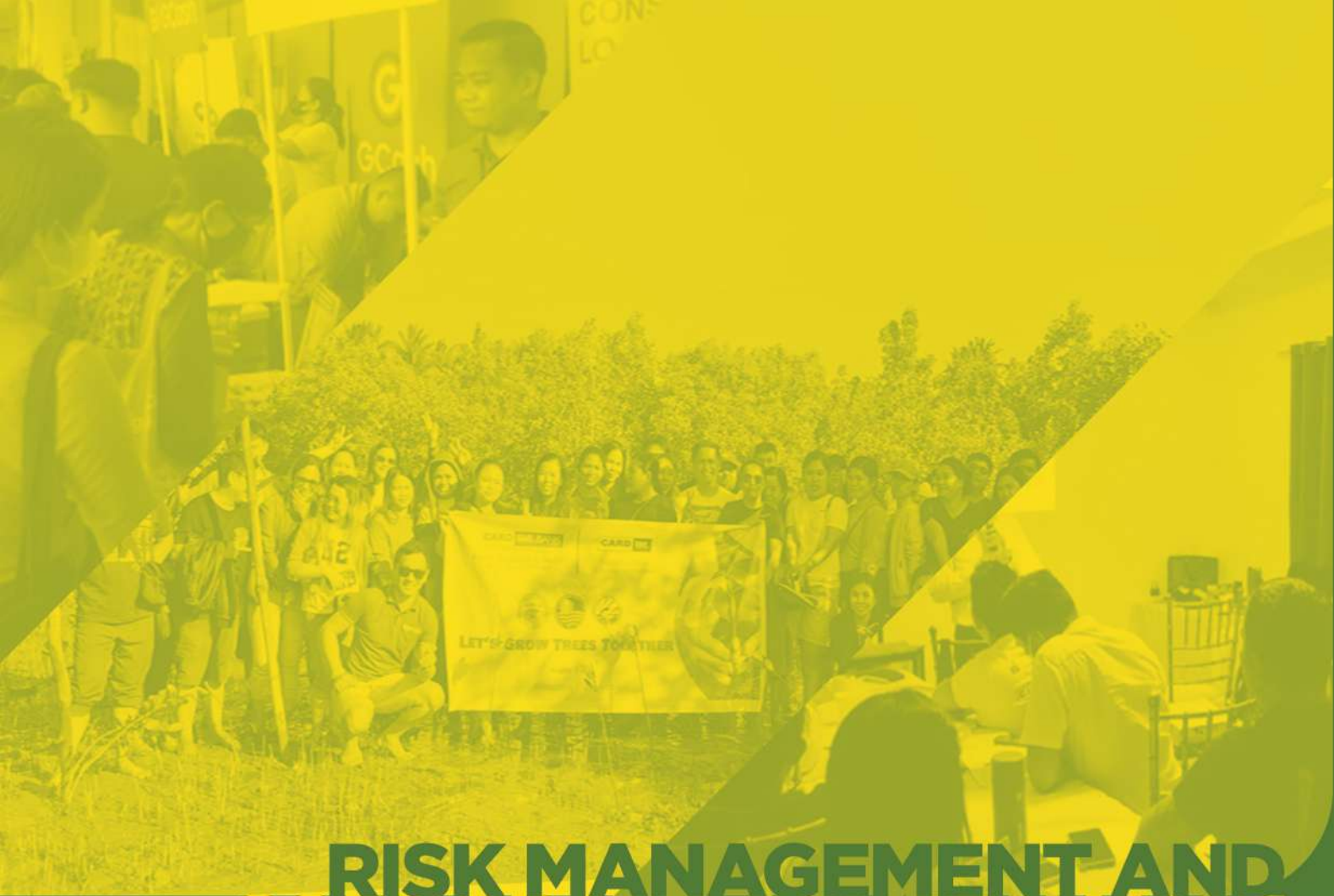
**Operation
Self-Sufficiency**



The integration of People, Planet, and Prosperity considerations has been part of our organization for decades. From our comprehensive strategy development to our daily operations, we adhere to our sustainability principles in every aspect of our undertakings. Through collaboration, stakeholder engagement, and continuous improvement, CARD SME Bank is driving positive change and innovation across our operations.

Through this integrated reporting, we are promoting transparency, accountability, and stakeholder engagement in this sustainability journey. We will measure and monitor our sustainability performance to track our progress, identify our rooms for improvement, and underscore our commitment to operate responsible business practices and contribute to UN Sustainable Development Goals (SDGs).

In the coming years, CARD SME Bank will continue to navigate the opportunities and challenges of the future, but we will remain persistent in our promise to nurture People, Planet, and Prosperity in our organization. As we focus on the well-being of our clients and communities, preserve our environment, and serve sustainable financial performance, CARD SME Bank catalyzes positive change and sustainable development in the communities we serve. As we continue our journey towards a zero-poverty Philippines, we can build a more inclusive, resilient, and thriving future for all.



RISK MANAGEMENT AND CORPORATE GOVERNANCE

BANK'S BRAND

Our Company

We are the premiere financial institution in South Luzon with the credibility, integrity, and capital (human/financial) to assist the countryside SME in the expansion of their existing businesses.

Our Promise

Our brand promise is to build honest, long-term, and mutually enriching relationships with our customers by being active partners in their business growth and self-development.

Our Logo



Our logo is circular due primarily to the tradition of using the shape as the main theme of CARD MRI member logos. The circle, however, also represents Eternity - for our long-term vision of eradicating poverty through principled yet sustainable business practices, and innovation - for our ability to provide business-viable products and services to a market other financial institution deem as high-risk and low-ROI.

The central image is a silhouette of people, joined together to appear like rich foliage. First, this depicts agriculture, a generally accepted theme representative of rural-based SMEs in South Luzon. Second, it represents the life-long and mutually enriching partnerships between the bank and its clients. Lastly, the image highlights the very backbone of our group CARD MRI, which is the synergy between individuals and groups that make long-term economic growth through the alleviation of lower-income sectors of society, a reality.

Our logo's central image is wrapped around by an iconic letter C, signifying the first letter of CARD. The wraparound concept also indicates how CARD MRI is the prime-mover behind the central image's representation of the SMEs, long-term partnerships, and community-based synergy towards poverty alleviation.

Our Tagline

"Kaakbaysa Pag-unlad" communicates our dedication and passion for partnerships that aim to boost our clients' entrepreneurial mindset by assisting in the growth of their enterprises.

TRANSITIONING OF GOOD AND PRIME CLIENT OF CARD, INC. (A MICROFINANCE NGO)

The CARD SME Bank's target market remains closely intertwined with CARD Inc., CARD Bank, and CARD MRI Rizal Bank being all members of CARD MRI. Hence, the target market of the entire CARD MRI can be described in a ladderized and three-legged approach as follows:



As one of the members of CARD MRI group, CARD SME Bank's target market is also synchronized and deeply thought about to ensure that all the member-institutions reinforced each other in the attainment of the mission and vision of ultimately empowering the poor by upholding the core values of competence, family spirit, integrity, stewardship, humility, culture of excellence, and simplicity.

As a methodology, transitioning of matured CARD, Inc. clients/borrowers to CARD SME Bank will be its mainstream. Transitioning of clients means that the CARD, Inc. clients with good/prime credit standing may avail of the microfinance, small and medium (MSME) facility/services from CARD SME Bank resulting to more loans and deposit products to borrowers/members. This business strategy encourages the borrowers/members to further comply with the repayment discipline required for them to qualify in the transitioning. Upon transitioning of the clients, clients are continuously provided with financial and non-financial services by CARD SME Bank, leading to enriching and empowering them through continuous access to financial resource as well as through training and supervision by the CARD SME Bank staff. CARD SME Bank completes the loop of developing and empowering the poor to become experts in small and medium enterprises who do not just generate profits for the family but also employment opportunities for their communities.

CARD SME Bank's overall strategy involves developing the clients further to the next level. With this, CARD SME Bank does not stop at the provision of small microfinance loans to awaken and nurture the entrepreneurial skills of the microfinance clients, but by also providing them with bigger loans and other flexible products and services that will continuously nurture their business skills and acumen in managing various individual or family enterprises.

RISK MANAGEMENT AND CORPORATE GOVERNANCE

CARD SME Bank, Inc.'s corporate governance practice adheres to CARD MRI's seven (7) core values: Competence, Family Spirit, Integrity, Simplicity, Humility, Excellence, and Stewardship. The Bank's exemplary corporate governance is anchored by its strong corporate culture and values. It is guided with a clearly defined governance framework promoting transparency, fairness, and accountability.

The Bank advocates financial inclusivity among its clients. It assures that all board of directors, officers, and staff are aligned with the interest of its shareholders. The Bank believes that corporate governance is a necessary component of what constitute sound strategic business management and undertake every effort necessary to create awareness within the organization. It works closely with the regulators to ensure that the internal governance standards are being met by the Bank.

BOARD OF DIRECTORS

Observance of the principles of good corporate governance starts with the board of directors. It is primarily responsible in fostering long-term success of the bank and assuring sustained competitiveness in a manner consistent with its fiduciary responsibility.

The Board is responsible for approving and overseeing the implementation of the bank's strategic objectives, risk strategy, corporate governance, and corporate values. It is also responsible in overseeing the performance of senior management in so far as managing the day-to-day affairs of the bank. It establishes a code of conduct and ethical standards in the bank and institutionalizes a system that will allow reporting of concerns or violations to an appropriate body. The board conducts itself with utmost honesty and integrity in the discharge of its duties, functions, and responsibilities.

COMPOSITION

The Board is composed of eleven (11) members pursuant to Bank's Articles of Incorporation and by-laws, where four (4) of whom are Independent Directors. All are professionals from various field of expertise such as banking, law, accounting, finance, microfinance, and social development.

QUALIFICATIONS OF THE BOARD OF DIRECTORS

Directors

The board of directors must be fit and proper for the position of a director. In determining whether a person is fit and proper for the position of a director, Integrity/probity; physical/mental fitness; relevant education/financial literacy/training; possession of competencies relevant to the job such as knowledge and experience, skills, diligence and independence of mind; sufficiency of time to fully carry out responsibilities; and concurrent position with the same BSP supervised financial institutions and interlocking position in entities that may pose conflict of interest are considered. The Board should have at least attended a special seminar on corporate governance for board of directors conducted by the Bangko Sentral ng Pilipinas accredited training provider.

Independent Directors

The independent directors must and have not been an officer or employee of the Bank, its subsidiaries or affiliates or related interest during the past three (3) years counted from the date of the board's election. They are not a director or officer of the related companies of the institution's majority stockholders. They are not stockholders with shares of stock sufficient to elect one seat in the board of directors of the institution, or any of its related companies or of its majority corporate stockholders. They should not have a relative within the fourth degree of consanguinity or affinity, legitimate or common-law of any director, officer or a stockholder holding shares of stock sufficient to elect one seat in the board of the bank or any of its related companies. They are not acting as a nominee or representative of any director or substantial shareholder of the bank, any of its related companies or any of its substantial shareholders. They are not retained as professional adviser, consultant, agent, or counsel of the institution, any of its related companies or any of its substantial shareholders, either in his personal capacity or through his firm. The independent director is also independent of management and free from any business or other relationship, and has not engaged and does not engage in any transaction with the institution or with any of its related companies or with other persons or through firm of which, he is a partner or a company of which he is a director or substantial shareholder, other than transaction which are conducted at arm's length and could no materially interfere with or influence the exercise of his judgment. An

independent director may serve as such continuously for three (3) years, after which he/she may be assessed for a possible extension of terms up to a maximum cumulative term of nine (9) years. After which, the independent director shall be perpetually barred from serving as independent director of the bank but may continue to serve as regular director.

Member – Board of Director

CARD SME Bank strongly believes that clients' voice contributes greatly to the success of all its endeavors. Thus, to ensure that clients are represented in the policy making body of the Bank, two (2) seats in the board of directors are allotted for the members.

A duly qualified and selected member may serve as Board of Director for a maximum of three (3) years, which can be extended for a maximum of another two (2) years subject to member's performance, and approval of the Board of Directors and Stockholders.

Interlocking Directorships and/or Officerships

As part of the Bank's governance process, the bank conducted thorough evaluation of any proposed interlocking positions, both for director and/or officer level. This is to ensure that the benefits of having directors or officers with interlocking positions with other entities are being optimized, that the concerned directors or officers devote sufficient time and attention necessary to effectively carry out their duties and responsibilities, and that excessive concentration of economic power, unfair competitive advantage, abusive practices, and conflict of interest situations are prevented.

In determining interlocking directorships, a director and his/her spouse, whether legitimate or common-law, shall be considered as one (1) and the same person.

Interlocking directorships are allowed except in cases involving banks belonging to the same category. Interlocking directorships in banks belonging to the same category shall only be allowed if the banks are part of the same banking group; or have different business models and are serving different markets or clients.

Interlocking directorships and officerships are allowed provided that the positions do not pose conflict of interests.

Other Provisions of Interlocking Directorships and Officerships:

- a) Interlocking directorships and/or officerships between banks that have directly competing business model/operations are strictly prohibited, except both belonging to CARD MRI group.
- b) A director shall be allowed to have interlocking directorships with other banks but shall only be limited to maximum of three (3) concurrent directorships.
- c) A director shall be allowed to have interlocking directorships with other entities; Provided, that it shall not pose conflict of interest and that the director involve has the capacity to fulfill his obligation as director of the bank.
- d) A director shall be allowed to have interlocking officership position with other corporate entity outside the CARD MRI group; Provided, that it will not exceed more than Two (2) officership positions with two (2) different entities. Except, however the position involves does not requires full-time management position.
- e) An officer of the bank shall be allowed to have interlocking directorship position with other entities outside CARD MRI group but shall not exceed more than two (2) entities.

CHAIRPERSON OF THE BOARD OF DIRECTORS

The Chairperson of the board of directors shall provide leadership in the board of directors. He shall ensure the effective functioning of the board of directors, including maintaining a relationship of trust with members of the board of directors. As part of checks and balances, the Chairperson of the board of directors is a non-executive director. He shall

- i. ensure that the meeting agenda focuses on strategic matters including discussion on risk appetites, and key governance concerns;
- ii. ensure a sound decision making process;
- iii. encourage and promote critical discussion;
- iv. ensure that dissenting views can be expressed and discussed within the decision-making process; ensure that members of the board of directors receives accurate, timely, and relevant information;
- v. ensure the conduct of proper orientation for first time directors and provide training opportunities for all directors; and
- vi. ensure conduct of performance evaluation of the board of directors at least once a year.

There are eleven (11) Board of Directors elected dated May 13, 2023; four (4) of whom are Independent Directors.

Name of Director	Type of Directorship	No. of Years as Director	Percentage of Shares	Board Meeting's Attendance	
				Jan. - Dec. 2023	
Dr. Jaime Aristotle B. Alip	Non-Executive	16 Years	3.445%	12/12	100%
Mr. Aristeo A. Dequito	Non-Executive	7 Years	1.228%	12/12	100%
Ms. Mary Jane A. Perreras	Non-Executive	13 years	1.125%	12/12	100%
Ms. Cynthia B. Baldeo	Executive	2 Year and 8 Months	1.116%	12/12	100%
Ms. Elma B. Valenzuela	Non-Executive	5 Year and 7 Months	4.587%	12/12	100%
Dr. Gilberto M. Llanto	Non-Executive	12 Years	0.126%	09/12	75%
Atty. Wilfredo B. Domo-ong	Non-Executive	12 Years	0.126%	12/12	100%
Ms. Chona A. Felesedario	Independent	4 Year and 10 Months	0.000%	12/12	100%
Ms. Irene D. Arroyo	Independent	2 Year and 8 Months	0.000%	12/12	100%
Ms. Abundia C. Manabes	Independent	2 Year and 8 Months	0.000%	12/12	100%
Ms. Maria Agnes J. Angeles	Independent	2 Year and 2 Months	0.000%	12/12	100%

BOARD QUALIFICATIONS

NAME	Age & Nationality	Date Elected	Shares Held	Qualifications	
1. Dr. Jaime Aristotle B. Alip <i>Chairman of the Board</i>	66, Filipino	May 13, 2023	516,727 (Direct)	With more than 30 years of experience and expertise in the field of microfinance, banking, microinsurance and related fields	
	Other Current Directorship and Officership:			Educational Attainment: BS Agriculture Major in Agricultural Economics, MS in Professional Studies, PhD in Organization Development, OPM Program in Harvard Business School BSP and other Trainings Attended: Corporate Governance for Board of Directors, Risk Management Seminar, Briefing on Updated AML Rules and Regulations, Exposure in MABS Program, Exposure in SME in BRAC Bank, Grameen Bank, ASA, Seminar in SME Banking, IT Governance Seminar; AML/CTPF; Sustainable Finance Framework; Islamic Banking Regulations and best practices and Legal Liabilities and Proceedings affecting banks	
	Institution		Position		
	CARD Bank, Inc.		Chairperson/ Director		
	CMDI		Chairman/ Trustee/ Dean Emeritus		
	INTERNATIONAL COOPERATIVE AND MUTUAL INSURANCE FEDERATION (ICMIF)		Vice Chairperson/ Director		
	CARD Pioneer Microinsurance, Inc		Board Adviser		
	Rafael B. Buenaventura Foundation		Chairman		
	CARD, Inc. (A Microfinance NGO)		Senior Management Adviser/ Chairman Emeritus		
	RIMANSI Organization for Asia and Pacific		Chairman Emeritus		
	Rizal College of Laguna		Director		
	Union College of Laguna		Director		
	CARAGA Renewable Energy Corp.		Director		
	MICROFINANCE INFORMATION DATA SHARING, INC. (MIDAS)		Director		
	The Hunger Project		Director		
	CARD MRI Rizal Bank, Inc.		Board Adviser		
	Matapat Holdings, Inc.		Director		
	TOPSCORES Holdings, Inc.		Director		
		Makati Business Club			Trustee
		Council for Climate and Conflict Action Asia (CCAA)			Director

NAME	Age & Nationality	Date Elected	Shares Held	Qualifications
2. Mr. Aristeo A. Dequito <i>Vice Chair for Administration</i>	56, Filipino	May 13, 2023	184,229 (Direct)	With more than 30 years of experience in microfinance, 24 years of which are in banking and finance.
				Educational Attainment: He earned his degree in Bachelor of Science in Business Administration, Major in Accountancy at San Pablo Colleges in 1987. He finished his Master in Entrepreneurship at the Asian Institute of Management in 2008 and Advance Management Program in Harvard Business School in 2014.
				BSP and other trainings attended: Corporate Governance and Sound Credit Risk Management System, IT Governance Seminar, Anti-Money Laundering/Combating the Financing of Terrorism (AML/CTPF), SME Lending Policy Seminar, International Seminar on Financial Inclusion, Value Chain Conference, Basic Rural Banking, Microfinance Training and Transformation Workshop, Sustainable Finance, Training Program on SAFr; Exposure visit in Bandhan Bank India
3. Ms. Mary Jane Pererras <i>Vice Chair for External Affairs</i>	67, Filipino	May 13, 2023	168,783 (Direct)	With more than 19 years of experience in investment and asset management, and more than Ten (10) years in microfinance and retail banking, and other related fields.
				Educational Attainment: BS Medical Technology in University of Sto. Tomas, and Executive MBA in Asian Institute of Management
				BSP and other trainings attended: IT Governance Principle Course, Risk Management, Corporate Governance Seminar, Anti-Money Laundering/Combating the Financing of Terrorism Training, Asset Securitization, Money Market, Trade Finance Training, AML/CTPF; Sustainable Finance Framework
4. Ms. Cynthia B. Baldeo <i>Director/President and CEO</i>	59, Filipino	May 13, 2023	167,473 (Direct)	With more than 30 years of experience in microfinance, 23 years of which is in banking and finance.
				Educational Attainment: She earned her degree in Bachelor of Science in Agriculture at Laguna State Polytechnic College in 1988. She finished her Master in Business Administration in 2004 at Trinity College of Quezon City, Executive Master in Business Administration in 2010 at Asian Institute of Management and Senior Executive Leadership Program in Harvard Business School in 2021.
				BSP and other trainings attended: Corporate Governance, Risk Management Seminar, IT Governance Seminar, Anti-Money Laundering/Combating the Financing of Terrorism, TRAINING IN RELATED PARTY TRANSACTIONS, LOAN ADMINISTRATION AND MANAGEMENT OF MABS APPROACH, Basic Rural Banking, SME CREDIT RISK MANAGEMENT LOAN ORIGINATION, BSP SUPERVISORY ASSESSMENT FRAMEWORK, WOMENS WORLD BANKING AND CITIGROUP FINANCIAL RISK MANAGEMENT TRAINING, AML/CTPF; Sustainable Finance Framework, SAFr Training, Global Sustainable Finance Conference, Exposure in Bandhan Bank – India.

NAME	Age & Nationality	Date Elected	Shares Held	Qualifications
5. Ms. Elma B. Valenzuela <i>Director</i>	59, Filipino	May 13, 2023	688,119 (Direct)	With more than 30 years of experience in microfinance and 6 years of which is banking and finance.
				Educational Attainment: Bachelor of Science in Agriculture from Gregorio Araneta University Foundation, Master's in Business Administration from Trinity College of Quezon City, Executive MBA from Asian Institute of Management, and Advance Management Program at Harvard Business School
				BSP and other trainings attended: Enhanced Corporate Governance, IT Governance Seminar, Anti-Money Laundering/Combating the Financing of Terrorism, Basic Banking regulations and Related Party Transactions Training, Risk Management Training, Microfinance Training Program, AML/CTPF; Sustainable Finance Framework, SAFr Training
6. Dr. Gilberto M. Llanto <i>Director</i>	73, Filipino	May 13, 2023	18,932 (Direct)	A professional economist who has held various executive positions and research at the National Tax Research Center of the DoF, BSP, DAR and NEDA. An expert in banking, finance, and international trade. He has been a consultant on financial markets, microfinance, public finance, and public economics to international organizations.
				Educational Attainment: A. B. Philosophy, M.S. Economic Program, M.A. Economics, and Ph.D. Economics.
				BSP and other trainings attended: Governance for Board of Directors, Briefing on BSP Cir.706 Updated AML Rules and Regulations, Agricultural Banking, Sustainable Finance Framework, Islamic Banking Regulations
7. Atty. Wilfredo B. Domo-ong <i>Director</i>	83, Filipino	May 13, 2023	18,932 (Direct)	Worked with BSP for almost 30 years, he started as Examiner who then became a Director of SES II Department of the Bangko Sentral ng Pilipinas.
				Educational Attainment: Bachelor of Science in Commerce and Law Graduated at the Manuel L. Quezon University
				BSP and other trainings attended: Corporate Governance Seminar and Supervisory Training, IT Governance Seminar, Anti-Money Laundering/Combating the Financing of Terrorism and Several Mandatory Continuing Education Given by BSP, WEBINAR SERIES ON ML/TF TYPOLOGIES, SUPERVISORY ASSESSMENT FRAMEWORK, Sustainable Finance Framework, Legal Liabilities and Proceedings Affecting Banks
8. Ms. Chona A. Felesedario <i>Independent Director</i>	54, Filipino	May 13, 2023	1 (Direct)	An entrepreneur and active officer in different association in their locality.
				Educational Attainment: Bachelor of Science in Elementary Education undergraduate.
				BSP and other Trainings Attended: Basic Course on Governance for Board of Directors and Senior Management, Governance on Communities Default Task and Customer Care Training, AML/CTPF; Sustainable Finance Framework, Legal Liabilities and Proceedings Affecting Banks.

NAME	Age & Nationality	Date Elected	Shares Held	Qualifications
9. Ms. Irene D. Arroyo <i>Independent Director</i>	68, Filipino	May 13, 2023	1 (Direct)	A banker for more than 40 years. She worked with BSP for 17 years under the Treasury, Supervisory Policy and Regulations Department. Prior to joining PDIC examination department, she worked with Landbank , BDO, East West and Dao Heng Bank handling Treasury, Dealing, Liquidity and Risk Management. She also headed BAIPHIL for 5 years. Educational Attainment: Bachelor of Science on Commerce major in Economics at University of Sto. Tomas and Master in Business Administration at Ateneo Graduate School. BSP and other Trainings Attended: FX Rules and Regulation and Derivatives Seminar, AML and Corporate Governance Seminar, Investment Portfolio Management Training, Enterprise Risk Management and Conduct of Stress Test, Basel II Global Review and IFRS Based Financial Statement Seminar, Enterprise Risk Management, AML/CTPF; Sustainable Finance Framework, SAFr Training, Enhance Corporate Governance,
10. Ms. Maria Agnes J. Angeles <i>Independent Director</i>	68, Filipino	May 13, 2023	1 (Direct)	A banker for more than 30 years. She handles MSME Operations and Marketing in various bank, and President of BAIPHIL for a year. Educational Attainment: Bachelor of Science in Management at Ateneo De Manila University. BSP and other Trainings Attended: Consumer Banking Workshop, Real Estate Licensing Brokers, Training on Development Financing, Corporate Governance, Consumer Finance and Sales Management Training, Bank Fraud and IFRS Financial Evaluation Training, Sustainable Finance Framework, Risk Management; Legal Liabilities and Proceedings Affecting Banks, Data Privacy Issues Affecting the Operations of Banks
	Other Current Directorship and Officership:			
	Institution	Position		
	NEGOSYONG PINOY(VENTURESOUTH) FINANCE CORPORATION	President and CEO		
	PERLA MANSION CONDO ASSOCIATION	VP/TREASURER		
11. Ms. Abundia C. Manabes <i>Independent Director</i>	64, Filipino	May 13, 2023	1 (Direct)	A Health Worker and Community Organizer for 17 years. Prior to her Presidency with CARD MBA, she was an MBA Coordinator, Trustee and Vice President. Educational Attainment: A graduate of Midwifery at Luzon Colleges School of Nursing and Midwifery. BSP and other Trainings Attended: Basic Course on Corporate Governance, Risk Management for Banks, Leadership Training Workshop, Life Skills for Effective MI-MBA Governance, and Governance and AMLA Workshop for MI-MBAs, Basic Course for Corporate Governance for Banks, Risk Management Sustainable Finance Framework, Legal Liabilities and Proceedings Affecting Banks

BOARD COMMITTEES

The Board is supported by different committees with their respective functions and directives as follows:

A. Corporate Governance Committee

Committee Member	Attendance		Position
1. Ms. Irene D. Arroyo	12/12	100%	Chairperson
2. Mr. Aristeo A. Dequito	12/12	100%	Vice-Chairperson
3. Ms. Abundia C. Manabes	12/12	100%	Member

The Corporate Governance Committee assists the Board of Directors in fulfilling its corporate governance responsibilities by promoting a healthy development and functioning of the Board, its committees, and individual members. The Committee is composed of three (3) members of the Board who are all non-executive directors and majority are Independent Directors, including the chairperson. The committee regularly meets every 2nd Saturday of the month or as the need arises.

The committee's tasks include, but are not limited to, the following:

- Oversees the nomination process for members of the Board of Directors and for positions appointed by the Board of Directors.
- Oversees the continuing education program for the Board of Directors.
- Oversees the performance evaluation process.

- d. Oversees the design and operation of the remuneration and other incentives policy.
- e. Assists the Board carry out its due diligence duty in reviewing and revising the Board-level committees' job descriptions and/or structural changes, every two years, or as needed to ensure that the Board is in compliance with its legal and fiduciary duties.

B. Risk Oversight Committee

Name of Director	Attendance		Position
1. Ms. Maria Agnes J. Angeles	12/12	100%	Chairperson
2. Ms. Irene D. Arroyo	12/12	100%	Vice-Chairperson
3. Atty. Wilfredo B. Domo-ong	12/12	100%	Member

The Risk Oversight Committee advises the board of directors on the Bank's overall current and future risk appetite, oversees Senior Management's adherence to the risk appetite statement, and reports on the state of risk culture of the Bank. The creation of a risk oversight committee plays vital role as the bank's success is largely dependent on the ability of its directors and officers in managing risks. The committee is composed of three (3) members of the Board of Directors, majority of whom are independent directors including the Chairperson. The committee regularly meets every 2nd Saturday of the month or as the need arises.

The committee's tasks include, but are not limited to, the following:

- a. Oversee the risk management framework.
- b. Oversee adherence to risk appetite.
- c. Oversee the risk management function and the bank's Risk Management Group

C. Audit Committee

Name of Director	Attendance		Position
1. Ms. Chona A. Felesedario	12/12	100%	Chairperson
2. Dr. Gilberto M. Llanto	9/12	75%	Vice-Chairperson
3. Ms. Maria Agnes J. Angeles	12/12	100%	Member

The audit committee is responsible for overseeing senior management in establishing and maintaining an adequate, effective, and efficient internal control framework. It shall ensure that systems and processes are designed to provide assurance in areas including reporting, monitoring compliance with laws, regulations and internal policies, efficiency and effectiveness of operations and safeguarding of assets. The committee is composed of three (3) members of the board, all are non-executive director, and majority are independent director, who have knowledge of financial reporting and internal controls. The committee has regularly met every 2nd d Saturday of the month or as the need arises.

The Audit Committee's tasks include, but are not limited to, the following:

- a. Oversee the financial reporting framework.
- b. Monitor and evaluate the adequacy and effectiveness of the internal control system.
- c. Oversee the internal audit function.
- d. Oversee the external audit function.
- e. Oversee implementation of corrective actions.
- f. Investigate significant issues/ concerns raised.
- g. Establish whistleblowing mechanism.

D. Related Party Transactions (RPT) Committee

Name of Director	Attendance		Position
1. Ms. Abundia C. Manabes	12/12	100%	Chairperson
2. Ms. Chona A. Felesedario	12/12	100%	Vice-Chairperson
3. Atty. Wilfredo B. Domo-ong	12/12	100%	Member
4. Mr. Benedict A. Ame	11/12	92%	Non-Voting Member
5. Ms. Gina L. Panelo	08/08	100%	
6. Mr. Raymond A. Uy	04/04	100%	

Transactions between and among Directors, Officers, Stockholders and their Related Interest, subsidiaries, and Affiliates (DOSRI) including transactions with related parties may provide financial, commercial and economic benefits to the bank as well as to the group. The Board ensures that dealings of a bank with any of its DOSRI, subsidiaries and affiliates shall be in the regular course of business and upon terms not less favorable to the bank than those offered to others to avoid insider abuses and unfair competitive advantage.

The RPT committee shall assist the bank in handling transactions with related parties. It shall review and evaluate each transaction to assess its fairness. The committee is composed of three (3) members of the board of directors, two (2) of whom are independent directors, including the chairperson. Committee members are entirely composed of non-executive directors, with independent directors comprising the majority. In case a member has conflict of interest in a particular RPT, he/she refrain from evaluating such particular transaction. Independent unit such as Chief Compliance Officer and the Deputy Director for Audit sit as resource person of the committee. The committee regularly met every Friday prior to 2nd Saturday of the month or as the need arises.

The Related Party Transactions (RPT) Committee's tasks includes the following:

1. Evaluate on an ongoing basis existing relation between and among businesses and counterparties to ensure that all related parties are continuously identified, RPTS are monitored, and subsequent changes in relationships with counterparties (from non-related to related and vice versa) are captured.
2. Evaluate all material RPTs to ensure that these are not undertaken on more favorable economic terms (e.g., price, commissions, interest rates, fees, tenor, collateral requirement) to such related parties than similar transactions with non-related parties under similar circumstances and that no corporate or business resources of the bank are misappropriated or misapplied, and to determine any potential reputational risk issues that may arise as a result of or in connection with the transactions.
3. Ensure that appropriate disclosure is made, and/or information is provided to regulating and supervising authorities relating to the bank's RPT exposure, and policies on conflicts of interest or potential conflicts of interest. The disclosure shall include information on the approach to managing material conflicts of interest that are inconsistent with such policies; and conflicts that could arise as a result of the bank's affiliation or transactions with other related parties.
4. Endorse for board confirmation and/or approval all RPTs that are considered material based on bank's internal policies.
5. Report to the board on a regular basis, the status and aggregate exposures to each related party as well as the total amount of exposures to all related parties, if any.
6. Ensure that transactions with related parties, including write-off of exposures are subject to periodic independent review or audit process.
7. Oversee the implementation of the system for identifying, monitoring, measuring, controlling, and reporting RPTs, including the periodic review of RPT policies and procedures.

Other committees that include the Board and Management level are as follows:

E. Compliance Committee

Name of Director/Officer	Attendance		Position
1. Atty. Wilfredo B. Domo-ong	12/12	100%	Chairperson
2. Ms. Mary Jane A. Perreras	12/12	100%	Vice-Chairperson
3. Mr. Benedict A. Ame	11/12	92%	Member
4. Ms. Gina L. Panelo	08/08	100%	Member
5. Mr. Raymond A. Uy	04/04	100%	Member

The Compliance Committee is composed of at least two (2) members of the Board of Directors including the head of Internal Audit and Head of Compliance function as regular resource persons. Members possess a range of expertise as well as adequate knowledge on business risks. The Committee is chaired by a non-executive member of the Board. The Chief Compliance Officer (CCO) regularly prepares and submit Compliance and AML Reports to the Compliance Committee containing the results of the Compliance and AML Testing and Monitoring conducted by the Compliance and AML units. The CCO updates the committee members on the new regulatory issuances. The committee, through its Committee Chairperson, reports to the Board during monthly regular Board of Directors meeting any updates, agreements, and policy recommendation discussed by the members of the committee during monthly Compliance Committee meeting.

Compliance Committee regularly met once a month held every Friday before the 2nd Saturday of the month or as the need arises. This is to ensure that committee are updated on the status of the implementation of the compliance program and board through the Compliance Committee are updated on the new relevant Philippine laws, rules, and regulations, and pertinent BSP Circulars governing the operations of the banks.

The tasks of the Compliance Committee include the following:

1. Ensuring the compliance system of the Bank is defined, established and updated to facilitate an effective management of compliance with Bank policies and regulatory requirements.
2. Ensuring the updated compliance program is approved by the Board, and that it oversees and promotes the effective implementation of the program.
3. Ensure compliance issues encountered by the Bank are immediately resolved and acted upon.
4. Ensuring the duties and responsibilities of the Board of Directors provided under Section 132 of the MORB - Powers/responsibilities and duties of directors are done.
5. Ensuring it provides oversight on AML policy development and execution such that AML policies and procedures established by the senior management, led by the compliance office, are adequate and are kept updated/remain relevant to best react on the changing AML regulatory scenarios and conditions.
6. Reviews and acts, as necessary, on AML related reports coming from the Bank's compliance office.
7. Oversees and ensures the effective performance of the AML/TF functions of the Bank's Compliance Office.
8. Approves institutional risk assessment, AML/CTF related policies, manuals, and guidelines, including the design and implementation of the MTPP of the Bank.
9. Promotes a sound AML/CTF compliance culture across the Bank, and oversees the efforts of all concerned personnel in the prevention of money laundering, counter terrorism, and proliferation financing activities.
10. Reviews the completeness of the processes in reporting compliance of identified ML/TF/PF breaches, including review of findings of the Bangko Sentral ng Pilipinas (BSP), and the Anti-Money Laundering Council (AMLC).
11. Deliberates and/or acts on significant regulatory AML/CTPF matters, such as new initiatives, BSP/AMLC supervisory mandates, directives, inquiry and/or investigation, and ML/TF/PF observations raised by compliance and internal audit functions.
12. Deliberates and approves the filing of suspicious transaction reports to the AMLC.

F. Treasury Oversight Committee

Committee Member	Attendance		Position
1. Ms. Irene D. Arroyo	12/12	100%	Chairperson
2. Ms. Mary Jane Perreras	12/12	100%	Vice-Chairperson
3. Ms. Lorenza dT. Banez	11/12	92%	Member
4. Ms. Jeannie T. La Rosa	11/12	92%	Member

Treasury Oversight Committee assist the Board of Directors in overseeing and advising on the Bank's cash, investment, borrowings strategies interest rate and other financial risks to sustain the liquidity and profitability of the entire organization.

The committee is composed of at least three (3) Board of Directors, with the Corporate Treasurer, and the Head of Finance as regular resource persons. The Committee Chairperson, Vice-Chairperson, and Members shall be appointed every year during the Board of Directors Meeting every after the Annual Stockholders Meeting.

The duties and responsibilities of the committee are as follows:

- i. The Committee will, at least annually, review the Bank's policies regarding proposed placement of investments, availing of borrowings, and review of interest rates.
- ii. The Committee will review Management's proposals regarding the Bank's financing arrangements, including borrowings, investments, and capital markets transactions, and will make recommendations to the Board regarding such matters;
- iii. The Committee will review and approve the Bank's strategic policies on cash management, investment placement and borrowings including its interest rate, and Treasury Transaction limits.

G. Asset and Liability Committee

Name of Director/Officer	Attendance		Position
1. Ms. Jeannie T. La Rosa	12/12	100%	Chairperson
2. Ms. Cynthia B. Baldeo	11/12	92%	Vice-Chairperson
3. Mr. Julius Adrian R. Alip	9/12	75%	Member
4. Ms. Cherry A. Boncajes	9/9	100%	Member
5. Ms. Anita F. Rapera	9/9	100%	Member
6. Ms. Mildred B. Matienzo	12/12	100%	Member

The assets and liabilities of CARD SME Bank, Inc. are managed properly to maximize shareholder's value, to enhance profitability and increase capital, to serve customer and community needs, and to protect the institution from any disastrous financial consequences arising from changes in interest rate risk. These objectives are pursued within the framework of written loan, capital, and investment policies. The Board of Directors believes that accepting some level of interest rate risk is necessary to achieve realistic profit goals. The responsibility of managing the asset/liability management procedures is directed by the Asset/Liability Committee (ALCO).

The Asset and Liability Committee (ALCO) is comprised of senior management who are responsible for carrying out Financial Risk Management (FRM) responsibilities. The ALCO Committee meets regularly once a month and held every Monday before the 2nd Saturday of the month. The ALCO Chairperson updates during Risk Management Committee any risk identifies concerning financial management of the bank.

The Asset and Liability Committee's tasks include, but are not limited to, the following:

- i. Monitor the liquidity position of the Bank, and liquidity management activities undertaken by the Bank, including wholesale funding activities, contingency funding, and any other relevant liquidity measurements the ALCO deems advisable or appropriate.
- ii. Monitor the management of interest rate or pricing activities and the sensitivity of the Bank's earnings under varying interest rate or pricing scenarios and potential changes in market interest rates.
- iii. Monitor trends in the economy in general and interest rates (plus exchange rates) with a view toward limiting any potential adverse impact on the Bank's earnings and capital.
- iv. Approve interest rate or price tolerances by reviewing how movements in interest rates or prices may adversely affect the Bank's earnings and capital using the Bank's projected earnings and capital as benchmark.
- v. Monitor management's investment activities such as purchase, sale, exchange, and other disposition of the investments of the Bank, including review of management reports concerning current equity and debt security investment positions.
- vi. Review the status of the securities (and foreign currency position, if any) including performance, appreciation or depreciation, quality, maturity profile and any actions taken by management with respect thereto.
- vii. Review and determine whether to recommend to the Senior Management Committee the holdings of investment securities.
- viii. Review significant financial risk exposures facing the Bank generally, and in its investment and other market risk portfolios, and the steps management is taking to monitor and control such exposures.
- ix. Discuss courses of actions related to management action triggers relating to price, interest rate, liquidity, and capital levels.

H. Remittance Committee

Name of Director/Officer	Attendance		Position
1. Ms. Chona A. Felesedario	4/4	100%	Chairperson
2. Mr. Manolo M. Martinez	4/4	100%	Member
3. Ms. Mildred B. Matienzo	4/4	100%	Member

The Savings and Remittance Committee serves as a formalized group that is responsible for ensuring that all matters related to savings portfolio and remittance facility are monitored. The committee is also responsible in advising the board on the current and future savings and remittance issues and initiatives and submits recommendations to the Board. The committee met every quarter, Friday prior to 2nd Saturday of the month and is composed One (1) Board of Director, Two (2) Senior Officers.

The Savings and Remittance Committee's tasks include, but are not limited to, the following:

- Monitoring of movement of savings portfolio including performance of Savings Officers.
- Monitoring of remittance transactions and recommend strategic initiatives to increase volume of transactions.
- Recommending savings promos and campaigns to increase deposit portfolio.
- Reviewing of sales promos and campaigns proposed by the Marketing Unit.
- Identifying applicable trainings for Savings Officers
- Act as sponsor for marketing proposals for savings mobilization.
- Define project success measures.
- Follow progress on on-going marketing promotions.

I. Real and Other Properties Acquired (ROPA) Committee

Name of Director/Officer	Attendance		Position
1. Ms. Milagros C. Rojas	4/4	100%	Chairperson
2. Ms. Lourdes A. Marasigan	4/4	100%	Member
3. Mr. Peter Robin C. Pasia	2/4	50%	Member

The Real and Other Properties Acquired (ROPA) Committee serves as a formalized group that is responsible for ensuring that all matters related to the real and other properties acquired are monitored through regular meetings. The committee is also responsible in advising the Board on the current and future issues and initiatives on the bank ROPA assets and submits recommendations to the Board.

The ROPA committee is composed of at least Board of Director/Corporate Officer who serves as the committee chair, the Credit Risk Management Unit Officer and Legal Officer. The committee meets every quarter, held every Friday prior to 2nd Saturday of the month.

The ROPA Committee's tasks include, but are not limited to, the following:

- Monitoring of movement of real and other properties acquired including disposal.
- Review and assess request for acquisitions or disposals proposed by management.
- Formulate ideas and suggestions to help safeguard the bank properties.
- Make recommendations to help management for the disposal of properties.
- Review with management the valuation of properties acquired and result summary shall be reported to the Board.
- Perform other duties and responsibilities as authorized by the board of directors

J. Member Board and Observer Committee

The Member Board and Observer Committee assists the Board of Directors to have direct access into the issues and concern of the members and to develop an appropriate policies and The Member-Board Committee assists the Board of Directors to have direct access into the issues and concern of the members and to develop an appropriate policies and guidelines that helps improved the bank's services to the members. The Board annually appoints a Member-Board Committee member comprised of Member-Board of Directors and Observers representing Luzon, Visayas, and Mindanao.

The Committee meets quarterly scheduled on the Friday before the 2nd Saturday of the month. The Committee holds no less than four regular meetings each calendar year. In addition to the committee members and advisers, the appropriate representatives from Senior Management of the bank are invited to attend upon the request of the Committee.

Name of Director/Officer	Attendance		Position
1. Ms. Abundia C. Manabes	4/4	100%	Chairperson
2. Ms. Chona A. Felesedario	4/4	100%	Member
3. Ms. Imelda Espanola	4/4	100%	Member
4. Ms. Rosalyn Espenorio	4/4	100%	Member

K. Core and Senior Management Committee

The Core Management is primary responsible on the over-all oversight function of IT programs, outsourcing and strategic business operations of the bank. The committee is primary responsible in updating the board on the current and future IT-related initiatives, outsourcing engagement and status of implementation of strategic programs of the bank.

The objectives of monitoring and evaluating the outsourcing engagement of the Bank is to achieve the following;

1. Reducing cost such as employee compensation cost, office space expenses and other associated cost of doing the outsourced activities.
2. Giving more focus on the bank in dealing on their expertise and core business.
3. Improving the quality of services being offered.
4. Improving customer satisfaction.
5. Improving operational efficiency.

The Core Management Committee meets every month or as the need arise. The Committee is composed of the following:

Committee Members	Attendance		Position
1. President and CEO	12/12	100%	Chairperson
2. Executive Vice President	12/12	100%	Member
3. Head of Finance and Accounting	12/12	100%	Member
4. Head of IT Unit	12/12	100%	Member
5. Head of Risk Unit	12/12	100%	Member
6. Head of Compliance Unit	12/12	100%	Member
7. Vice Presidents for Operations	12/12	100%	Member
8. Head of Human Resource Department	12/12	100%	Member
9. Head of Information Security	12/12	100%	Member
10.Non-Executive Board of Director	12/12	100%	Member

The Senior Management is composed of the bank's core management team and officers (Regional Director level and up) and representatives from the bank's support Units. Other bank personnel may be invited in the meeting whenever necessary.

Committee Members	Attendance		Position
1. President and CEO	10/10	100%	Chairperson
2. Executive Vice President	10/10	100%	Member
3. Vice Presidents	10/10	100%	Member
4. Asst. Vice Presidents	10/10	100%	Member
5. Regional Directors	10/10	100%	Member
6. Department/Unit Heads	10/10	100%	Member

L. Credit Committee

Committee Members	Attendance	
1. Board of Directors	55/55	100%
2. President and CEO	84/84	100%
3. Executive Vice President	117/117	100%
4. Asst. Vice Presidents	217/217	100%
5. Regional Directors	354/354	100%
6. Cluster Manager	575/575	100%
7. Loan Manager	575/575	100%
8. Credit Analyst	575/575	100%

The Credit Committee serves as a formalized group that is responsible in the review and approval of credit proposals based on the bank existing codified signing and approving authority. The committee also assist the bank senior management and Board of Directors in fulfilling their responsibilities relating to the identification, assessment and measurement of credit risk in every loan proposal prior to approval. The committee shall meet as frequently as necessary.

The committee is composed of at least two (2) Board of Directors, the President/CEO, Executive Vice President, AVP for Operations, Regional Directors, Cluster Manager, Loan Manager and Credit Risk Analyst.

- a. Board of Directors – credit proposals above ten million up to fifteen million shall be approved by at least two (2) Board of Directors. Moreover, loans above fifteen million shall be approved by majority of the bank's Board of Directors.
- b. President and CEO – review and approved credit proposals above five million up to ten million pesos and recommend loans that are for approval of the board of directors.
- c. Executive Vice President – review and approved credit proposal above two million up to five million pesos and recommend credit proposals for approval of the President/CEO and/or the board of directors.
- d. AVP for Operations – review and approve credit proposals above one million pesos up to two million pesos, and recommend credit proposals to the Executive Vice President and/or President/CEO.
- e. Regional Directors – review and approve credit proposal above PhP500,000 up to one million. The Regional Director shall recommend credit proposals for approval of the AVP for operations.
- f. Cluster Manager – review and approved credit proposal below PhP500,000 and recommend credit proposal for approval of the Regional Director.
- g. Loan Manager – recommend credit proposal for approval of the Cluster Manager.
- h. Credit Analyst – conduct review, analysis and assessment of credit proposal and identify potential/perceived risk.
- i. The secretary shall serve as ex-officio member of the committee

Should there be deviations in the credit proposals based on the bank existing policy, credit proposal shall be escalated and approved by the next higher authority.

Should there be deviations in the credit proposals based on the bank existing policy, credit proposal shall be escalated and approved by the next higher authority.

INDEPENDENT CHECKS AND BALANCES

To ensure robust and exemplary banking operations, CARD SME Bank, Inc. implements the following independent functions:

Internal Control System

The internal control framework of the Bank is consistent with the increased emphasis of banking supervisors (e.g. BSP) on the review of a banking organization's risk management and internal control processes. The effective internal control system is a critical component of CARD SME Bank, Inc. management and a foundation for the safe and sound operation. A strong internal control system helps ensure the achievement of goals and objectives of the bank, achieve long-term profitability targets, and maintain reliable financial and managerial reports.

The Bank's internal control consists of five (5) interrelated elements:

1. Management oversight and the control culture;
2. Risk recognition and assessment;
3. Control activities and segregation of duties;
4. Information and communication; and
5. Monitoring activities and correcting deficiencies.

Board of Directors and Senior Management are responsible for promoting high ethical and integrity standards; establishing the appropriate culture that emphasizes, demonstrates and promotes the importance of internal control; and designing and implementing processes for the prevention and detection of fraud.

The overall effectiveness of the Bank's internal controls were monitored on an ongoing basis. Monitoring of key risks were part of the daily activities of the bank as well as periodic evaluations by the business lines and internal audit.

Internal Audit

The objective of the internal audit unit is to assist all members of management in the effective discharge of their responsibilities, by furnishing them with analyses, appraisal recommendations, and pertinent comments concerning the activities reviewed. The Internal Audit Unit has the management complementary role of ensuring that the internal control systems are operating efficiently thereby giving the management assurance that the systems can be relied upon for the recording of transactions relating to all operations and also for the preparation of the financial statements.

Under the direct supervision of the Board of Audit Committee, the Internal Audit evaluates and ensures the adequacy and effectiveness of the internal controls of the Bank. The Internal Audit Department is mandated to conduct financial audit, compliance audit, operations audit, management audit, and information system audit. It also holds full, free, and unrestricted access rights to all activities, information, records, properties, and personnel relevant to the internal audit activity.

The Deputy Director for Audit reports directly to the Audit Committee on its regular monthly meeting which composed of at least three (3) members of the board, all are non-executive director, and majority shall be independent director, who have knowledge of financial reporting and internal controls. Likewise, the audit operative work plan for the following year is being prepared at the end of the year and presented to the board for approval. The audit unit accomplishment status was being assessed and presented to the audit committee on a quarterly basis.

To monitor the effectiveness of implementation of the internal control system, the internal audit unit has implemented an audit rating system that measures the vulnerability of risk exposures due to lack of internal control of branches and other offices during branch/office audit activities. Directory of all findings were also established to monitor the status of branch compliance.

External Auditor

Sycip Gorres Velayo & Co. (SGV) is the authorized External Auditors of the Bank. It presents an audit plan to the Board of Audit Committee and performs audit risk assessment. It also reviewed the internal audit report and compliance with accounting standards and regulatory requirements.

Compliance System

The Bank's compliance system was designed to identify and mitigate business risks, which may erode the franchise value of the bank. Business risks, include but not limited to the following:

- a. Risks to reputation that arise from internal decisions that may damage a bank's market standing;
- b. Risks to reputation that arise from internal decision and practices that ultimately impinge on the public trust of a bank;
- c. Risks from the action of a bank that are contrary to the existing regulations and identified best practices and reflect weaknesses in the implementation of codes of conduct and standard of good practice; and
- d. Legal risks to the extent that changes in the interpretation or provisions of regulations directly affect bank's business model.

The authority and independence of the compliance take into consideration the ability to cross departmental lines, access to all areas of the institution's operations and ability to effect corrective action when deficiencies or violations are detected. The mandates of the compliance are widely communicated throughout the organization.

1. The Bank's compliance function has a formal status within the organization. Its charter was approved by the board of directors which defines the compliance function's standing, authority and independence.
2. Compliance office have the right to obtain access to information necessary to carry out its responsibilities, conduct investigations of possible breaches of the compliance policy. The compliance is directly reporting to and have direct access to the Board of Directors or Compliance Committee.

The Compliance unit/department is responsible for ensuring that the Bank complies with the requirements, policies, circulars, and guidelines issued by BSP, BRI, LGUs, and other government agencies. Compliance unit through the Chief Compliance Officer reports directly to the Compliance Committee on its monthly regular meetings.

The mission, objectives, scope, authority, and accountability of the compliance unit and its staff are clearly defined in the Compliance Program duly approved by the Board of Directors. Likewise, the compliance unit work plan for the following year is being prepared at the end of the year and presented to the board for approval. The compliance unit accomplishment status was being assessed and presented to the compliance unit on a semi-annual basis.

To monitor the effectiveness of implementation of the compliance system, the compliance unit has implemented a compliance rating system that measures the compliance risk exposures system of branches and other offices during compliance monitoring and testing.

Compliance Risk Management

The compliance risk management system of the bank is designed to specifically identify and mitigate risks that may erode the franchise value of the bank such as risks of legal or regulatory sanctions, material financial loss, or loss to reputation, that bank may suffer as a result of its failure to comply with laws, rules, related self-regulatory organization standards, and codes of conduct applicable to its activities.

This compliance risk management will also mitigate risk arising from failure to manage conflict of interest, treat customers fairly, or effectively manage risks arising from money laundering and terrorist financing activities.

Compliance risk management is not solely the responsibility of the compliance unit, but instead the responsibility and shared accountability of all personnel, officers and Board of Directors. This has been an integral part of the culture and risk governance of the institution.

Money Laundering and Terrorist Financing Prevention Program (MTPP)

The Bank adopted the Updated Anti-Money Laundering Rules and Regulations of Bangko Sentral ng Pilipinas (BSP) - a comprehensive and risk-based Money Laundering and Terrorist Financing Prevention Program (MTPP) that promotes high ethical and professional standards of the Bank and ensures that it is not being used for money laundering and terrorist financing activities. It supports governments, law enforcement agencies, and international bodies such as the Financial Action Task Force in their efforts to combat the use of the financial system for the laundering of the proceeds crime and terrorism.

Further, this program aims to (a) protect the integrity and confidentiality of bank accounts and ensure that the Philippines, in general, and the covered persons, in particular, shall not

be used, respectively, as a money laundering site and conduit for the proceeds of an unlawful activity as herein defined; and (b) to protect life, liberty, and property from acts of terrorism and to condemn terrorism and those who support and finance it and reinforce the fight against terrorism by criminalizing the financing of terrorism and related offenses. The program intends to ensure high standards in the following areas:

- Ensure that bank has conform with high ethical standards in protecting the safety, soundness, and integrity of the national banking and financial system
- Ensure that identity of customer is established at all times along with ensuring that financially and socially disadvantaged are not denied access to financial services.
- Ensure that suspicious individuals or entity are denied from opening or maintaining an account or transacting with the bank.
- Adopting and implementing this MTPP risk management system to identify, assess, monitor, and control risks associated with money laundering and terrorist financing.
- Ensure that full compliance with the rules and existing laws by regularly ensuring that all officers and employees are informed on their responsibilities in combating money laundering and terrorist financing.
- Ensure full cooperation with the Anti-Money Laundering Council (AMLC) and Bangko Sentral ng Pilipinas for the effective implementation and enforcement of these regulations.

MTPP Risk Management

To ensure that risks associated with money-laundering such as counterparty, reputational, operational, and compliance risks are identified, assessed, monitored, and mitigated, the following measures and processes were adopted.

a. Board and Senior Management Oversight

Bank's Board of Directors have the ultimate duties and responsibilities to ensure full compliance with money laundering and terrorist financing prevention program. As such, board of directors through the Compliance Office and Internal Audit are regularly updated on the matters related to Anti-Money Laundering and terrorist financing compliance and risk management.

The Senior management has overseen the day-to-day management of the bank, ensure the effective implementation of AML/CFT policies approved by the board and the alignment of activities with the strategic objectives, risk profile and corporate values as set by the board. Senior management has established a management structure that promotes accountability and transparency and upholds checks and balances. In order to ensure consistent and full compliance with money laundering and terrorist financing prevention program, Regional Head is also designated as the liaison officer of the compliance office in their respective branches. Regional Head is responsible in ensuring that all ALM polices, laws, and regulations are being implemented in the branch and all matters needing assistance are reported to the ALM Compliance Officer in Head Office.

b. Compliance Office

The Compliance office through the AML Compliance Officer primary responsible in the management of the implementation of the MTPP of the bank including its subsidiaries and affiliates. This includes achieving the bank's goals through planning, organizing, leading, and controlling. Compliance office is independent and has direct reporting line to the board of directors or any board-level or approved committee on all matters related to AML and TF compliance and their risk management. AML Compliance Officer is designated to handle the implementation of the MTPP program. He will be the liaison between Bank, the BSP, and the AMLC in matters relating to Bank's AML/CFT compliance. He is assisted by an Assistant AML Compliance Officer in monitoring the implementation of this MTPP program to all branches and other offices.

c. Group-wide Money Laundering and Terrorist Financing Prevention

CARD MRI group has established CARD MRI Compliance Committee. The committee was established to oversee the compliance and anti-money laundering requirement and implementation of the entire CARD MRI group. Further, the CARD MRI group has regular coordination meeting of compliance, audit and risk officers to discussed matters that affect the organization as a whole.

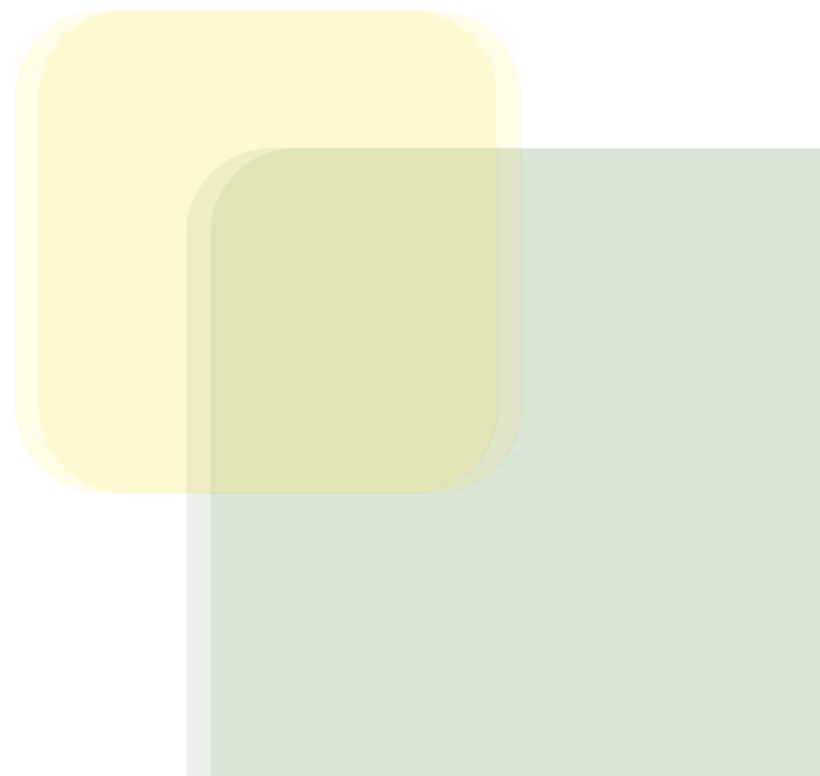
d. Internal Audit

Simultaneous with operations and financial audit, compliance with Anti-Money Laundering Regulations is also being checked by Internal Auditors. The Internal Audit function associated with money laundering and terrorist financing is being conducted by qualified personnel who are independent of the Branch/Unit being audited. Internal Auditors have a direct reporting line to the Audit Committee. Result of audit is also promptly communicated to the Compliance Office for its appropriate corrective action. The Compliance Office regularly submits reports to the Board to inform them of management's action to address deficiencies noted in the audit.

e. Risk Assessment

As part of the banks' risk-based approach, it has ensured that risk exposure to ML/TF was identified, understand, and assess when dealing with its customers, based on geographical areas of operations and customer, products and services being offered, including delivery channels used to carry out the transactions. The institutional risk assessment shall:

- i. consider all relevant risk factors, including the results of national and sectoral risk assessments;
- ii. adequately document results and findings; and
- iii. be updated periodically or as necessary.



DATA PRIVACY STATEMENT

GENERAL STATEMENT

CARD SME Bank, Inc. (CARD SME Bank), including its affiliates and subsidiaries and all members of the CARD Mutually Reinforcing Institutions (CARD MRI), values the confidentiality of personal data and committed in maintaining the privacy of its customers. This Data Privacy Statement (Statement), details how CARD SME Bank uses and protects personal data for the purpose of obtaining the consent of data subject in accordance with the Republic Act No. 10173, otherwise known as the Data Privacy Act of 2012, and its implementing rules and regulations (DPA). This Statement also covers the privacy practices for our customers who apply for and obtain products and services from us, such as, but not limited to, deposits, loans, investments, insurance, remittances, and other such products and services that CARD SME Bank may offer from time to time.

OUR PRIVACY PRACTICES

The privacy practices described in this Statement are primarily intended for individuals in the Philippines and are designed to comply with the provisions of the DPA. When accessing our websites and/or availing of our services through our branches, you acknowledge and agree that your information may be collected, processed, and transferred within the Philippines following legal and regulatory standards for data protection that may differ from your current or home jurisdictions.

WHAT DATA DO WE COLLECT FROM YOU

To provide the client with CARD SME Bank's banking/financial products and services and/or to implement client-requested transactions, CARD SME Bank shall collect personal information from the client which may include, but are not limited to:

- Name, age, Date/Place of Birth, Gender, Civil Status, Nationality
- Address and Contact Details (Home/Business)
- Educational Background
- Employment History
- Financial Information (such as income, expenses, balances, investments, tax, insurance, financial and transaction history, etc.)
- Specimen Signature
- Permits, Licenses & Registrations
- Status of Pending Civil/Criminal Cases (if any)
- Telephone conversation recordings through our Customer Service Representative
- CCTV footage for security purposes
- Religion
- Health/Disability
- Regulatory Numbers (HDMF/SSS/TIN)
- Housewife/Husband Information (Name/Occupation)
- Valid ID & Photos
- Mother's Maiden Name

HOW WE USE YOUR INFORMATION

CARD SME Bank uses your personal information to provide the services and products that you have availed or intend to avail from CARD SME Bank, including and together with following purposes:

- Opening, maintaining, and/or terminations of accounts;
- Ease of contacting/communicating with clients;
- Evaluate, approve, provide, or manage applications, financial products and services, and other transactions that the client has requested;
- Comply with know-your-customer (KYC) information requirements as specified under the Manual of Regulations for Banks and other applicable regulations;
- Conduct of credit and background information checks and verification;
- Evaluate client's eligibility for CARD SME Bank's products and services, such as loan inventory and loan validation;
- Perform risk profile and risk assessment;
- Perform Loan Utilization Check (LUC);
- Provide extensive and quality support to the client;

- For internal purposes, such as administrative, operational, audit, credit and risk management;
- Provide location-based services such as finding the ATM or branch nearest to you;
- Offering and processing of insurance products for the CARD Mutual Benefit Association
- Comply with legal and regulatory requirements such as submission of data to credit bureaus, credit information companies, the Credit Information Corporation (CIC), CISA, responding to court orders and other instructions and requests from any local or foreign authorities including regulatory, governmental, tax, and law enforcement authorities or other similar authorities; and
- Perform other such activities permitted by law or with your consent.

WHEN DO WE COLLECT PERSONAL INFORMATION

CARD SME Bank collects personal information through, but not limited to, any of the following:

1. Face-to-face and/or telephone conversation with CARD SME Bank Customer Service Representative;
2. Accomplishment and/or signing of forms/documents (e.g. loan proposal, New Accounts Form, Insurance Products, Employment application and contracts and Client Information Form);
3. Registration through electronic banking channels and services (e.g. mobile banking application-konek2CARD, HCIS); and
4. Conducting Background and credit investigation and Loan Utilization Check
5. Inquiries to the Credit Bureau such as CIC, NFIS and MIDAS.

RECIPIENTS OF INFORMATION

We may share your personal information with our subsidiaries, affiliates and third parties, including members of CARD MRI, for the purposes above and with an obligation of confidentiality. Your personal information may similarly be disclosed to government agencies, supervisory bodies, tax authorities, or courts of competent jurisdictions for purposes of complying with banking regulations, which CARD SME Bank may be subject to such as Republic Act No. 9160 otherwise known as the Anti-Money Laundering Act of 2001 or Republic Act No. 9510 otherwise known as the Credit Information System Act ("CISA"), among others.

If necessary, for the efficient delivery of CARD SME Bank's products and services, we may also outsource processing of your personal information to third-party service providers or CARD MRI, consistent with the terms of this Statement and the provisions of the DPA.

HOW WE SAFEGUARD PERSONAL INFORMATION

In accordance with the provisions of the DPA, Republic Act No. 1405 otherwise known as the Bank Secrecy Law, Republic Act No. 8791 otherwise known as the General Banking Law of 2000, BSP Circular No. 808, Series of 2013 otherwise known as the Guidelines on Information Technology Risk Management for All Banks and other Supervised Institutions, and BSP Circular No. 982, Series of 2017 otherwise known as the Enhanced Guidelines on Information Security Management, CARD SME Bank, its employees, agents and representatives, shall handle personal information with utmost care and adhere to the implemented organizational, physical, and technical security measures to maintain the confidentiality, integrity, security, and availability of all personal information under its custody.

HOW LONG DO WE KEEP YOUR INFORMATION

Documents containing your personal information will be retained in the records and systems of CARD SME Bank for a period no longer than five years from the date of the termination of your account or of the specific transaction with CARD SME Bank, unless CARD SME Bank is required by law to retain the information for a longer period.

YOUR RIGHTS AS DATA SUBJECT

CARD SME Bank respects your rights to:

1. be informed;
2. object to the processing of your personal data;
3. have reasonable access to your personal data under the custody of CARD SME Bank;
4. require immediate correction of inaccurate or erroneous personal data under the custody of CARD SME Bank;
5. suspend, withdraw, or order the blocking, removal or destruction of your personal data from CARD SME Bank's records and/or system; and
6. be indemnified in case of violation of your rights as data subject.

You may reach us for any questions, concerns, or requests you may have on your personal data and exercising the above rights.

HOW TO CONTACT US

Should you need to get in touch with us for any data privacy concerns or requests or should you have any questions or clarifications regarding the Statement, CARD SME Bank has adopted a Customer Assistance Management System (CAMS). This is an organized system where customer feedback, inquiries, and complaints are carefully handled and processed. Through this channel, a Customer Service Officer, who serves as the representative of the Data Protection Officer shall initially assist you and raise such concerns to the Compliance Unit of CARD SME Bank.

You may also visit the Customer Service Desk at any of CARD SME Bank's branches or call the Customer Service Hotlines at the following numbers:

+6349- 539-5421
+63939-726-7550
+63927-429-6574

You may also e-mail us at **card.sme@cardmri.com** or **cardsme.atmoperations@cardmri.com** or **visit our website www.cardmri.com/cardsme**

Alternatively, for any pressing concerns, you may reach our data protection officer at the following contact information:

Email: dpo.cardsme@cardmri.com

Telephone Number: (049) 503-2671 or 72

Address: 120 M. Paulino corner Burgos Streets, San Pablo City, Laguna

CHANGES TO OUR PRIVACY STATEMENT

We may amend or modify the terms of this Statement from time to time to ensure relevance with the relevant laws and regulations applicable to CARD SME Bank. Any relevant modification will be posted on our website and distributed to all CARD SME Bank Branches and Branch Lite Units.

SENIOR MANAGEMENT PROFILE

NAME	PROFILE
MS. CYNTHIA B. BALDEO Executive Vice President and Chief Operating Officer Age: 59 Nationality: Filipino	Ms. Baldeo was appointed as President and CEO effective April 30, 2021, she has been a banker for more than 20 years. She has been with CARD SME Bank since 2007. She is a graduate of Laguna State Polytechnic College in 1988, finished her MBA from Trinity College of Quezon City in 2004, EMBA from Asian Institute of Management in 2010, and Senior Executive Leadership Program at Harvard Business School, USA in 2021.
MR. JULIUS ADRIAN R. ALIP Executive Vice President Age: 45 Nationality: Filipino	Mr. Alip was appointed as Executive Vice President effective May 16, 2021. Prior to his appointment with CARD SME Bank, he handles CARD Leasing and Finance Corporation, Mga Likha ni Inay and CARD Business Development Services as President and CEO. He is a graduate of AB Technical Theater in De la Salle College of Saint Benilde in 1999, finished his Master of Science in International Community, and Public Administration, in New Hampshire University and Harvard University, in 2006 and 2014, respectively.
MS. CHERRY B. BONCAJES Vice President for Operation Age: 47 Nationality: Filipino	Ms. Boncajes has been with microfinance and SME banking operations for more than 19 years. Prior to joining CARD SME Bank, she has been with CARD Bank, Inc. for eight (8) years. She graduated at the University of the Philippines Los Baños Campus with the degree of Bachelor of Science in Forestry in 1998 and finished her Master of Arts in Organizational Development in Southeast Asia Interdisciplinary Development Institute in 2010.
MS. ANITA F. RAPERA Vice President for Operation Age: 55 Nationality: Filipino	Prior to joining CARD SME Bank, Ms. Rapera worked with CARD, Inc. (A Microfinance NGO) from April 1995 to June 2012 and handled microfinance operation as Account Officer, Unit Manager, Area Manager, and Regional Director. She joined CARD SME Bank as Regional Director from July 2012 to January 2017. After which she was promoted as AVP for Operation. She finished her Bachelor's degree in Accountancy from Masbate Colleges in 1994 and her Master of Arts in Organizational Development in Southeast Asia Interdisciplinary Development Institute in 2011.
MR. MANOLO C. MARTINEZ Vice President for Product Development/Innovative Solution Age: 55 Nationality: Filipino	Mr. Martinez was formerly a Business Manager of UNIONBANK, Sale Executive of Petron Corporation, and Corporate Sales Manager of BANKARD, Inc. He completed his degree in Bachelor of Science in Business Administration from the University of Sto. Tomas in 1992. He also attended Basic Strategic Management at John Gokongwei School of Management of Ateneo de Manila University in 2018 and completed his Management Executive Education Program in Mastering Design Thinking at Massachusetts Institute of Technology, Sloan School of Management in December 2022.
MS. JEANNIE T. LA ROSA Vice President for Finance and Accounting Age: 45 Nationality: Filipino	Ms. La Rosa has been with CARD MRI for more than Twenty (20) years. Prior to joining CARD SME Bank, she has been with CARD Bank, Inc. Finance and Accounting for almost 12 years. She finished her Bachelor's degree in Commerce major in Banking and Finance from Divine World College of Calapan in 1996, Master of Arts in Organizational Development in Southeast Asia Interdisciplinary Development Institute in 2013, and Management Accountant Program from the Institute of Certified Management Accountants in December 2021.
MS. FLORENCE C. CASTILLO Assistant Vice President for Operation Age: 45 Nationality: Filipino	Ms. Castillo has been with CARD SME Bank since February 2016. Prior to joining CARD SME Bank, she has been with CARD, Inc. (A Microfinance NGO) accounting and finance from August 1997 to June 1998. CARD Bank, Inc., accounting and finance from July 1998 to September 2005, and CARD, Inc. Operation from October 2005 to January 2016. She earned her Bachelor's degree in Commerce major in Management from Colegio Dela Milagrosa in 1997 and finished her Master in Productivity and Quality Management at the Development Academy of the Philippines. She also finished Management Development Program at the Asian Institute of Management in 2016 and Leadership and Diversity for Innovation Program at Wharton University of Pennsylvania 2020.
MR. RODEL T. BOMBASE Assistant Vice President for Operation Age: 45 Nationality: Filipino	Mr. Bombase is a homegrown Officer of CARD. He has been in the field of microfinance for more than sixteen years. Prior to joining CARD SME Bank, he was a Technical Officer, Branch Manager, Area Manager, and Regional Director of CARD, Inc. (A Microfinance NGO). He finished his Bachelor of Science in Agricultural Economics in Camarines Sur State Agricultural College, Master in Productivity and Quality Management at Development Academy of the Philippines, and completed his Leadership Development Program in John Clements Leadership Institute last January 2023.
MS. LEONIDA GUTIERREZ Assistant Vice President for Operation Age: 48 Nationality: Filipino	Ms. Gutierrez finished her Degree in Economics at San Pablo Colleges in 1995 and Master of Arts in Organizational Development in Southeast Asia Interdisciplinary Development Institute in 2015. She has been with CARD MRI microfinance operations for more than twenty three (23) years, of which eleven years is dedicated with CARD SME Bank.
MS. PATRICIA SABALLO Assistant Vice President for Operation Age: 48 Nationality: Filipino	Ms. Saballo finished her Degree in Business Administration major in Microfinance at Saint Francis De Assisi in 2012 and Master in Productivity and Quality Management at Development Academy of the Philippines in 2017. She is working with CARD MRI microfinance operations for more than twenty (20) years and has been with CARD SME Bank for thirteen years. She completed her Leadership Development Program in John Clements Leadership Institute last January 2023.
MS. JOY PALOMIQUE Assistant Vice President for Operations Age: 46 Nationality: Filipino	Ms. Palomique finished her Bachelor's Degree in Agri Business at Laguna State Polytechnic University in 1998, Master of Arts in Organizational Development in Southeast Asia Interdisciplinary Development Institute in 2012 and Basic Strategic Management at John Gokongwei School of Management of Ateneo de Manila University in 2019. Prior to handling SME lending operations of CARD SME Bank in 2010, she has been working with CARD Inc., microfinance operations for almost nine (9) years.

MR. DENNIS DIMACULANGAN Assistant Vice President for Mobile Financial Services Age: 45 Nationality: Filipino	Mr. Dimaculangan finished his BS Accountancy at Polytechnique University of the Philippines in 1998. He is currently taking up his Master of Arts in Organizational Development in Southeast Asia Interdisciplinary Development Institute. He has been with CARD SME Bank for more than twelve (12) years and handles SME Lending Operations and Credit Risk Management.
MR. ALLAN D. DIMAANO Chief Information Officer Age: 49 Nationality: Filipino	Mr. Dimaano has been a banker for almost 19 years. Prior to joining CARD SME Bank, he was a Teller, Unit Manager, Remittance Officer, and Area Manager of CARD Bank, Inc. from 1999 to 2009. He joined CARD SME Bank since 2010 as Bank Manager and Senior Program Manager from 2013 to 2016. He finished Marine Engineering from Technological Institute of the Philippines in 1997, earned his Master in Productivity and Quality Management from Development Academy of the Philippines in 2013, and completed his Leadership Development Program in John Clements Leadership Institute last January 2023.
MR. BENEDICT A. AME Chief Compliance Officer Age: 43 Nationality: Filipino	Prior to joining CARD SME Bank, Mr. Ame was with CARD Bank for more than 10 years. Four years in the operation, accounting, and finance and more than six years in the Compliance Unit. He earned his Bachelor's degree in Commerce, major in Management from Quezon Colleges of the North in 2002. He finished his Master in Productivity and Quality Management at Development Academy of Philippines in 2017.
MR. JERRY V. MONTEJO Head of Risk Management Age: 48 Nationality: Filipino	Mr. Montejo has been with CARD SME Bank operations as Loan Officer, Loan Manager, Bank Manager, Account Manager, and Regional Director for more than nine years. Prior to joining CARD SME Bank, he worked with CARD, Inc. (A Microfinance NGO) as Account Officer and Unit Manager. He earned his degree, Bachelor of Science in Business Administration, major in Management in 2002, finished his Master in Productivity and Quality Management at the Development Academy of the Philippines in 2017, and Management Development Program at the Asian Institute of Management in 2019.
MS. GINA PANELO Head of Internal Audit Age: 42 Nationality: Filipino	Prior to joining CARD SME Bank, Ms. Panelo was with the Internal Audit Unit of CARD, Inc., CARD Bank and CARD MRI Rizal Bank for almost fourteen (14) years as Internal Auditor, Audit Manager and Deputy Director for Audit, respectively. She finished her Bachelor of Science in Accountancy at Occidental Mindoro State College. She also finished the certification on Fraud Examination and Forensic Accounting from SENECA College of Canada.

List of Major Stockholders of CARD SME Bank, Inc. (with more than 10% Equity Shares)

Name of Stockholder	Nationality	Type of Shares	Percentage of Stockholdings	Voting Status
Center for Agriculture and Rural Development (CARD), Inc. (A Microfinance NGO)	Filipino	Common	36.752%	Voting
CARD Employees Multipurpose Cooperative (EMPC)	Filipino	Common	26.244%	Voting

DIVIDEND POLICY

The Bank's dividend policy is an integral component of its capital management policy rather than a stand-alone process. Its fundamental and overriding policy is sustainability.

Dividends are declared and paid out of unrestricted retained earnings of the Bank at such intervals as the Board of Directors may determine and in accordance with the provisions of the law and the regulations of the Bangko Sentral ng Pilipinas (BSP) and the Securities and Exchange Commission (SEC).

The payment of dividends in the future will depend on the Bank's earnings, cash flow, financial condition, regulatory requirements for capital and other factors. Circumstances which could restrict the payment of cash dividends include, but not limited to, when the Bank undertakes major projects and developments requiring substantial cash expenditures. The Board of Directors may, at any time, modify the Bank's dividend payout ratio depending on the results of operations and future projects and plans of the Bank. The Bank also consider the Bank's internally set limits on Capital Adequacy Ratio, and the Liquidity Ratio before and after dividends declaration.

At the time of dividends declaration, the bank ensures that it is compliance with the requirements on the declaration of dividends under Section 124 of the Manual of Regulation for Bank of the Bangko Sentral ng Pilipinas (BSP), as follows:

- Clearing account with the BSP is not overdrawn;
- Minimum liquidity, capitalization requirement, and risk-based capital ratios as provided under applicable and existing capital adequacy framework;
- Has not committed any unsafe or unsound banking practice and/or major acts or omissions as may be determined by the Bangko Sentral ng Pilipinas; and
- Has complied with the provisions of Section 42 (Power to declare dividends) of The Corporation Code of the Philippines (Batas Pambansa Blg. 68), as may be applicable.

ORIENTATION, SEMINARS, AND EDUCATION FOR BOARD AND SENIOR MANAGEMENT

Board composition and dynamics are critical to bank's operation. Within the framework of positive board culture, the board will leverage their diverse skills set to excellent advantage. With this, Board of Directors training programs help build the skills for driving positive board culture - especially if undertaken as a team.

As the governing body of the Bank, Boards of Directors provide the leadership and accountability that determine the success of the institution. The board recognizes the importance of training and development of individual directors and the board as a whole. It was recognized as an important investment for the bank as it intends to operate at its greatest effectiveness.

All directors of the Bank have attended Corporate Governance Seminar conducted by accredited private institutions prior to, or at least immediately after, assumption of office. All newly elected Board of Directors undergone orientation on their duties and responsibilities as board of directors including the general operating procedures of the Bank. Prior to his election as member of the Board of Directors, candidates were invited to seat as observers in the meeting of the Bank's committee and board of directors to get familiar with the banking operations.

As part of the capacity program of the bank, the board, senior management, officers and staff continuously attend seminars, training and orientations provided by the external and in-house training providers such as BAIPHIL, ABCOMP, CTB, CMDI and the Compliance Unit. Supervisory Assessment Framework (SAFr), Sustainable Finance Framework, Anti-Money Laundering (AML)/ Combating the Terrorist and Proliferation Financing (CTPF) webinar was attended by the board and senior management, Back-to-basic Training was continuously implemented to address operational lapses of officers and staff at the branch level, a refresher training for Account Officers, Unit Managers and Area Managers, and AMLA, Data Privacy and Compliance Orientation was also conducted to the majority of the bank personnel. The Compliance Unit also attended Anti-Money Laundering & Combating the Financing of Terrorism webinars, Managing Compliance Risk, Financial Consumer Protection, Data Privacy, Correspondent Banking, Trade Based Money Laundering, Cybersecurity and Fraud, and Sustainability in Banking, Institutional Risk Assessment and Updated Anti-Money Laundering/Countering Terrorism and Proliferation Financing (AML/CTPF) Rules and Regulations (UARR), ICCO Certificate in AML/CFT, Fraud Risk Management, and Basics of Compliance Management, AML/CTF Fundamentals, AMLC Registration and Reporting Guidelines, and Anti-Money Laundering Act (AMLA) Updates Training was attended.

The Microfinance and Health Awareness Unit also conducted Mental Health and various illness webinars series thru CARD E-Doctor to the bank's officers, staff and to the public to ensure minimum health standards are efficiently implemented in all CARD SME Bank Offices and Staff Houses.

BOARD AND SENIOR MANAGEMENT SELECTION PROCESS

Board Selection Process

To ensure that clients are represented on the policy making body of the Bank, seat/(s) in the board are allotted for the member-board of directors. To ensure, however, that the board passed the required qualifications, selection process is needed.

1. The Selection Committee is informed through the Governance Committee of the need to conduct selection/nomination at least one year before the position will be vacated or replaced.
2. Invitation will be sent to the members through the operations staff (from Regional Head to Unit Manager). It must be clear that nomination will directly come from the members and not as endorsed or selected by the Account Officer.
3. Nomination will be forwarded to the HR personnel who then will forward to the Selection Committee.
4. Personal interview will be conducted by the Selection Committee at the place where the nominees are residing. Selection committee shall consist of two (2) Board of Directors and an HR.
5. Selection Committee prepares reports and conduct deliberation based on the selection criteria as to who shall be the shortlist nominees.

The nomination selection criteria for the committee member/board member are as follows:

- a. Membership record performance (repayment, attendance, and length of membership with CARD)
- b. Business potential to support the family needs as well as other family activities or engagement: on-going business, at least college graduate or have at least 5 years' experience in business, legality of the business.
- c. Achievements and development work involvement: in CARD, in family, and in the community.

- d. Personal attributes: Self-confidence, communication skills, values and principle in life, and good grooming.
- e. Reputation in the community, family background and how the family is regarded in the community
- 6. Result of the deliberation shall be submitted to the Governance Committee for review and approval for further endorsement to the Board.
- 7. As part of the process, shortlisted nominees are invited to become board member observer to the board meeting for three (3) consecutive months, one at a time (while first priority nominee attends for three consecutive meetings, record/profile/background of the next nominee is also evaluated/revalidated prior to her turn to take the place as the next board member observer). This is to give ample time to further evaluate them and see their fitness to the position.
- 8. The finalist/top selected nominees are then endorsed to the Governance committee for further endorsement to the board.
- 9. The final selected nominees attend the board meeting as a regular observer.
- 10. While her status remains as a regular member observer to the board, she is also invited to join the board committee (usually in the Remittance and Savings Mobilization Committee).
- 11. While attending as regular member observer to the board, she is also given opportunity to share and report based on the center visit she conducted during the month.
- 12. When available position in the board opens, regular member observer to the board is further endorsed to the board for confirmation.
- 13. Once confirmed by the board, submission of the profile/bio-data to the BSP is done.
- 14. Selected Board Member is also required to attend the Corporate Governance and Risk Management Seminar.

Senior Management Selection Process

Senior management is filled from within the ranks prioritizing them for opportunities on growth and career development. This is without prejudice to recruitment outside of the institution, except when certain special qualifications, experience, and training are required for the job. In offering this opportunity, it is the policy of the CARD SME Bank, Inc., to likewise provide equal chances among all qualified employees across CARD MRI.

PERFORMANCE ASSESSMENT

Board of Directors

Consistent with the principles of good corporate governance, the corporate governance committee is responsible in ensuring the effectiveness and due observance of the board on the principles and guidelines stated in the Corporate Governance manual. It includes overseeing periodic performance evaluation of the board and its committees including executive management. An annual performance assessment was conducted to measure director's effectiveness and if adequately carrying out their duties as director, and their contribution and performance (e.g. duty of care, duty of loyalty, duty of obedience, management accountability, strategic planning, and policy setting). Committee's performance was also evaluated based on their respective duties and responsibilities.

The result of the evaluation should be forwarded to the committee who will be responsible in deciding whether each director has been adequately carrying out his duties using the criteria stated in the evaluation form. The result of the evaluation shall be the basis of the committee in recommending continuing education of directors and succession plan for the board members and senior officers

Senior Management

CARD SME Bank, Inc. follow a standard performance evaluation process for all regular employees (Senior Management, Officers and Staff) annually covering the twelve months period. All employee accomplished the standard Performance Evaluation form which result serve as the annual performance report of the employee. Performance evaluation considers both quantitative and qualitative performance of the employee.

A special performance evaluation was also conducted depending on specific needs such as but not limited to promotion, transfer of assignment, or lateral transfer among others. Any personnel action related to the conduct of performance appraisal should be acted on time. It is the responsibility of the management to ensure that report on individual performance is properly documented and submitted to corresponding offices. Performance evaluation was conducted by the immediate supervisor and approved by the next level higher authority. For members of the Senior Management, approval of the performance evaluation report is thru the office of the President and CEO. Except for the members of the executive committee and head of the audit, risk and compliance unit whose performance evaluation approval is thru their respective committee chairperson or thru the office of the Chairman or Vice-Chairperson for Administration

REMUNERATION POLICY

Board of Directors

Consistent with the section 29 of the Corporation Code of the Philippines and as provided in the By-Laws of the Bank, Directors shall not receive any compensation, except for reasonable per diems. In which no case shall the total yearly compensation of directors exceed ten percent (10%) of the net income before income tax of the bank during preceding year. Further, only expenses deemed necessary for them to attend the meetings and discharge their official duties shall be allowed for reimbursement.

Senior Management

CARD SME BANK, INC. has adopted a standardized salary grading system applicable for all level of position with a corresponding rates of pay that are fair and equitable in relation to the job requirements in terms of complexity, responsibility, skills and qualifications. The Bank maintains a salary and benefits structure competitive with the prevailing rates/system of similar agencies and organizations compatible with the financial condition and objectives of the institution. This remuneration policies of the bank is duly approved by the Board of Directors. There will be a provision on annual increase and performance assessment measures.

All Officer and employees of the bank are entitled for all regulatory benefits mandated by law, including other institutional benefits such as but not limited to retirement benefits, life and health insurance, further studies locally and abroad, international exposures, performance bonus and salary appraisal.”

Retirement, Succession Planning, and Development Program

Elected Directors serve for a period of one (1) year from May to April of the succeeding year and shall continue to serve until their successor is duly appointed. Members of the Board of Directors are not entitled to any retirement benefits. There is no prescribed age limit for Directors, provided, they are physically and mentally fit for the position.

As CARD SME Bank, Inc. continues to grow and expand, it is fundamental to ensure readiness of the next generation of leaders. The bank aims to sustain its core values of excellence by ensuring that next-in-line leaders are equipped with adequate knowledge and competence. This is to prepare next level officers assuming vacancies in senior management positions brought about by expansion, promotion, and retirement, among others. Through the succession program of the bank support by its capacity building program, it ensures that qualified employees are recruited and developed to fill each key role within the bank.

Under this program are as follows:

1. Succession Management program for middle to senior management officers to assume leadership position.
2. Master's Degree Program and short-term leadership management course for middle management officers.

The mandatory retirement age for all Bank officers and staff including senior officers is 60 years old.

CONSUMER PROTECTION PRACTICES

In view of the Bangko Sentral ng Pilipinas (BSP) mandates for Financial Consumer Protection, the Bank has adopted a Consumer Protection Compliance Program to provide better protection of the interest of the consumers. This will assist the bank in achieving the following objectives towards customer's protection.

1. Promote fair and equitable financial services practices by setting standards in dealing with customers.
2. Increase transparency in order to inform and empower consumers of financial services.
3. Provide efficient and effective mechanisms for handling consumer complaints relating to the provision of financial products and services.

Consumer Protection Risk Management System

To ensure that consumer protection risks inherent in the bank's operations are identified, measured, monitored and controlled, the bank adopted a risk management system that is adherence to consumer protection standards and compliance with consumer protection laws, rules, and regulations.

The Board of Directors have the ultimate duties and responsibilities to ensure full compliance with the consumer protection policies and procedures. The board is responsible for the development and maintenance of a sound Customer Protection and Risk Management System for all products and services life cycle. Board and Senior Management ensure

that effectiveness of this system is periodically reviewed including reporting of findings and audit mechanism in place. The Compliance unit is the designated office to monitor the implementation of this program. Simultaneous with operations and financial audit, Internal Audit unit likewise ensure that bank's consumer protection practices have been implemented and reviewed.

Continuous education of the Bank's personnel and customers is vital towards maintaining a sound consumer protection compliance program. As such, the bank sees to it that all bank employees and customers shall be given appropriate training on consumer protection.

1. Disclosure and Transparency

Recognizing the contribution as well as the rights of customers, the Bank in its policy promotes disclosure and transparency by providing customers with sufficient information to understand the products and services being offered. This information will enable customers to make informed financial decisions by providing them easy access to information such as terms and condition of the products and services being availed of, benefits and its associated risks.

2. Protection of customer Information

It is always the Bank's primary responsibility to ensure protection of client information. As such, the Bank ensures that policies and procedures to protect customer information and records are in place. This covers protection against any threat to security or integrity of customer's records and information and unauthorized access or use.

3. Fair Treatment

The bank ensure that customer is treated fairly, with honesty and professionally. Fair treatment of the client shall also cover dealing of the bank employee in marketing and delivering products and services.

Conflict of Interest

Members of the board, management, officers, and employees are committed to adhere to ethical business conduct and shall not enter into business transactions where conflict of interest may arise. As such, the bank ensure that the following are consistently complied into for the protection of the bank and its customer.

1. Full disclosure to the customer prior to any transaction that the bank or its staff has an interest in a direct/cross transaction with consumer.
2. Should products be marketed are issued by a related company, the bank informed the customer on the limited availability of the products being marketed.
3. Basis of the remuneration (e.g. commission, incentives, etc.) of the bank at pre-contractual stage is disclosed.
4. Regular monitoring to promptly identify issues and matters that may be detrimental to the customer is conducted.

Consumer Assistance Management System (CAMS)

To ensure that clients have accessible way of reaching the management for their queries, clarifications, and complaints on the Bank's products and services, the Bank has implemented the consumer assistance management system. The consumer assistance management system is posted within the bank's premise and website (www.cardmri.com/cardsmebank) to achieve a good communication system.

- Established a consumer service unit where a responsible officer deals with consumer concerns independently. Personnel handling customer service is equipped with the necessary knowledge and skills in the implementation of customer assistance program of the Bank.
- Several channels have been set up by the bank to ensure that customers are given option to lodge their concern as follows:

1. Customer Service Officer (CSO) in the branch for walk-in clients;
2. Customer Service Desk

– Customer Service hotline numbers:

+6349- 539-5421

+63939-726-7550

+63927-429-6574

3. Bank email address:

card.sme@cardmri.com or cardsmeatmoperations@cardmri.com or visit our website www.cardmri.com/cardsme

- Installation of suggestion box and incidents complaint logbooks in all Branches and Branch-Lite Unit offices.

POLICIES ON RELATED PARTY TRANSACTIONS

The Policy of CARD SME BANK on related party cover transactions or dealings of the bank with related parties as defined under the Manual of Regulations for Bank (MORB) such as bank's subsidiaries, affiliates, directors, officers, stockholders, and their related interest and other related parties as identified and approved by the board of directors regardless of whether or not the price is charged.

The Bank's Related Party Committee is composed of three (3) Board of Directors, two (2) of whom are Independent Directors, that evaluate all material related party transactions based on the approved threshold to ensure that the terms are no less favorable than the terms generally available to non-related party under the same circumstances and that no resources of the bank are misappropriated or misapplied. In case conflict of interest will arise in a particular transaction, concern committee member shall refrain from evaluating such particular transaction. Independent unit such as Compliance Head or Internal Audit Head sit as non-voting member of the committee. In addition to prudential limits sets per regulations and on the bank business model amount of loans granted and transactions/exposures to related parties of the bank to related parties shall be subjected to the following internal limit;

Particular	Limits pre Transaction
Individual Aggregate	shall not exceed 15% of the bank's net worth
Total Aggregate RPT	shall not exceed 25% of the bank's net worth

Furthermore, loans granted to DOSRI shall not exceed 15% of the bank's total equity. As of December 31, 2022, eight (8) loan accounts were granted to DOSRI with outstanding balance amounting to Php62.247M which is 0.96% of total loan outstanding of the bank as of same period. Details of the related party transactions are presented in the Note 22 of the Audited Financial Statement.

CORPORATE SOCIAL RESPONSIBILITY

Policy Objective

To cater in social empowerment in Corporate Social Responsibility (CSR) programs for CARD SME Bank create more opportunities to raise savings mobilization, reduce default rates and measure more positive community impact among members.

Policy Statement

CARD SME Bank shall ensure that the CSR investment shall proactively consider as a business opportunity and strategy to support the Social Performance Management as a whole.

For almost three decades, CARD SME Bank assured that the CSR addresses the impact on the lives of its beneficiaries, its relevance in addressing current society concerns, its long-term commitment to continue the program and services, and its effectiveness in inspiring other institutions to resonate the same initiatives.

CARD SME Bank aim to provide holistic social development service to the poor by giving its clients access to health services. CARD SME Bank clients, their children and deserving students from indigent and poorest communities have also the opportunity to get educational assistance and scholarships. CARD SME Bank also ensures that its members and their families can get back on their feet through immediate provision of relief goods, stress debriefing, health missions, and immediate claims payment.

CARD SME Bank believes that financial support must be paired with suitable and effective community development services so that poverty eradication can be achieved. CARD SME Bank has been very active in delivering various programs which may assist its clients to support their growing enterprises as well as their other needs in health and education.

A. SCHOLARSHIP PROGRAM

Believing that education brings about change in the community, CARD SME Bank together with members of CARD MRI offers educational assistance and scholarship through the CARD Scholarship Program (CSP) under the Resource Mobilization Unit (RMU) of CARD MRI. This was launched in 2000 and CSP has been actively and successfully providing a platform for qualified students to have well-deserved opportunities for education.

B. HEALTH PROTECTION PROGRAM

CARD SME Bank ensures that health condition of its clients is protected. We found out that most members and their families suffer from common, treatable, and/ or preventable illnesses. Thus, the Microfinance and Health Protection Program was conceptualized. Greater availability and access to affordable physician consultation services; affordable, quality prescription drugs to treat the most common diseases; and more information about how to use health care services that are available, including when to seek treatment for themselves and their families are the greatest healthcare needs of these families.

With the restriction on social gatherings and strict implementation of social distancing, the bank and the CARD MRI has deferred its regular activities in providing Credit with Education and community health days. However, with its desire to continuously provide medical assistance to the members and to the public, following health service initiatives were provided in the midst of COVID-19 threat.

1. CARD e-Doctor Consultation

In response to the COVID-19 pandemic where there are physical limitations, the Microfinance and Health Protection (MaHP) program unit launched a free online health consultation using Facebook page where our medical health practitioners continue to provide medical support to the communities nationwide.

2. Health Education

Our MaHP nurses attend center meetings to teach health education and promote healthy lifestyles in our communities.

3. Community Clinic

Our partner doctors and CARD nurses conduct free medical and dental check-ups to our clients and their families to different communities. We also do dental extractions to our clients. CARD SME Bank advocates for a healthy family to also improve their quality of living.

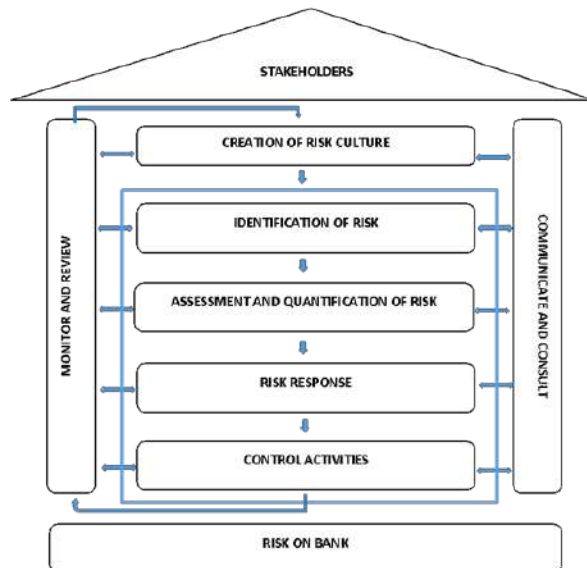
We will continue strengthening these primary healthcare needs, scholarship grants, and business support, which we already extended all over the country.

RISK MANAGEMENT FRAMEWORK

OVERALL RISK MANAGEMENT CULTURE AND PHILOSOPHY

RISK MANAGEMENT ADMINISTRATION

Risk management process is incorporated in the bank management system and all levels of operations/units involved. The respective unit head/supervisors are risk owners and are responsible in identifying risk at their levels through regular monitoring. Risks are better managed if measured consistently, accurately, and to the full extent possible. Developing risk-return consciousness is done to preserve capital and ensure adequate return on capital.



DEFINITIONS OF RISK

1. Risk is the possibility of a loss. In all its transactions, a bank faces risks – deposits, loans, trading, systems, and people. Risk is the common denominator.
2. Risk is an uncertainty of whether expected events or otherwise will have an adverse impact on the bank's capital.
3. Risk can be controlled completely by having a good risk management system.

OBJECTIVES OF RISK MANAGEMENT

1. Risk management aims to give and to create value to stockholders' investment in a bank.
2. Risk management is not only aimed to avoid financial losses to the bank. It is associated with the downside threats and potential losses, but there is also a proactive side to it – to optimize earnings potential. Banks do not only want to mitigate risks, but they are also looking for business opportunities that will give a higher return from their operations.
3. Risk management aims to create an internal environment wherein everyone has the awareness in assessing risks for institutional gain in every transaction.

CARD SME BANK RISK APPETITE STATEMENT (RAS)

The RAS refers to the articulation in written form of the individual and aggregate level and types of risk that a bank is willing to accept, or to avoid, in order to achieve its business objectives and considering its capability to manage risk. It includes qualitative statements as well as quantitative measures expressed relative to earnings, capital, risk measures, liquidity, and other relevant measures as appropriate.

a. Credit Risk – Significant risk area of CARD SME BANK

1. Based on the Manual of Regulations for Banks (MORB), the maximum single borrowing limit is 25%. CARD SME BANK, however, internally sets limit of 23% of the bank's net worth or PhP100 million, whichever is higher.
2. Total Loan Portfolio to Total Asset is at least 70%
3. Credit exposure to DOSRI (Directors, Officers, Stockholders, and Related Interests): maximum of 5% of Total Loan Portfolio. The BSP's limit is 15% of Total Loan Portfolio
4. Exposure limit to each industry or economic sector: not more than 25% of Total Loan Portfolio, maximum of 30% of TLP.

b. Liquidity Risk

1. Minimum Liquidity Ratio (MLR): 22%
2. Net Stable funding ratio: 105%

c. Capital and Earning Risk

1. Capital Adequacy Ratio (CAR): 2% above the current industry ratio
2. Return on Equity: minimum 15%
3. Administrative cost ratio: maximum of 45%

RISK GOVERNANCE STRUCTURE AND RISK MANAGEMENT PROCESS

Board and Senior Management Oversight

The Board of Directors (BOD) are responsible for:

- a. Approving strategies and policies.
- b. Understanding the risks.
- c. Ensuring that senior management takes necessary steps to identify, measure, monitor, and control the risks;
- d. Approving organization structure; and
- e. Ensuring that senior management is monitoring the continued effectiveness of the internal control system.
- f. Make the adoption of sustainability principles, including those that address E&S risk areas, institutionalized within the bank by incorporating them into its risk management and corporate governance frameworks, as well as its operations, risk strategy, and risk appetite.

RISK OVERSIGHT COMMITTEE

CARD SME BANK has a founding vision of building a sustainable financial and capacity building institution by providing environmentally compliant and socially responsible Microfinance, Small, and Medium Enterprise (MSME) loans and social development (credit with education, leadership with a heart, innovative community programs) services. In line with this vision is the Board of Directors and management's concern on "risk management". Other than being compliant to BSP Circular No. 456, as amended by Circular 749 and Circular 969, the creation and approval of Risk Oversight Committee is a vital move of CARD SME BANK Board of Directors. The Bank's success is largely dependent on the ability of its directors and officers in managing risks.

The Risk Oversight Committee is composed of three (3) Board of Directors who are all non-executive directors, two (2) of whom are Independent Directors. **Each member of the Committee shall serve for the period of three (3) years or until his/her successor has been appointed by the Board of Directors.**

Duties and responsibilities of the Risk Oversight Committee

The ROC advises the board of directors on the Bank's overall current and future risk appetite, oversees senior management's adherence to the risk appetite statement, and reports on the state of risk culture of the bank. The ROC shall:

- a. Oversee the risk management framework. The Committee shall oversee the bank's risk management/governance framework and ensure that there is periodic review of the effectiveness of the risk management systems, programs and recovery plans. It shall ensure that corrective actions are promptly implemented to address risk management concerns.
- b. Oversee adherence to risk appetite. The Committee shall ensure that the current and emerging risk exposures are consistent with the bank's strategic direction and overall

risk appetite. It shall assess the overall status of adherence to structure, policies, and procedures relating to risk management and control, and performance of management, among others.

- c. Oversee the risk management function and the bank's Risk Management Group. The Committee shall be responsible for the appointment, selection, remuneration, and dismissal of the Chief Risk Officer (CRO). It shall also ensure that the risk management function has adequate resources and effectively oversees the risk-taking activities of the bank.

The Risk Committee is provided with adequate resources and has the authority to procure the services of independent technical experts, locally and foreign, in carrying out its mandate.

The Committee, **through its Committee Chairperson** reports the proposed risk management framework, risk appetite statement with its current risk profiles, together with all information, it's respective updates or amendments, solutions to risk exposures and actual losses, as well as the action taken by the Committee thereon, to the Board for notation, and if required, for approval.

The Chief Risk Officer (CRO) is responsible for overseeing the risk management function and shall support the board of directors in the development of the risk appetite and Risk Appetite Statement (RAS) of CARD SME BANK and for translating the risk appetite into a risk limits structure. The CRO shall likewise propose enhancements to risk management policies, processes, and systems to ensure that the BSFI's risk management capabilities are sufficiently robust and effective to fully support strategic objectives and risk-taking activities.

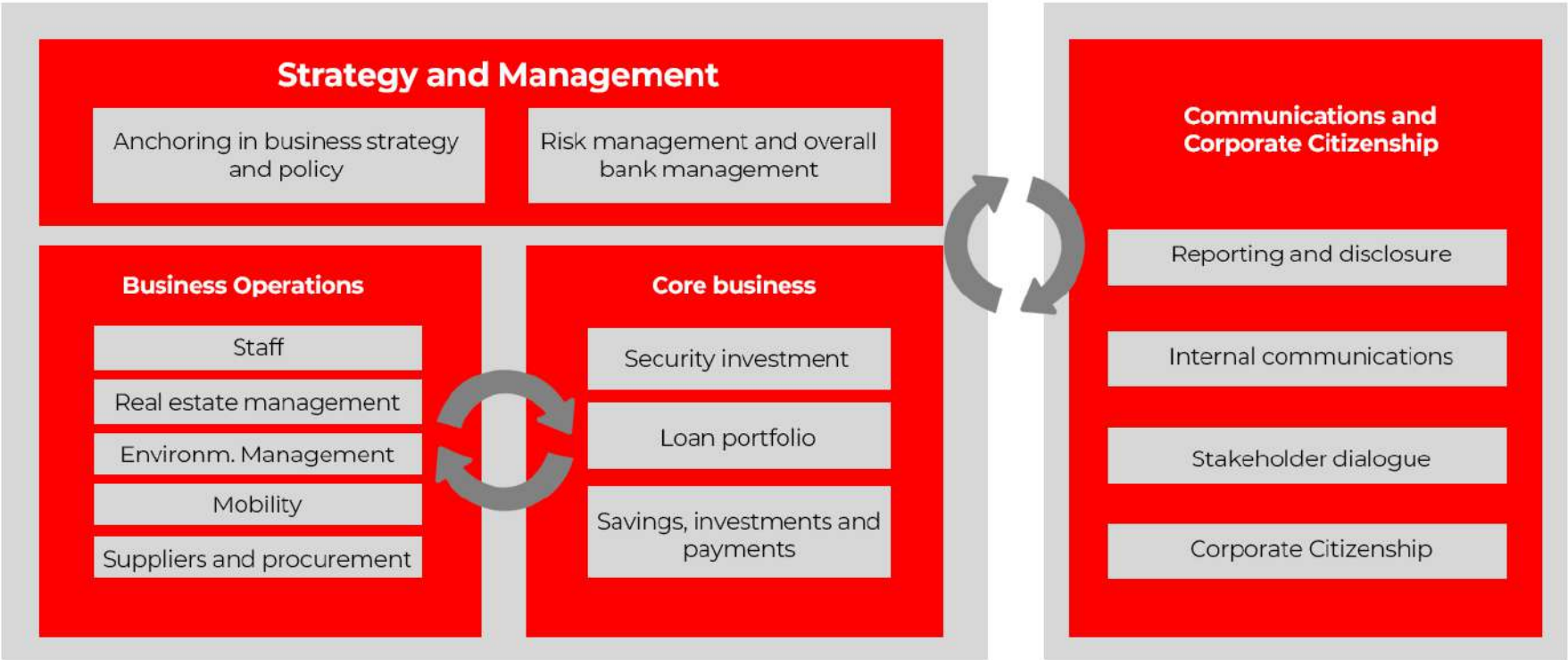


SUSTAINABILITY REPORT

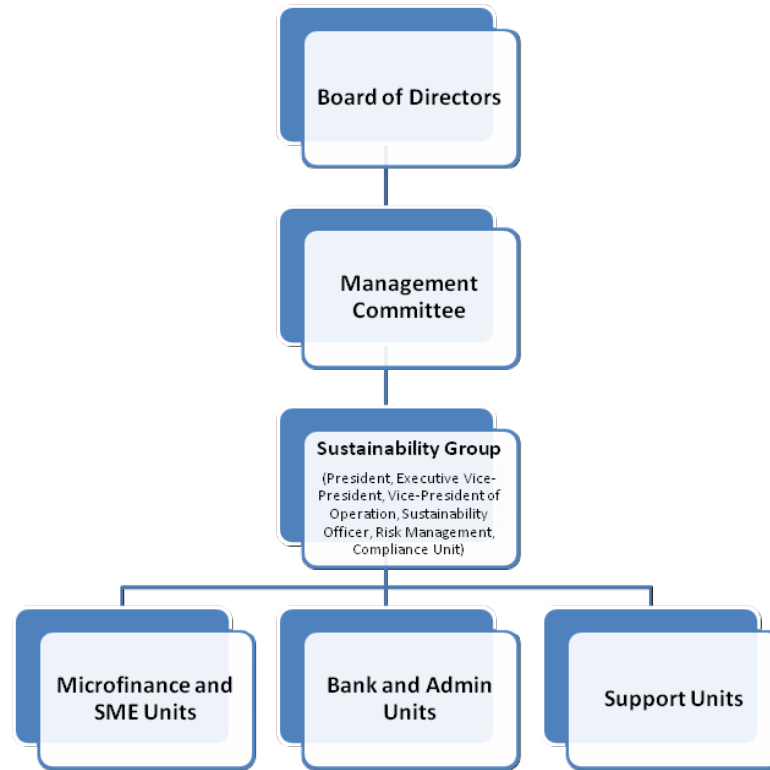
Formerly known as the Rural Bank of Sto. Tomas (Batangas), Inc. or RBST, CARD SME Bank, Inc. opened its doors in San Pablo City, Laguna, in 2011. As a full-fledged thrift bank, it provides products and services such as deposit products, Microfinance, consumer loans, and various business loans for SMEs.

Prior to the effectivity of the Sustainable Finance Framework or the BSP Circular Number 1085, CARD SME Bank has been supporting the unserved and underserved Filipinos through MSME Loans, scholarships, health, and livelihood program across the country towards its mission of poverty eradication. This was further strengthened following the requirements of BSP Circular Number 1085.

Sustainability Approach Framework



Sustainability Governance Structure



Social Development Initiatives

- Micro, Small, and Medium Enterprises (MSME) loans amounted to Php6.687B in 2022
- Permanent Filipino employees as of December 31, 2022, are 2,480, 67% of which are female employees.
- Female Clients/Members 775,238 out of 1,174,040 total clients.
- Educational Loans availed by clients: 8,987 amounting to Php43.710M
- Insurance Loans availed by Clients: 185,564 amounting to Php195.802M
- Scholars supported: 2,394; 997 have graduated, and 1,210 are active and supported.

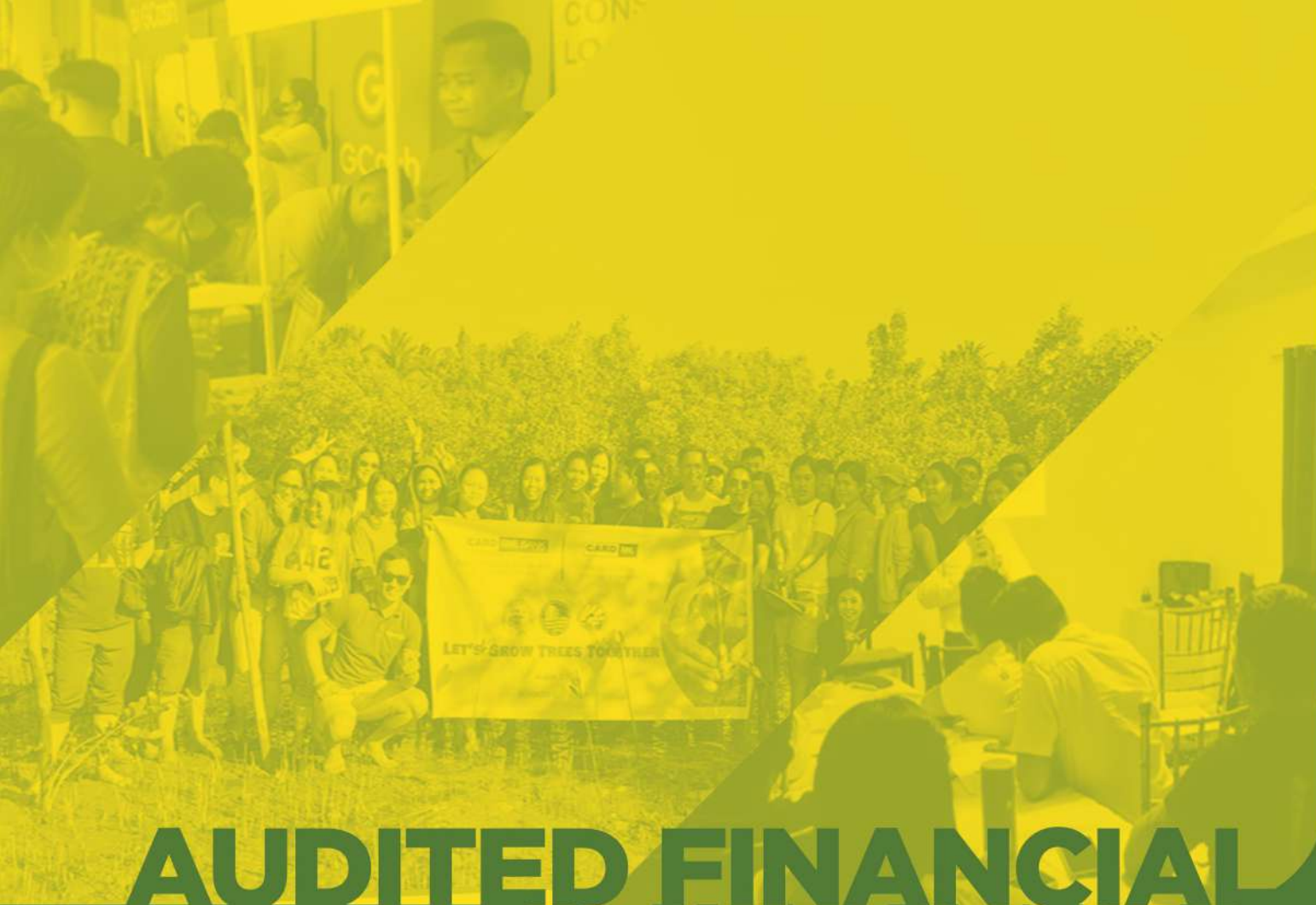
Environmental Strategy

- Implemented waste segregation in offices and branches since August 2022
- Implemented single-use plastic and bottles in offices since August 2022
- Digital Payments/ Paperless transactions since 2019.
- Utilize Online/ Virtual Meetings since 2020.
- Maximize the use of email and electronic platforms (scanned documents) for transmittal and signing to minimize printing and photocopying.
- Used the unified collaboration communities and Google Workspace as the repository of Memoranda and Circulars instead of printing
- Existing and ongoing partnership with Water.Org and IFC project on Climate Smart Agri
- Agri Loan portfolio: Number of Accounts: 9,938 and Amount: Php195.363M as of 2022

- Exclusion List for Businesses with Potential Environmental Risks
- Inclusion of environmental risks assessment in the SME Lending Program (E&S Checklist) since 2019.
- Mapping of bank branches based on environmental risks using hazardhunter.com

Economic Growth Contribution

- Digital payments and transactions using konek2CARD mobile application since 2019.
- Remittance transactions via CARD Sulit Padala since 2018.
- CARD SME Bank's network of 39 branches and 476 units, 11 ATMs, 39 DCMs, and 5,735 konek2CARD agents.



AUDITED FINANCIAL STATEMENTS

INDEPENDENT AUDITOR'S REPORT

The Stockholders and the Board of Directors
CARD SME Bank, Inc., A Thrift Bank

Report on the Audit of the Financial Statements

Opinion

We have audited the financial statements of CARD SME Bank, Inc., A Thrift Bank (the Bank), which comprise the statements of financial position as at December 31, 2023 and 2022, and the statements of income, statements of comprehensive income, statements of changes in equity and statements of cash flows for the years then ended, and notes to the financial statements, including material accounting policy information.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Bank as at December 31, 2023 and 2022, and its financial performance and its cash flows for the years then ended in accordance with Philippine Financial Reporting Standards (PFRSs).

Basis for Opinion

We conducted our audits in accordance with Philippine Standards on Auditing (PSAs). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Bank in accordance with the Code of Ethics for Professional Accountants in the Philippines (Code of Ethics) together with the ethical requirements that are relevant to our audit of the financial statements in the Philippines, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with PFRSs, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Bank's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Bank or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Bank's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with PSAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with PSAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Bank's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Bank's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Bank to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Report on the Supplementary Information Required Under Section 174 of the Manual of Regulations for Banks (MORB) and Revenue Regulations No. 15-2010

Our audits were conducted for the purpose of forming an opinion on the basic financial statements taken as a whole. The supplementary information required under Section 174 of the MORB in Note 22 and Revenue Regulations No. 15-2010 in Note 23 to the financial statements is presented for purposes of filing with the Bangko Sentral ng Pilipinas and Bureau of Internal Revenue, respectively, and is not a required part of the basic financial statements. Such information is the responsibility of the management of CARD SME Bank, Inc., A Thrift Bank. The information has been subjected to the auditing procedures applied in our audit of the basic financial statements. In our opinion, the information is fairly stated, in all material respects, in relation to the basic financial statements taken as a whole.

SYCIP GORRES VELAYO & CO.

Bryan Chrisnel M. Baes

Bryan Chrisnel M. Baes

Partner

CPA Certificate No. 128627

Tax Identification No. 275-229-188

BOA/PRC Reg. No. 0001, April 16, 2024, valid until August 23, 2026

BIR Accreditation No. 08-001998-148-2022, November 7, 2022, valid until November 6, 2025

PTR No. 10079899, January 5, 2024, Makati City

April 26, 2024

CARD SME BANK, INC., A THRIFT BANK
STATEMENTS OF FINANCIAL POSITION

	December 31	
	2023	2022
ASSETS		
Cash and other cash items (Note 6)	₱76,140,172	₱93,490,263
Due from Bangko Sentral ng Pilipinas (Note 6)	789,008,424	782,905,676
Due from other banks (Note 6)	58,261,044	93,298,265
Loans and receivables (Note 7)	8,180,827,403	6,612,835,856
Financial assets at amortized cost (Note 8)	341,666,157	349,201,288
Property and equipment (Note 9)	281,323,836	304,174,062
Investment properties (Note 10)	6,037,637	3,878,425
Intangible assets (Note 11)	2,515,884	7,415,930
Retirement asset (Note 20)	79,967,725	106,968,434
Deferred tax assets (Note 21)	91,763,081	79,632,716
Other assets (Note 12)	95,251,896	70,601,493
TOTAL ASSETS	₱10,002,763,259	₱8,504,402,408
LIABILITIES AND EQUITY		
Liabilities		
Deposit liabilities (Notes 13 and 22)		
Demand	₱119,627,198	₱45,643,262
Savings	6,186,504,764	6,025,958,638
	6,306,131,962	6,071,601,900
Bills payable (Note 14)	695,940,753	–
Deposit for stock subscription (Note 17)	97,815,174	44,294,640
Income tax payable	139,027,393	46,495,985
Accrued expenses (Note 15)	59,392,653	75,025,316
Other liabilities (Note 15)	248,197,753	238,857,548
	7,546,505,688	6,476,275,389
Equity		
Common stock (Note 17)	1,495,501,000	1,460,522,700
Surplus (Note 7)	963,045,005	544,645,573
Remeasurement gains on retirement plan (Note 20)	(2,288,434)	22,958,746
	2,456,257,571	2,028,127,019
TOTAL LIABILITIES AND EQUITY	₱10,002,763,259	₱8,504,402,408

See accompanying Notes to Financial Statements.

CARD SME BANK, INC., A THRIFT BANK**STATEMENTS OF INCOME**

	Years Ended December 31	
	2023	2022
INTEREST INCOME		
Loans and receivables (Note 7)	₱3,100,832,698	₱2,580,546,219
Due from BSP and other banks (Note 6)	65,073,726	49,523,735
Financial assets at amortized cost (Note 8)	20,221,635	13,427,010
Security deposits	636,286	609,230
	3,186,764,345	2,644,106,194
INTEREST EXPENSE		
Deposit liabilities (Notes 13 and 22)	152,100,247	107,454,682
Bills payable (Note 14)	2,140,278	1,481,181
Lease liabilities (Note 23)	7,477,085	6,834,365
	161,717,610	115,770,228
NET INTEREST INCOME	3,025,046,735	2,528,335,966
OTHER INCOME (LOSS)		
Net gain (loss) on sale of fixed assets and investment properties (Notes 9 and 10)	(423,962)	(1,223,968)
Miscellaneous (Note 18)	128,367,771	65,094,355
	127,943,809	63,870,387
TOTAL OPERATING INCOME	3,152,990,544	2,592,206,353
OPERATING EXPENSES		
Compensation and fringe benefits (Note 22)	849,903,339	738,182,372
Taxes and licenses	242,983,277	199,449,528
Information technology (Note 22)	204,493,444	143,141,850
Provision for credit losses (Note 7)	168,950,577	440,601,395
Transportation and travel	163,337,932	158,024,287
Depreciation and amortization (Notes 9 and 11)	137,477,161	135,733,580
Stationery and office supplies	116,792,079	99,073,852
Employee trainings (Note 22)	81,090,277	51,867,479
Occupancy and equipment-related cost (Notes 22 and 23)	68,618,043	68,804,579
Power, light and water	49,311,739	44,230,142
Security, messengerial and janitorial	37,044,783	40,301,354
Program monitoring	18,459,639	13,993,392
Professional fees	8,728,909	6,690,123
Representation and entertainment (Note 21)	6,136,717	5,728,684
Miscellaneous (Note 19)	78,840,857	42,064,306
TOTAL OPERATING EXPENSES	2,232,168,773	2,187,886,923
INCOME BEFORE INCOME TAX	920,821,771	404,319,430
PROVISION FOR INCOME TAX (Note 21)	232,422,339	102,361,771
NET INCOME	₱688,399,432	₱301,957,659

See accompanying Notes to Financial Statements.

CARD SME BANK, INC., A THRIFT BANK**STATEMENTS OF COMPREHENSIVE INCOME**

	Years Ended December 31	
	2023	2022
NET INCOME	₱688,399,432	₱301,957,659
OTHER COMPREHENSIVE INCOME (LOSS)		
Other comprehensive income (loss) not recycled to profit or loss in subsequent periods:		
Changes in remeasurement gains (losses) on retirement plan (Note 20)	(33,662,907)	27,807,651
Income tax effect (Note 21)	8,415,727	(6,951,913)
	(25,247,180)	20,855,738
TOTAL COMPREHENSIVE INCOME	₱663,152,252	₱322,813,397

See accompanying Notes to Financial Statements.

CARD SME BANK, INC., A THRIFT BANK
STATEMENTS OF CHANGES IN EQUITY

	Common stock (Note 17)	Surplus	Surplus reserves (Note 7)	Remeasurement gains on retirement plan (Note 20)	Total
Balance at January 1, 2023	₱1,460,522,700	₱544,645,573	₱--	₱22,958,746	₱2,028,127,019
Issuance through collection of subscriptions receivable (Note 17)	34,978,300	—	—	—	34,978,300
Total comprehensive income for the year	—	688,399,432	—	(25,247,180)	663,152,252
Cash dividends declared (Note 17)	—	(270,000,000)	—	—	(270,000,000)
Balance at December 31, 2023	₱1,495,501,000	₱963,045,005	₱--	(₱2,288,434)	₱2,456,257,571
Balance at January 1, 2022	₱1,432,614,900	₱202,852,977	₱77,334,937	₱2,103,008	₱1,714,905,822
Issuance through collection of subscriptions receivable (Note 17)	27,907,800	—	—	—	27,907,800
Total comprehensive income for the year	—	301,957,659	—	20,855,738	322,813,397
Cash dividends declared (Note 17)	—	(37,500,000)	—	—	(37,500,000)
Reclassification of surplus reserves	—	77,334,937	(77,334,937)	—	—
Balance at December 31, 2022	₱1,460,522,700	₱544,645,573	₱--	₱22,958,746	₱2,028,127,019

See accompanying Notes to Financial Statements.

CARD SME BANK, INC., A THRIFT BANK
STATEMENTS OF CASH FLOWS

	Years Ended December 31	
	2023	2022
CASH FLOWS FROM OPERATING ACTIVITIES		
Income before income tax	₱920,821,771	₱404,319,430
Adjustments for:		
Provision for credit losses (Note 7)	168,950,577	440,601,395
Depreciation and amortization (Notes 9 and 11)	137,477,161	135,733,580
Net pension expense (Note 20)	9,089,790	17,350,195
Interest expense on lease liabilities (Note 23)	7,477,085	6,834,365
Amortization of discount on bills payable (Note 14)	—	263,820
Net loss (gain) on sale of fixed assets and investment properties (Notes 9 and 10)	423,962	1,223,968
Changes in operating assets and liabilities:		
Decrease (increase) in the amounts of:		
Loans and receivables	(1,736,942,124)	(848,988,569)
Other assets	(24,650,403)	28,140,790
Increase (decrease) in the amounts of:		
Deposit liabilities	234,530,061	(611,269,687)
Accrued interest and other expense	(15,632,663)	(4,544,651)
Other liabilities	18,714,947	18,853,181
Net cash used in operations	(279,739,836)	(411,482,183)
Income taxes paid	(143,605,572)	(80,878,039)
Retirement contributions paid (Note 20)	(15,751,988)	(13,643,181)
Net cash used in operating activities	(439,097,396)	(506,003,403)
CASH FLOWS FROM INVESTING ACTIVITIES		
Acquisitions of:		
Investment properties (Note 10)	(1,343,964)	—
Property and equipment (Note 9)	(32,176,855)	(44,906,730)
Intangible assets (Note 11)	—	(223,928)
Financial assets at amortized cost (Note 8)	—	(201,677,756)
Proceeds from sale of:		
Financial assets at amortized cost (Note 8)	7,535,131	—
Investment properties (Note 10)	1,401,530	1,460,000
Property and equipment (Note 9)	970,861	242,725
Net cash used in investing activities	(23,613,297)	(245,105,689)
CASH FLOWS FROM FINANCING ACTIVITIES		
Availments of bills payable (Notes 14 and 24)	695,940,753	—
Collections of deposit for future stock subscription	53,520,534	44,294,640
Collections of subscriptions receivable (Note 17)	34,978,300	27,907,800
Cash dividends paid (Note 17)	(270,091,302)	(37,488,536)
Payment of principal portion of lease liabilities (Notes 23 and 24)	(97,922,156)	(94,339,963)
Settlement of bills payable (Notes 14 and 24)	—	(24,480,000)
Net cash used in financing activities	416,426,129	(128,400,699)

(Forward)

CARD SME BANK, INC., A THRIFT BANK
NOTES TO FINANCIAL STATEMENTS

	Years Ended December 31	
	2023	2022
NET INCREASE (DECREASE) IN CASH AND CASH EQUIVALENTS	(₱46,284,564)	(₱835,215,151)
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR		
Cash and other cash items	93,490,263	57,091,793
Due from Bangko Sentral ng Pilipinas	782,905,676	1,634,133,584
Due from other banks	93,298,265	113,683,978
	969,694,204	1,804,909,355
CASH AND CASH EQUIVALENTS AT END OF YEAR		
(Note 6)		
Cash and other cash items	76,140,172	93,490,263
Due from Bangko Sentral ng Pilipinas	789,008,424	782,905,676
Due from other banks	58,261,044	93,298,265
	₱923,409,640	₱969,694,204
OPERATIONAL CASH FLOWS FROM INTEREST		
Interest received	₱3,144,575,670	₱2,609,994,780
Interest paid	185,646,411	114,408,386

See accompanying Notes to Financial Statements.

1. Corporate Information

CARD SME Bank, Inc., A Thrift Bank (the Bank), formerly known as Rural Bank of Sto. Tomas (Batangas), Inc., was incorporated in the Philippines on October 4, 1961. The Bank was granted the authority to operate by the Bangko Sentral ng Pilipinas (BSP) on May 10, 1962 as a rural bank with principal office in General Malvar Avenue, Sto. Tomas, Batangas. The Bank was granted by the BSP the authority to operate as a thrift bank on June 15, 2011. On July 25, 2011, the Bank formally started its operations as a thrift bank. Currently, its principal place of business is at #120 M. Paulino St., corner Burgos St., San Pablo City, Laguna. The Bank offers a wide range of products and services such as deposit and loan products mainly to the consumer market. As of December 31, 2023, the Bank has 39 branches.

In 2007, the Bank (with existing branches in Sto. Tomas and Lipa City, Batangas and Tagaytay City, Cavite) became a member of Center for Agriculture and Rural Development (CARD) - Mutually Reinforcing Institutions (MRI) when CARD, Inc. and CARD Employees Multi-Purpose Cooperative (EMPC) acquired the majority of its voting stock. The rehabilitation court and the BSP approved the sale and transfer of shares of stock on September 5, 2007 and February 7, 2008, respectively. This strategic move supports the graduating microenterprise clients of CARD-MRI, by empowering them through continuous access to financial resources and non-financial services. CARD-MRI's social mission of poverty alleviation has been folded into Bank's operation through its microfinance operation.

On May 20, 2010, the Monetary Board of the BSP approved the increase in the authorized capital stock of the Bank from ₱20.00 million to ₱500.00 million and the number of Board of Directors (BOD) from five (5) to nine (9) members. Likewise, on December 9, 2010, the Monetary Board of the BSP thru its Resolution No. 1757 approved the conversion of the operation of the Bank from rural bank category to a regular thrift bank.

The BSP and the Philippine Securities and Exchange Commission (SEC) approved on April 8, 2011 and May 11, 2011, respectively, the Bank's amended Articles of Incorporation (AOI) and new by-laws. The approved amendments to the Bank's AOI follow:

- Change of the corporate name from 'Rural Bank of Sto. Tomas (Batangas), Inc.' to 'CARD SME Bank, Inc., A Thrift Bank';
- Change of the primary and secondary purposes from that of rural banking to thrift banking; and
- Change of the principal office address from 'General Malvar Avenue, Sto. Tomas, Batangas' to 'San Pablo City, Laguna'.

On December 7, 2017, the BSP approved the increase in the authorized capital stock of the Bank from ₱500.00 million to ₱1.00 billion and the change of principal office address from San Pablo City, Laguna to #120 M. Paulino St., corner Burgos St., San Pablo City, Laguna. On March 16, 2018, the SEC approved the changes in the AOI.

On February 13, 2020, the BSP approved the increase in the authorized capital stock of the Bank from ₱1.00 billion to ₱1.50 billion. On August 20, 2020, the SEC approved the changes in the AOI.

On October 28, 2022, the BSP approved the increase in the authorized capital stock of the Bank from ₱1.50 billion to ₱2 billion. This was submitted to SEC on November 15, 2022 and under examination as of December 31, 2023.

As a thrift bank, the Bank can (1) provide short-term working capital, medium, and long-term financing, to business engaged in agricultural services, industry, and housing; (2) provide diversified financial and allied services for its chosen market and constituents especially for small and medium enterprises, microfinance, and individuals; and (3) carry on activities specified under Section 10 of Republic Act (RA) No. 7906, otherwise known as '*Thrift Banks Act of 1995*'.

Based on the provisions of the Revised Corporation Code of the Philippines or RA No. 11232, the Bank has a perpetual existence.

As of December 31, 2023 and 2022, the Bank is 36.75% owned by CARD, Inc.

2. Material Accounting Policy Information

Basis of Preparation

The accompanying financial statements have been prepared on a historical cost basis. The financial statements are presented in Philippine peso (₱), the Bank's functional currency, and all values are rounded to the nearest peso except when otherwise indicated.

Statement of Compliance

The financial statements of the Bank have been prepared in accordance with Philippine Financial Reporting Standards (PFRSs).

Presentation of Financial Statements

The statements of financial position of the Bank are presented in order of liquidity. An analysis regarding recovery of assets or settlement of liabilities within 12 months after the reporting date (current) and more than 12 months after the reporting date (noncurrent) is presented in Note 16.

Financial assets and financial liabilities are offset, and the net amount is reported in the statement of financial position only when there is a legally enforceable right to offset the recognized amounts and there is intention to settle on a net basis, or to realize the assets and settle the liabilities simultaneously. The Bank assesses that it has a currently enforceable right of offset if the right is not contingent on a future event and is legally enforceable in the normal course of business, event of default, and event of insolvency or Bankruptcy of the Bank and all of the counterparties.

Income and expense are not offset in the statement of comprehensive income unless required or permitted by any accounting standard or interpretation and as specifically disclosed in the accounting policies of the Bank. This is not generally the case with master netting agreements, where the related assets and liabilities are presented gross amounts in the statement of financial position.

New Standards, Interpretations and Amendments

The accounting policies adopted are consistent with those of the previous financial year, except for the adoption of new standards effective in 2023. The Bank has not early adopted any standard, interpretation or amendment that has been issued but is not effective.

Unless otherwise indicated, adoption of these new standards did not have an impact on the consolidated financial statements of the Bank.

Amendments to Accounting Standards

The adoption of the following amendments and improvements to accounting standards as at January 1, 2023 did not have an impact on the financial statements of the Bank:

- Amendments to PAS 1 and PFRS Practice Statement 2, *Disclosure of Accounting Policies*

The amendments provide guidance and examples to help entities apply materiality judgements to accounting policy disclosures. The amendments aim to help entities provide accounting policy disclosures that are more useful by:

- Replacing the requirement for entities to disclose their 'significant' accounting policies with a requirement to disclose their 'material' accounting policies, and
- Adding guidance on how entities apply the concept of materiality in making decisions about accounting policy disclosures

The amendments to the Practice Statement provide non-mandatory guidance.

- Amendments to PAS 8, *Definition of Accounting Estimates*

The amendments introduce a new definition of accounting estimates and clarify the distinction between changes in accounting estimates and changes in accounting policies and the correction of errors. Also, the amendments clarify that the effects on an accounting estimate of a change in an input or a change in a measurement technique are changes in accounting estimates if they do not result from the correction of prior period errors.

- Amendments to PAS 12, *Deferred Tax related to Assets and Liabilities arising from a Single Transaction*

The amendments narrow the scope of the initial recognition exception under PAS 12, so that it no longer applies to transactions that give rise to equal taxable and deductible temporary differences.

The amendments also clarify that where payments that settle a liability are deductible for tax purposes, it is a matter of judgement (having considered the applicable tax law) whether such deductions are attributable for tax purposes to the liability recognized in the financial statements (and interest expense) or to the related asset component (and interest expense).

- Amendments to PAS 12, *International Tax Reform – Pillar Two Model Rules*

The amendments introduce a mandatory exception in PAS 12 from recognizing and disclosing deferred tax assets and liabilities related to Pillar Two income taxes.

The amendments also clarify that PAS 12 applies to income taxes arising from tax law enacted or substantively enacted to implement the Pillar Two Model Rules published by the Organization for Economic Cooperation and Development (OECD), including tax law that implements qualified domestic minimum top-up taxes. Such tax legislation, and the income taxes arising from it, are referred to as 'Pillar Two legislation' and 'Pillar Two income taxes', respectively.

The temporary exception from recognition and disclosure of information about deferred taxes and the requirement to disclose the application of the exception, apply immediately and retrospectively upon adoption of the amendments in June 2023.

Meanwhile, the disclosure of the current tax expense related to Pillar Two income taxes and the disclosures in relation to periods before the legislation is effective are required for annual reporting periods beginning on or after January 1, 2023.

Future Changes in Accounting Standards

Pronouncements issued but not yet effective are listed below. Unless otherwise indicated, the Bank does not expect that the future adoption of the said pronouncements will have a significant impact on its financial statements. The Bank intends to adopt the following pronouncements when they become effective.

Effective beginning on or after January 1, 2024

- Amendments to PAS 1, *Classification of Liabilities as Current or Non-current*
- Amendments to PFRS 16, *Lease Liability in a Sale and Leaseback*
- Amendments to PAS 7 and PFRS 7, *Disclosures: Supplier Finance Arrangements*

Effective beginning on or after January 1, 2025

- PFRS 17, *Insurance Contracts*
- Amendments to PAS 21, *Lack of exchangeability*

Deferred effectivity

- Amendments to PFRS 10, *Consolidated Financial Statements*, and PAS 28, *Sale or Contribution of Assets between an Investor and its Associate or Joint Venture*

Material Accounting Policy Information

Cash and Cash Equivalents

For purposes of reporting cash flows, cash and cash equivalents include cash and other cash items, amounts due from BSP and other banks that are highly liquid, readily convertible to known amounts of cash, with original maturities of three months or less from dates of placements and that are subject to an insignificant risk of changes in value.

Due from BSP includes statutory reserves required by the BSP, which the Bank considers as cash equivalents wherein drawings can be made to meet cash requirement. The components of cash and cash equivalents are shown in the statement of cash flows. Cash and cash equivalents are carried at amortized cost in the statement of financial position.

Fair Value Measurement

The Bank measures assets and liabilities at fair value on initial recognition date. Also, fair values of financial instruments measured at amortized cost and investment properties are disclosed in Note 4.

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. The fair value measurement is based on the presumption that the transaction to sell the asset or transfer the liability takes place either:

- in the principal market for the asset or liability, or
- in the absence of a principal market, in the most advantageous market for the asset or liability.

The principal or the most advantageous market must be accessible to the Bank.

The fair value of an asset or a liability is measured using the assumptions that market participants would use when pricing the asset or liability, assuming that market participants act in their economic best interest.

If an asset or a liability measured at fair value has a bid price and ask price, the price within the bid ask spread that is most representative of fair value in the circumstance shall be used to measure fair value regardless of where the input is categorized within the fair value hierarchy.

A fair value measurement of a nonfinancial asset takes into account a market participant's ability to generate economic benefits by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use.

The Bank uses valuation techniques that are appropriate in the circumstances and for which sufficient data are available to measure fair value, maximizing the use of relevant observable inputs and minimizing the use of unobservable inputs.

All assets and liabilities for which fair value is measured or disclosed in the financial statement are categorized within the fair value hierarchy, described as follows, based on the lowest level input that is significant to the fair value measurement as a whole:

- Level 1 - Quoted (unadjusted) market prices in active markets for identical assets or liabilities in the absence of a principal market, in the most advantageous market for the asset or liability
- Level 2 - Valuation techniques for which the lowest level input that is significant to the fair value measurement is directly or indirectly observable
- Level 3 - Valuation techniques for which the lowest level input that is significant to the fair value measurement is unobservable

For assets and liabilities that are recognized in the financial statement at fair value on a recurring basis, the Bank determines whether transfers have occurred between levels in the hierarchy by re-assessing categorization (based on the lowest level input that is significant to the fair value measurement as a whole) at the end of each reporting period. The Bank does not have assets and liabilities carried at fair value as of December 31, 2023 and 2022.

For the purpose of fair value disclosures, the Bank has determined classes of assets and liabilities on the basis of the nature, characteristics and risks of the asset or liability and the level of the fair value hierarchy as disclosed above (Note 4).

Financial Instruments - Initial Recognition and Subsequent Measurement

Date of recognition

Regular way purchases and sales of financial assets that require delivery of assets within the time frame generally established by regulation or convention in the market, except for derivatives, are recognized on the settlement date. Settlement date is the date on which the transaction is settled by delivery of the assets that are the subject of the agreement. Settlement date accounting refers to (a) the recognition of an asset on the day it is received by the Bank, and (b) the derecognition of an asset and recognition of any gain or loss on disposal on the day that it is delivered by the Bank.

'Day 1' difference

Where the transaction price in a non-active market is different from the fair value from other observable current market transactions in the same instrument or based on a valuation technique whose variables include only data from observable market, the Bank recognizes the difference between the transaction price and fair value (a 'Day 1' difference) in the statement of income under 'Miscellaneous' unless it qualifies for recognition as some other type of asset. In cases where the

transaction price used is made of data which is not observable, the difference between the transaction price and model value is only recognized in the statement of income when the inputs become observable or when the instrument is derecognized. For each transaction, the Bank determines the appropriate method of recognizing the 'Day 1' difference amount.

Classification and measurement of financial assets

As part of its classification process, the Bank assesses the contractual terms of financial assets to identify whether they meet the 'solely payments of principal and interest' (SPPI) test. 'Principal' for the purpose of this test is defined as the fair value of the financial asset at initial recognition and may change over the life of the financial asset (e.g., if there are repayments of principal or amortization of the premium or discount).

The most significant elements of interest within a lending arrangement are typically the consideration for the time value of money and credit risk. To make the SPPI assessment, the Bank applies judgment and considers relevant factors such as the currency in which the financial asset is denominated, and the period for which the interest rate is set. In contrast, contractual terms that introduce a more than de minimis exposure to risks or volatility in the contractual cash flows that are unrelated to a basic lending arrangement do not give rise to contractual cash flows that are solely payments of principal and interest on the amount outstanding. In such cases, the financial asset is required to be measured at fair value through profit or loss (FVTPL).

Business model assessment

The Bank determines its business model at the level that best reflects how it manages banks of financial assets to achieve its business objective.

The Bank's business model is assessed on an instrument-by-instrument basis and is based on observable factors such as:

- How the performance of the business model and the financial assets held within that business model are evaluated and reported to the entity's key management personnel
- The risks that affect the performance of the business model (and the financial assets held within that business model) and, in particular, the way those risks are managed
- The expected frequency, value and timing of sales are also important aspects of the Bank's assessment

The business model assessment is based on reasonably expected scenarios without taking 'worst case' or 'stress case' scenarios into account. If cash flows after initial recognition are realized in a way that is different from the Bank's original expectations, the Bank does not change the classification of the remaining financial assets held in that business model but incorporates such information when assessing newly originated or newly purchased financial assets going forward.

The solely payments of principal and interest (SPPI) test

As a second step of its classification process, the Bank assesses the contractual terms of financial assets to identify whether they meet the SPPI test.

'Principal' for the purpose of this test is defined as the fair value of the financial asset at initial recognition and may change over the life of the financial asset (for example, if there are repayments of principal or amortization of the premium/discount).

The most significant elements of interest within a lending arrangement are typically the consideration for the time value of money and credit risk. To make the SPPI assessment, the Bank applies judgement and considers relevant factors such as the currency in which the financial asset is denominated, and the period for which the interest rate is set.

In contrast, contractual terms that introduce a more than de minimis exposure to risks or volatility in the contractual cash flows that are unrelated to a basic lending arrangement do not give rise to contractual cash flows that are solely payments of principal and interest on the amount outstanding. In such cases, the financial asset is required to be measured at FVTPL.

Financial assets at amortized cost

Debt financial assets are measured at amortized cost if both of the following conditions are met:

- the asset is held within the Bank's business model whose objective is to hold assets in order to collect contractual cash flows; and
- the contractual terms of the instrument give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

Debt financial assets meeting these criteria are measured initially at fair value plus transaction costs. They are subsequently measured at amortized cost using the effective interest method less any impairment in value, with the interest calculated recognized as 'Interest income' in the statement of income. The Bank classified 'Cash and other cash items', 'Due from BSP', 'Due from other banks', 'Loans and receivables', 'Financial assets at amortized cost' and cash collateral deposits and security deposits (included under 'Other assets') as financial assets at amortized cost.

The Bank may irrevocably elect at initial recognition to classify a financial asset that meets the amortized cost criteria above as at FVTPL if that designation eliminates or significantly reduces an accounting mismatch had the debt financial asset been measured at amortized cost. As of December 31, 2023 and 2022, the Bank has not made such designation.

Financial Instrument – Impairment

ECL represent credit losses that reflect an unbiased and probability-weighted amount which is determined by evaluating a range of possible outcomes, the time value of money and reasonable and supportable information about past events, current conditions and forecasts of future economic conditions. ECL allowances are measured at amounts equal to either (i) 12-month ECL or (ii) lifetime ECL for those financial instruments which have experienced a significant increase in credit risk (SICR) since initial recognition. The 12-month ECL is the portion of lifetime ECL that results from default events on a financial instrument that are possible within the 12 months after the reporting date. Lifetime ECL are credit losses that results from all possible default events over the expected life of a financial instrument.

For non-credit-impaired financial instruments:

- Stage 1 is comprised of all non-impaired financial instruments which have not experienced a SICR since initial recognition. The Bank recognizes a 12-month ECL for Stage 1 financial instruments.
- Stage 2 is comprised of all non-impaired financial instruments which have experienced a SICR since initial recognition. A SICR is deemed present in SME loans with 1 day up to 89 days past due but does not demonstrate objective evidence of impairment as of reporting date. The Bank recognizes a lifetime ECL for Stage 2 financial instruments.

For credit-impaired financial instruments:

- Financial instruments are classified as Stage 3 when there is objective evidence of impairment as a result of one or more loss events that have occurred after initial recognition with a negative impact on the estimated future cash flows of a loan or a portfolio of loans. The ECL model requires that lifetime ECL be recognized for impaired financial instruments.

The Bank recognizes lifetime ECL on all of its non-impaired financial instruments since the Bank assessed that the expected life of its financial assets does not exceed 12 months. As a result, the Bank considers these instruments under Stage 1, regardless of whether SICR already exists since initial recognition.

The Bank uses internal credit assessment and approvals at various levels to determine the credit risk of exposures at initial recognition. Assessment can be quantitative or qualitative and depends on the materiality of the facility or the complexity of the portfolio to be assessed.

The Bank defines a financial instrument as in default, which is fully aligned with the definition of credit impaired, in all cases when the borrower becomes past due on its contractual payments (day 1) in case of microfinance loans and at least 90 days past due in case of SME loans and other credit exposures. As a part of a qualitative assessment of whether a customer is in default, the Bank also considers a variety of instances that may indicate unlikelihood to pay. When such events occur, the Bank carefully considers whether the event should result in treating the customer as defaulted. An instrument is considered to be no longer in default (i.e., to have cured) when it no longer meets any of the default criteria for a consecutive period of 180 days (i.e. consecutive payments from the borrowers for 180 days).

Expected Credit Loss (ECL) is a function of the Probability of Default (PD), Exposure at Default (EAD) and Loss Given Default (LGD), with the timing of the loss also considered, and is estimated by incorporating forward-looking economic information and through the use of experienced credit judgment.

The PD represents the likelihood that a credit exposure will not be repaid and will go into default. EAD represents an estimate of the outstanding amount of credit exposure at the time a default may occur. For off-balance sheet and undrawn amounts, EAD includes an estimate of any further amounts to be drawn at the time of default. LGD is the amount that may not be recovered in the event of default. LGD takes into consideration the amount and quality of any collateral held.

Write-off

Financial assets are written off either partially or in their entirety when the Bank no longer expects collections or recoveries within a foreseeable future. If the amount to be written off is greater than the accumulated loss allowance, the difference is first treated as an addition to the allowance that is then applied against the gross carrying amount. Any subsequent recoveries are credited to credit loss expense.

Restructured receivables

Where possible, the Bank seeks to restructure receivables, which may involve extending the payment arrangements and the agreement of new receivable conditions. Once the terms have been renegotiated, the receivable is no longer considered past due. Management continuously reviews restructured receivables to ensure that all criteria are met and that future payments are likely to occur.

If modifications are considered by the Bank as substantial based on qualitative factors, the loan is derecognized. If a receivable has been renegotiated or modified without this resulting in derecognition, the Bank records a modification gain or loss, to the extent that an impairment loss has not already been recorded, based on the change in cash flows discounted at the loan's original effective interest rate (EIR). Modification gain or loss is recognized in 'Provision for credit losses' in the statement of income. The Bank also assesses whether there has been a SICR by comparing the risk of default at reporting date based on modified terms, and the risk of default at initial recognition date based on original terms. Derecognition decisions and classification between Stages 2 and 3 are determined on a case-by-case basis.

Modification

In certain circumstances, the Bank modifies the original terms and conditions of a credit exposure to form a new loan agreement or payment schedule. The modifications may include, but are not limited to, change in interest rate and terms, principal amount, maturity date, date and amount of periodic payments and accrual of interest and charges.

When the contractual terms of a financial asset are renegotiated or otherwise modified due to reasons other than impairment (i.e., statutory relief) and the renegotiation or modification does not result in the derecognition of that financial asset, the Bank shall recalculate the gross carrying amount of the financial asset and shall recognize the net modification gain or loss in the statements of income as a deduction in interest.

Derecognition of Financial Assets and Financial Liabilities

Financial assets

A financial asset (or, where applicable, a part of a financial asset or part of a group of financial assets) is derecognized when:

- the rights to receive cash flows from the asset have expired; or
- the Bank retains the right to receive cash flows from the asset, but has assumed an obligation to pay them in full without material delay to a third party under a 'pass-through' arrangement; or
- the Bank has transferred its rights to receive cash flows from the asset and either (a) has transferred substantially all the risks and rewards of the asset, or (b) has neither transferred nor retained the risks and rewards of the asset but has transferred control over the asset.

Where the Bank has transferred its rights to receive cash flows from an asset or has entered into a "pass-through" arrangement and has neither transferred nor retained substantially all the risks and rewards of the asset nor transferred control over the asset, the asset is recognized to the extent of the Bank's continuing involvement in the asset. In that case, the Bank also recognizes an associated liability. The transferred asset and associated liability are measured on a basis that reflects the rights and obligations that the Bank has retained. Continuing involvement that takes the form of a guarantee over the transferred asset is measured at the lower of the original carrying amount of the asset and the maximum amount of consideration that the Bank could be required to repay.

The transfer of risks and rewards is evaluated by comparing the Bank's exposure, before and after the transfer, with the variability in the amounts and timing of the net cash flows of the transferred asset. The Bank has retained substantially all the risks and rewards of ownership of a financial asset if its exposure to the variability in the present value of the future net cash flows from the financial asset does not change significantly as a result of the transfer (e.g., because the entity has sold a financial asset subject to an agreement to buy it back at a fixed price or the sole price plus a lender's return). The Bank has transferred substantially all the risks and rewards of ownership of a financial asset if its exposure to such variability is no longer significant in relation to the total variability in the present value of the future net cash flows associated with the financial asset (e.g., because the entity has sold

a financial asset subject only to an option to buy it back at its fair value at the time of repurchase or has transferred fully proportionate share of the cash flows from a larger financial asset in an agreement).

Whether the Bank has retained control of the transferred asset depends on the transferee's ability to sell the asset. If the transferee has the practical ability to sell the asset in its entirety to an unrelated third party and is able to exercise that ability unilaterally and without needing to impose additional restrictions on the transfer, the entity has not retained control.

Financial liabilities

A financial liability is derecognized when the obligation under the liability is discharged or cancelled or has expired. Where an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a derecognition of the original liability and the recognition of a new liability, and the difference in the respective carrying amounts is recognized in the statement of income.

Prepayments

Prepayments are expenses paid in advance and recorded as asset before they are utilized. This account consists of prepaid rentals and prepaid expenses under 'Other assets' in the statement of financial position. Prepayments are apportioned over the period covered by the payments and charged to the appropriate accounts in the statements of income when incurred.

Property and Equipment

The Bank's property and equipment consist of land, building, equipment and right-of-use assets that do not qualify as investment properties.

Property and equipment are stated at cost less accumulated depreciation and accumulated impairment losses, if any.

The initial cost of property and equipment consists of its purchase price, including nonrefundable taxes and any directly attributable costs of bringing the asset to its working condition and location for its intended use. Expenditures incurred after items of property and equipment have been put into operation, such as repairs and maintenance are normally charged against operations in the period in which the costs are incurred. In situations where it can be clearly demonstrated that the expenditures have resulted in an increase in the future economic benefits expected to be obtained from the use of an item of property and equipment beyond its originally assessed standard of performance, the expenditures are capitalized as an additional cost of property and equipment.

Depreciation is computed using the straight-line method over the estimated useful lives (EUL) of the respective assets. Leasehold improvements are amortized over lease term and the shorter of the terms of the covering leases and EUL of the improvements.

The range of the EULs of the property and equipment follows:

Building and improvements	3 to 10 years
Furniture, fixtures, and equipment	1 to 5 years
Transportation equipment	5 to 7 years
Leasehold improvements	3 to 5 years or term of the lease, whichever is shorter
ROU assets – office space	1.5 to 10 years or term of the lease, whichever is shorter
ROU assets – vehicles	1.5 to 2 years or term of the lease, whichever is shorter

The depreciation method and the EULs are reviewed periodically to ensure that the period and the method of depreciation are consistent with the expected pattern of economic benefits from items of property and equipment.

Fully depreciated assets are retained in the accounts until they are no longer in use and no further depreciation is credited against profit or loss.

An item of property and equipment is derecognized upon disposal or when no future economic benefits are expected from its use or disposal. Any gain or loss arising from derecognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is included in the statement of income under 'Net gain or loss on sale of asset' in the period the asset is derecognized.

The carrying values of the property and equipment are reviewed for impairment when events or changes in circumstances indicate the carrying value may not be recoverable. If any such indication exists and where the carrying values exceed the estimated recoverable amount, an impairment loss is recognized under 'Provision for credit and impairment losses' in the statement of income.

Investment Properties

Investment properties are measured initially at cost, including transaction costs. An investment property acquired through an exchange transaction is measured at fair value of the asset acquired unless the fair value of such an asset cannot be measured in which case the investment property acquired is measured at the carrying amount of asset given up. Foreclosed properties are classified under 'Investment properties' upon either: a) entry of judgment in case of judicial foreclosure, b) execution of sheriff's certificate of sale in case of extra-judicial foreclosure; or c) notarization of the deed of dacion in case of payment in kind (dacion en pago).

The difference between the fair value of the asset acquired and the carrying amount of the asset given up is recognized under 'Other income' in the statement of income.

Subsequent to initial recognition, investment properties are stated at cost less accumulated depreciation (for depreciable investment properties) and accumulated impairment losses, if any.

Depreciation on buildings and improvements is calculated on a straight-line basis over the EUL of ten years from the time of acquisition of the depreciable investment properties.

Investment properties are derecognized when they have either been disposed of or when the investment property is permanently withdrawn from use and no future benefit is expected from its disposal. Any gains or losses on the retirement or disposal of an investment property are recognized in the statement of income in the period of retirement or disposal. Expenditures incurred after the investment properties have been put into operations, such as repairs and maintenance costs, are charged against income in the period in which the costs are incurred.

Transfers are made to investment properties when, and only when, there is a change in use evidenced by cessation of owner-occupation or commencement of an operating lease to another party or ending of construction or development. Transfers are made from investment property when, and only when, there is a change in use, evidenced by commencement of owner-occupation or commencement of development with a view to sale.

Intangible Assets

Intangible assets acquired separately are measured on initial recognition at cost. The cost of intangible assets acquired in a business combination is their fair value at the date of acquisition. Following initial recognition, intangible assets are carried at cost less any accumulated amortization and accumulated impairment losses. Internally generated intangibles, excluding capitalized development costs, are not capitalized and the related expenditure is reflected in profit or loss in the period in which the expenditure is incurred.

The useful lives of intangible assets are assessed as either finite or indefinite. Intangible assets with finite lives are amortized over the useful economic life and assessed for impairment whenever there is an indication that the intangible asset may be impaired. The amortization period and method for an intangible asset with a finite useful life are reviewed at least at the end of each reporting period. Changes in the expected useful life or the expected pattern of consumption of future economic benefits embodied in the asset are considered to modify the amortization period or method, as appropriate, and are treated as changes in accounting estimates. The amortization expense on intangible assets with finite lives is recognized in the statement of income in the expense category that is consistent with the function of the intangible assets.

Intangible assets consist of software costs which are amortized on a straight-line basis over three years.

Gains or losses arising from derecognition of an intangible asset are measured as the difference between the net disposal proceeds and the carrying amount of the asset and are recognized in the statement of income when the asset is derecognized.

Impairment of Nonfinancial Assets

At each reporting date, the Bank assesses whether there is any indication that its nonfinancial assets may be impaired. When an indicator of impairment exists or when an annual impairment testing for an asset is required, the Bank makes a formal estimate of recoverable amount.

Recoverable amount is the higher of an asset's fair value less costs to sell and its value in use (VIU) and is determined for an individual asset, unless the asset does not generate cash inflows that are largely independent of those from other assets or group of assets, in which case the recoverable amount is assessed as part of the cash generating unit (CGU) to which it belongs.

Where the carrying amount of an asset exceeds its recoverable amount, the asset (or CGU) is considered impaired and is written down to its recoverable amount. In assessing VIU, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

An impairment loss is charged against operations in the period in which it arises. An assessment is made at each reporting date as to whether there is any indication that previously recognized impairment losses may no longer exist or may have decreased. If such indication exists, the recoverable amount is estimated. A previously recognized impairment loss is reversed only if there has been a change in the estimates used to determine the asset's recoverable amount since the last impairment loss was recognized. If that is the case, the carrying amount of the asset is increased to its recoverable amount. That increased amount cannot exceed the carrying amount that would have been determined, net of depreciation and amortization, had no impairment loss been recognized for the asset in prior years. Such reversal is recognized in the statement of income. After such a reversal, the depreciation and amortization expense are adjusted in future period to allocate the asset's revised carrying amount, less any residual value, on a systematic basis over its remaining life.

Retirement Benefits

Defined benefit plan

The Bank operates a defined benefit retirement plan and a hybrid retirement plan which require contribution to be made to a separately administered fund. The net defined benefit liability or asset is the aggregate of the present value of the defined benefit obligation at the end of the reporting period reduced by the fair value of plan assets and adjusted for any effect of limiting a net defined benefit asset to the asset ceiling. The asset ceiling is the present value of any economic benefits available in the form of refunds from the plan or reductions in future contributions to the plan.

The cost of providing benefits under the defined benefit plans is actuarially determined using the projected unit credit method.

Defined benefit costs comprise the following:

- service cost;
- net interest on the net defined benefit liability or asset; and
- remeasurements of net defined benefit liability or asset.

Service costs which include current service costs, past service costs and gains or losses on non-routine settlements are recognized as expenses in the statement of income. Past service costs are recognized when plan amendment or curtailment occurs. These amounts are calculated periodically by independent qualified actuaries.

Net interest on the net defined benefit liability or asset is the change during the period in the net defined benefit liability or asset that arises from the passage of time which is determined by applying the discount rate based on government bonds to the net defined benefit liability or asset. Net interest on the net defined benefit liability or asset is recognized as expense or income in the statement of income. Retirement expense is presented under 'Compensation and fringe benefits' in the statement of income.

Remeasurements comprising actuarial gains and losses, return on plan assets and any change in the effect of the asset ceiling (excluding net interest on defined benefit liability) are recognized immediately in the statement of financial position with a corresponding debit or credit to 'Changes in remeasurement gain (loss) on retirement liabilities' under other comprehensive income (OCI) in the period in which they arise. Remeasurements are not reclassified to the statement of income in subsequent periods.

Plan assets are assets that are held by a long-term employee benefit fund. Plan assets are not available to the creditors of the Bank, nor can they be paid directly to the Bank. Fair value of plan assets is based on market price information. When no market price is available, the fair value of plan assets is estimated by discounting expected future cash flows using a discount rate that reflects both the risk associated with the plan assets and the maturity or expected disposal date of those assets (or, if they have no maturity, the expected period until the settlement of the related obligations). If the fair value of the plan assets is higher than the present value of the defined benefit obligation, the measurement of the resulting defined benefit asset is limited to the present value of economic benefits available in the form of refunds from the plan or reductions in future contributions to the plan.

Employee leave entitlement

Employee entitlements to annual leave are recognized as a liability when they are accrued to the employees. The undiscounted liability for leave expected to be settled wholly before 12 months after the end of the annual reporting period is recognized for services rendered by employees up to the end of the reporting period.

Equity

Common stock

Common stock represents the aggregate amount of paid capital stock which is determined using the nominal or par value of shares that have been issued. When the shares are sold at a premium, the difference between the proceeds and par value is credited to 'Capital paid in excess of par value', net of direct costs incurred related to the equity issuance. If 'Capital paid in excess of par value' is not sufficient, the excess is charged against surplus.

Subscribed common stock is recognized at subscribed amount net of subscription receivable. This will be debited upon full payment of the subscription and issuance of the shares of stock. Subscriptions receivable pertains to uncollected portion of subscribed stocks. The subscription receivable is presented as asset when it is expected to be collected within 12 months or contra-equity when it is expected to be collected for more than 12 months.

Surplus

Surplus represents the accumulated earnings, dividend contributions, prior period adjustments, effect of changes in accounting policy and other capital adjustments.

Own equity instruments which are reacquired (treasury stocks) are recognized at cost and deducted from equity. No gain or loss is recognized in the statement of income on the purchase, sale, issue or cancellation of the Bank's own equity instruments. Any difference between the carrying amount and the consideration, if reissued, is recognized in 'Capital paid in excess of par value'. Voting rights related to treasury stocks are nullified for the Bank and no dividends are allocated to them. When the stocks are retired, the 'Common stock' account is reduced by its par value and the excess of cost over par value upon retirement is debited to 'Capital paid in excess of par value' at the time the stocks were retired and to surplus for the remaining balance.

Dividends

Dividend distributions are at the discretion of the Bank. A dividend distribution to the Bank's shareholders is accounted for as a deduction from retained earnings. A proposed cash or stock dividend is recognized as a liability in the period in which it is approved by the BOD.

Deposit for Future Stock Subscription

Deposit for future stock subscription (DFS) shall be classified under equity account if all of the following conditions are present as of reporting date:

- the unissued authorized capital stock of the Bank is insufficient to cover the amount of shares indicated in the contract;
- there is BOD approval on the proposed increase in authorized capital stock (for which a deposit was received by the Bank);
- there is stockholders' approval of said proposed increase; and
- the application for the approval of the proposed increase has been filed with the BSP and the SEC.

DFS does not meet the foregoing provisions and is treated as a non-financial liability.

Other Comprehensive Income

OCI comprises items of income and expenses that are recognized directly in equity. OCI items are either reclassified to profit or loss or directly within equity in subsequent periods.

Revenue Recognition

Under PFRS 15, *Revenue from Contracts with Customers*, revenue is recognized upon transfer of services to the customer at an amount that reflects the consideration to which the Bank expects to be entitled in exchange for those services.

The following specific recognition criteria must also be met before the revenue is recognized:

Gain (loss) on sale of assets – net

Gain or loss from exchange or sale of assets is recognized upon completion of the earning process. For disposal of nonfinancial assets, this will include whether the collectability of the consideration is reasonably assured.

Loan fees, service fees and penalties

Loan fees are recognized over the term of the credit lines granted to each borrower. Service fees are accrued when earned. Penalties are recognized only upon collection or where there is a reasonable degree of certainty as to their collectability. These items are recognized under 'Miscellaneous income' in the statement of income.

Revenue outside the scope of PFRS 15

Interest income

For all financial assets measured at amortized cost, interest income is recorded at EIR, which is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument or a shorter period, where appropriate, to the net carrying amount of the financial asset or financial liability. The calculation takes into account all contractual terms of the financial instrument including any fees or incremental costs that are directly attributable to the instrument and are an integral part of the EIR, but not future credit losses.

Under PFRS 9, when a financial asset becomes credit-impaired, the Bank calculates interest income by applying the EIR to the net amortized cost of the financial asset. If the financial asset cures and is no longer credit-impaired, the Bank reverts to calculating interest income on a gross basis.

Expense Recognition

Expense is recognized when it is probable that decrease in the future economic benefits related to decrease in an asset or an increase in liability has occurred and that the decrease in economic benefits can be measured reliably. Revenues and expenses that relate to the same transaction or other event are recognized simultaneously.

Expenses encompass losses as well as those expenses that arise in the course of the ordinary activities of the Bank. Expenses are recognized when incurred.

Interest expense

Interest expense for all interest-bearing financial liabilities is recognized in 'Interest expense' in the statement of income using the EIR of the financial liabilities to which they relate.

Taxes and licenses

This includes all other taxes, local and national, including gross receipts taxes (GRT), documentary taxes, real estate taxes, licenses and permit fees that are recognized when incurred.

Leases

The Bank determines at contract inception whether a contract is, or contains, a lease by assessing whether the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration.

Bank as a lessee

The Bank applies a single recognition and measurement approach for all leases, except for short-term leases and leases of low-value assets. The Bank recognizes right-of-use assets representing the right to use the underlying assets and lease liabilities to make lease payments.

- **Right-of-use assets**

At the commencement date of the lease (i.e., the date the underlying asset is available for use), the Bank recognizes right-of-use assets measured at cost. The cost of right-of-use assets includes the amount of lease liabilities recognized, initial direct costs incurred, and lease payments made at or before the commencement date less any lease incentives received. Subsequent to initial recognition, the Bank measures the right-of-use assets at cost less any accumulated depreciation and impairment losses and adjusted for any remeasurement of lease liabilities.

The Bank presents the right-of-use assets in 'Property and equipment' and subjects it to impairment in line with the Bank's policy on impairment of nonfinancial assets.

- **Lease liabilities**

At the commencement date of the lease, the Bank recognizes lease liabilities measured at the present value of lease payments to be made over the lease term discounted using the Bank's incremental borrowing rate with a similar security, the funds necessary to obtain an asset of a similar value to the right-of-use asset in a similar economic environment. The lease payments include fixed payments, any variable lease payments that depend on an index or a rate, and any amounts expected to be paid under residual value guarantees. The lease payments also include the exercise price of a purchase option reasonably certain to be exercised by the Bank and payments of penalties for terminating the lease, if the lease term reflects exercising the option to terminate. Variable lease payments that do not depend on an index or a rate are recognized as expenses in the period in which the event or condition that triggers the payment occurs.

After the commencement date of the lease, the Bank measures the lease liabilities by increasing the carrying amount to reflect interest on the lease liabilities (recorded in 'Interest expense on bills payable and other borrowings'), reducing the carrying amount to reflect the lease payments made, and remeasuring the carrying amount to reflect any reassessment or lease modifications, or to reflect revised in-substance fixed lease payments.

- **Short-term leases and leases of low-value assets**

The Bank applies the short-term lease recognition exemption to its leases that have a lease term of 12 months or less from the commencement date and do not contain a purchase option, and the leases of low-value assets recognition exemption to its leases of office spaces and other equipment that are considered of low value (i.e., below ₱350,000). Lease payments on short-term leases and leases of low-value assets are recognized as expense under 'Occupancy and equipment-related costs' on a straight-line basis over the lease term.

Bank as a lessor

For finance leases where the Bank transfers substantially all the risks and rewards incidental to ownership of the leased item, the Bank recognizes a lease receivable in the statement of financial position at an amount equivalent to the net investment (asset cost) in the lease. The Bank includes all income resulting from the receivable in 'Interest income on loans and receivables' in the statement of income.

The residual value of leased assets, which approximates the amount of guaranty deposit paid by the lessee at the inception of the lease, is the estimated proceeds from the sale of the leased asset at the end of the lease term. At the end of the lease term, the residual value of the leased asset is generally applied against the guaranty deposit of the lessee when the lessee decides to buy the leased asset.

In operating leases where the Bank does not transfer substantially all the risks and rewards incidental to ownership of an asset, the Bank recognizes rental income on a straight-line basis over the lease terms. The Bank adds back the initial direct costs incurred in negotiating and arranging an operating lease to the carrying amount of the leased asset and recognizes them as rental income over the lease term on the same basis. The Bank recognizes contingent rents as revenue in the period in which they are earned.

Income Taxes

Income tax on profit or loss for the year comprises current and deferred taxes. Income tax is determined in accordance with tax laws and is recognized in the statement of income, except to the extent that it relates to items directly recognized in OCI.

Current tax

Current tax assets and liabilities for the current periods are measured at the amount expected to be recovered from or paid to the taxation authorities. The tax rates and tax laws used to compute the amount are those that are enacted or substantively enacted at the reporting date.

Deferred tax

Deferred tax is provided, using the balance sheet method, on all temporary differences at the reporting date between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes.

Deferred tax liabilities are recognized for all taxable temporary differences. Deferred tax assets are recognized for all deductible temporary differences, carryforward benefits of unused tax credits from excess minimum corporate income tax (MCIT) over regular corporate income tax (RCIT) and unused net operating loss carryover (NOLCO), to the extent that it is probable that future taxable income will be available against which the deductible temporary differences and carryforward benefits of unused excess MCIT over RCIT and unused NOLCO can be utilized.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient future taxable income will be available to allow all or part of the deferred tax asset to be utilized.

Unrecognized deferred tax assets are reassessed at each reporting date and are recognized to the extent that it has become probable that future taxable income will allow the deferred tax asset to be recovered.

Deferred tax assets and liabilities are measured at the tax rates that are applicable to the period when the asset is realized or the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted at the reporting date.

Current and deferred taxes relating to items recognized directly in equity are recognized in OCI, and not in the statement of income.

Deferred tax assets and deferred tax liabilities are offset if a legally enforceable right exists to set off current tax assets against current tax liabilities and deferred taxes relate to the same taxable entity and the same taxation authority.

Provisions and Contingencies

Provisions are recognized when the Bank has a present obligation (legal or constructive) as a result of a past event and it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation. Where the Bank expects some or all of a provision to be reimbursed, the reimbursement is recognized as a separate asset but only when the reimbursement is virtually certain. The expense relating to any provision is presented in the statement of income, net of any reimbursement. If the effect of the time value of money is material, provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability. Where discounting is used, the increase in the provision due to the passage of time is recognized under 'Interest expense' in the statement of income.

Contingent liabilities are not recognized in the financial statements but are disclosed unless the possibility of an outflow of resources embodying economic benefits is remote. Contingent assets are not recognized but are disclosed in the financial statements when an inflow of economic benefits is probable.

Events After the Reporting Date

Any post-year-end events that provide additional information about the Bank's position at the reporting date (adjusting events) are reflected in the financial statements. Post-year-end events that are not adjusting events, if any, are disclosed when material to the financial statements.

3. Significant Accounting Judgments and Estimates

The preparation of the Bank's financial statements in accordance with PFRSs requires the management to make judgments and estimates that affect the reported amounts of assets, liabilities, revenue and expenses and disclosure of contingent assets and contingent liabilities, if any. Future events may occur which will cause the judgments used in arriving at the estimates to change. The effects of any change in estimates are reflected in the financial statements as they become reasonably determinable.

Judgments and estimates are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Judgments

(a) Fair value of financial instruments

Where the fair values of financial assets and financial liabilities recognized or disclosed in the statements of financial position cannot be derived from active markets, these are determined using internal valuation techniques using generally accepted market valuation models.

The inputs to these models are taken from observable markets where possible, but where this is not feasible, a degree of judgment is required in establishing fair values. These judgments may include considerations of liquidity and model inputs such as correlation and volatility for longer dated derivatives.

Estimates

The key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date, which have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next period, are described below. The Bank based its assumptions and estimates on parameters available when the financial statements were prepared. Existing

circumstances and assumptions about future developments, however, may change due to market changes or circumstances beyond the control of the Bank. Such changes are reflected in the assumptions when they occur.

(a) Expected credit losses on financial assets

The Bank reviews its financial assets and commitments at each reporting date to determine the amount of expected credit losses to be recognized in the balance sheet and any changes thereto in the statement of income. In particular, judgments and estimates by management are required in determining the following:

- whether a financial asset has had a significant increase in credit risk since initial recognition;
- whether default has taken place and what comprises a default;
- macro-economic factors that are relevant in measuring a financial asset's probability of default as well as the Bank's forecast of these macro-economic factors;
- probability weights applied over a range of possible outcomes; and
- sufficiency and appropriateness of data used, and relationships assumed in building the components of the Bank's expected credit loss models.

The related allowance for credit losses of financial assets is disclosed in Note 7.

(b) Present value of defined benefit obligation

The cost of defined benefit retirement plan and other post-employment benefits is determined using actuarial valuations. The actuarial valuation involves making assumptions about discount rates, future salary increases, and mortality rates. Due to the complexity of the valuation, the underlying assumptions and long-term nature of these plans, such estimates are subject to significant uncertainty. All assumptions are reviewed at each reporting date.

In determining the appropriate discount rate, management considers the market yields on Philippine government bonds with terms consistent with the expected employee benefit payout at reporting date, with extrapolated maturities corresponding to the expected duration of the defined benefit obligation. Future salary increases are based on expected future inflation rates for the specific country. The mortality rate is based on publicly available mortality tables for the specific country and is modified accordingly with estimates of mortality improvements.

The present value of the retirement liability and fair value of plan assets are disclosed in Note 20.

4. Fair Value Measurement and Fair Value Hierarchy

Fair Value Measurement

As of December 31, 2023, and 2022, except as discussed below, the carrying values of the Bank's financial assets and financial liabilities as reflected in the statements of financial position and related notes approximate their fair values.

Inputs used in estimating fair values of financial instruments carried at cost and categorized under Level 3 include risk-free rates and applicable risk premium.

The methods and assumptions used by the Bank in estimating fair values of financial instruments and nonfinancial asset for which fair value is disclosed are as follows:

Cash and other cash items, due from BSP, due from other banks, current portion of receivables and unquoted debt securities, accrued interest receivable, refundable deposits, current portion of deposit liabilities, bills payable and finance lease liabilities, deposits for future stock subscription, accrued expenses, accrued interest payable, accounts payable and dividends payable

Carrying values of these financial instruments approximate their fair values in view of the short-term maturities of these instruments.

Accrued vacation leave credits

Carrying values of the accrued vacation leave credits approximate their fair values since these are recognized at discounted value.

Non-current portion of unquoted debt securities, financial assets at amortized cost, refundable deposits

Fair values of noncurrent portion of unquoted debt securities, financial assets at amortized cost, refundable deposit and accrued vacation leave were determined using the discounted cash flow method.

Investment properties

Fair values of the Bank's investment properties have been determined based on valuations made by independent external appraiser based on the recent sales of similar properties in the same area as the investment properties and taking into account the economic conditions prevailing at the time the valuations were made, and comparability of similar properties sold with the property being valued.

The following table summarizes the valuation techniques used and the significant unobservable inputs valuation used by the Bank:

	Valuation Techniques	Significant Unobservable inputs
Investment Property - Land	Market Data Approach	Location, size, shape, utility/neighborhood, improvements and time element
Investment Property – Building	Modified Quantity Survey Approach	Depreciated replacement cost
Noncurrent portion of unquoted debt securities and financial assets at amortized cost	Discounted cash flows method	Interpolated Philippine zero rates ranging from 5.08% to 6.22% and from 3.79% to 6.68% in 2023 and 2022, respectively.
Noncurrent portion of refundable deposits	Discounted cash flows method	Incremental borrowing rates ranging from 5.93% to 7.08% and from 3.72% to 5.96% in 2023 and 2022, respectively.

Description of the valuation techniques, inputs and assumptions used to value the Bank's investment properties are as follows:

Valuation Techniques	Description
Market Data Approach	A process of comparing the subject property being appraised to similar comparable properties recently sold or being offered for sale.
Modified Quantity Survey Approach	A method wherein each building component is priced based on the current cost of materials and labor and indirect costs such as contractor's profits, overhead, taxes, fees and other related expenses are then added in lump sum.

Fair Value Hierarchy

The following table summarizes the carrying values and the fair values by level of the fair value hierarchy of the Bank's assets and liabilities that are carried at fair value or for which fair values is disclosed as at December 31, 2023 and 2022:

2023					
	Carrying Value	Level 1	Level 2	Level 3	Total Fair Value
Assets and liabilities for which fair values are disclosed*:					
<i>Financial assets</i>					
Loans and receivables					
SME (Small and medium-sized enterprises) loans	₱1,336,031,700	₱–	₱–	₱1,021,155,830	₱1,021,155,830
Unquoted debt securities	92,980,762	–	–	74,644,870	74,644,870
Financial assets at amortized cost	341,666,157	–	–	357,565,171	357,565,171
Other asset - refundable deposits	17,771,417	–	–	17,771,417	17,771,417
<i>Nonfinancial asset</i>					
Investment properties	6,037,637	–	–	4,600,000	4,600,000
<i>Financial liabilities</i>					
Deposit liabilities	1,169,713,760	–	–	1,163,647,861	1,163,647,861
<i>*Pertains to noncurrent assets and liabilities</i>					
2022					
	Carrying Value	Level 1	Level 2	Level 3	Total Fair Value
Assets and liabilities for which fair values are disclosed*:					
<i>Financial assets</i>					
Loans and receivables					
SME (Small and medium-sized enterprises) loans	₱972,034,157	₱–	₱–	₱769,569,954	₱769,569,954
Unquoted debt securities	121,258,561	–	–	98,781,658	98,781,658
Financial assets at amortized cost	349,201,288	–	–	338,754,216	338,754,216
Other asset - refundable deposits	19,908,037	–	–	16,332,066	16,332,066
<i>Nonfinancial asset</i>					
Investment properties	3,878,425	–	–	17,412,000	17,412,000
<i>Financial liabilities</i>					
Deposit liabilities	1,075,519,845	–	–	1,070,465,867	1,070,465,867
<i>*Pertains to noncurrent assets and liabilities</i>					

As of December 31, 2023 and 2022, the Bank has no financial instruments carried at fair value.

There were no transfers between Level 1 and Level 2 fair value measurements and no transfers into and out of Level 3 fair value measurements in 2023 and 2022.

5. Financial and Operational Risk Management Policies and Procedures

Financial Risk Management Policies and Procedures

In the course of the business cycle, the Bank has exposure to the following risks from its use of financial instruments: (a) credit risk; (b) market risk; and (c) liquidity risk.

The Bank adheres to the proactive and prudent approach of managing the business that recognizes and manages risks to continuously provide quality financial services to clients and to protect shareholders' value.

Risk management process involves setting of revenue goals, definition of risk philosophy and creating risk culture, determining opportunities that would create risk in the future, identifying and assessing the risk, evaluating and defining risk tolerance, taking actions to mitigate and control the risks through defined roles and responsibilities, close monitoring of the scenarios, reporting of risk taking performance, revalidation of risk methodologies and adjustment of the systems and policies necessary to effectively minimize risk level.

The BOD through its Credit Risk Management Committee (CRMC) is responsible for the development and oversight of the Bank's risk management program, identification and evaluation of risk exposures, monitoring the Bank's implementation of risk management policies and procedures, and for reviewing and evaluating the adequacy of risk management framework in relation to the risks faced by the Bank. The CRMC regularly reports to the BOD the results of reviews of actual implementation of risk management policies. Risk management of the Bank is strengthened in conjunction with Audit Committee (AC) and Internal Audit (IA) functions. IA undertakes both regular and ad hoc reviews of risk management controls and procedures, the results of which are reported to the AC.

Credit Risk

Credit risk is the risk of financial loss to the Bank if the counterparty to a financial instrument fails to meet its contractual obligations. The Bank manages and controls credit risk by setting limits on the amount of risk it is willing to accept for individual counterparties and for geographical and industry concentrations, and by monitoring exposures in relation to such limits.

Management of credit risk

Credit risk is being managed by instilling credit discipline both among the Bank's staff and the borrowers. The Bank's staff performs in-depth credit evaluation and close monitoring of accounts throughout the borrowing period; hence, on-time service delivery motivates the borrowers to fulfill their financial obligation to the highest standards. Borrowers are well-oriented on the credit repayment design they undertake.

For microfinance loans, loan portfolio is diversified in different economic activities or projects. There is geographical diversification to spread the risk brought about by natural calamities. Proper target market selection, rigorous character and background investigation, members' or borrowers' education or training on credit discipline in microfinance and validation of utilization of loan proceeds are applied. Intensive monitoring of all branches is conducted by the Area Manager (AM), Regional Director (RD) and Executive Vice President (EVP). Staff skills and competencies are regularly updated. Strategies are identified to manage competitors. Development of new client or market-oriented loan or deposit products and enhancement of product design systems and procedures, monitoring of members without loans and motivating qualified members to borrow are regularly done. Cost-cutting measures were planted to achieve improved profitability. Financial ratios and evaluation of compliance with BSP standards are regularly monitored.

Furthermore, the Bank has a preventive delinquency management approach through proper and strict credit delivery, monitoring and collection. Close monitoring through conduct of weekly center meetings is being implemented allowing the early determination of early warning signals on each borrower-member. A daily monitoring on the number of defaulted members and intensive follow-up areas are strictly being implemented. Various remedial measures are likewise being implemented to allow rehabilitation of defaulted borrowers. Defaulted borrowers which failed to cooperate despite remedial efforts done are referred to the Bank's legal counsel for collection or filing of appropriate legal action.

In general, borrowers are also perpetual savers. Consequently, their Pledge Savings accounts are pledged and serve as guarantee to their loans, which increase their borrowing capacity. Each business unit has a Unit Manager who reports on all credit-related matters to the local management consisting of the AM, RD and EVP.

Each business unit is responsible for the quality and performance of its credit portfolio and for monitoring and controlling all credit risks in its portfolio. Regular audits of business units and credit processes are undertaken by Internal Auditors.

All past due or impaired accounts are reported on a daily, weekly, and monthly basis to the BOD. Consistent monitoring for this group of accounts is established by competent and diligent staff to maximize recovery. Incentives have been established and subjected to review and assessment periodically. These are given to staff to recover from the accounts and to fully instill credit discipline to borrowers. Restructuring of loan payments are done after full compliance of approved policies and procedures. Writing-off bad accounts is approved by the BOD and reported to the BSP in compliance with the Manual of Regulations for Banks.

Maximum exposure to credit risk

The tables below provide the analysis of the maximum exposure to credit risk of the Bank's financial instruments, excluding those where the carrying values as reflected in the statements of financial position and related notes already represent the financial instrument's maximum exposure to credit risk, before and after taking into account collateral held or other credit enhancements.

2023				
	Maximum Exposure to Credit Risk*	Fair Value of Collateral and Credit Enhancements	Financial Effect of Collateral or Credit Enhancements	Net Exposure to Credit Risk
Loans and receivables:				
Microfinance loans	₱6,757,581,018	₱1,598,866,407	₱1,377,727,577	₱5,379,853,441
SME loans	1,730,954,490	350,150,751	257,033,488	1,473,921,002
	₱8,488,535,508	₱1,949,017,158	₱1,634,761,065	₱6,853,774,443

*Includes accrued interest receivable and net of unearned discount and allowance for credit losses.

2022				
	Maximum Exposure to Credit Risk*	Fair Value of Collateral and Credit Enhancements	Financial Effect of Collateral or Credit Enhancements	Net Exposure to Credit Risk
Loans and receivables:				
Microfinance loans	₱5,595,636,592	₱1,210,866,308	₱1,185,503,426	₱4,410,133,167
SME loans	1,271,757,875	1,112,868,922	367,658,176	904,099,700
	₱6,867,394,467	₱2,323,735,230	₱1,553,161,602	₱5,314,232,867

*Includes accrued interest receivable and net of unearned discount and allowance for credit losses.

Credit enhancement for microfinance loans pertains to deposit hold-out from center fund savings equivalent to 15.00% of the loaned amount of the member as of December 31, 2023 and 2022. For SME loans, collateral includes real and chattel mortgages while credit enhancement consists of deposit hold-out equivalent to 10.00% of the loaned amount or the related actual savings account balance in excess of the minimum maintaining balance, whichever is lower.

As of December 31, 2023 and 2022, the Bank has no financial assets with rights to offset in accordance with Amendments to PAS 32, *Financial Instruments-Offsetting Financial Assets and Financial Liabilities*. There are also no financial instruments that are subject to an enforceable master netting arrangements or similar agreements which require disclosure in the financial statements in accordance with PFRSs.

Additionally, the tables below show the distribution of maximum credit exposure by industry sector of the Bank as of December 31, 2023 and 2022:

	2023				
	Due from BSP and other banks	Loans and receivables	Financial assets at amortized cost	Refundable deposits*	Total
Wholesale and retail trade repair of motor vehicles, motorcycles, and personal and household goods	P–	P3,342,886,577	P–	P–	P3,342,886,577
Government	789,008,424	181,623	–	–	789,190,048
Financial intermediation	58,261,044	100,519,634	341,666,157	–	500,446,834
Real estate, renting and business activities	–	147,918,122	–	17,771,417	165,689,539
Restaurant and hotels	–	717,444,611	–	–	717,444,611
Agriculture	–	1,196,018,159	–	–	1,196,018,159
Manufacturing	–	328,841,616	–	–	328,841,616
Transport, storage, and communication	–	95,433,367	–	–	95,433,367
Education	–	131,462,480	–	–	131,462,480
Construction Private households with employed persons	–	660,738,286	–	–	660,738,286
Health and social work Construction	–	274,888,904	–	–	274,888,904
Water and electricity	–	6,951,261	–	–	6,951,261
Other community, social, and personal service activities Other community, social, and personal service activities	–	1,607,481,508	–	–	1,607,481,508
Allowance for credit losses	847,269,468	8,610,766,148	341,666,157	17,771,417	9,817,473,190
Unearned interest and discount	–	(421,178,620)	–	–	(421,178,620)
Unearned interest and discount	–	(8,760,125)	–	–	(8,760,125)
Total	P847,269,468	P8,180,827,403	P341,666,157	P17,771,417	9,387,534,445

*Included under 'Other assets' (Note 12)

	2022				
	Due from BSP and other banks	Loans and receivables	Financial assets at amortized cost	Refundable deposits*	Total
Wholesale trade and retail trade repair of motor vehicles, motorcycles, and personal and household goods	P–	P4,044,383,925	P–	P–	P4,044,383,925
Government	782,905,676	–	–	–	782,905,676
Financial intermediation	93,298,265	3,856,532	349,201,288	–	446,356,085
Real estate, renting and business activities	–	11,330,504	–	19,908,037	31,238,541
Restaurant and hotels	–	587,186,497	–	–	587,186,497
Agriculture	–	581,493,385	–	–	581,493,385
Manufacturing	–	346,936,524	–	–	346,936,524
Transport, storage, and communication	–	67,510,787	–	–	67,510,787
Education	–	48,376,377	–	–	48,376,377
Construction Private households with employed persons	–	458,857,345	–	–	458,857,345
Health and social work Construction	–	129,027,070	–	–	129,027,070
Water and electricity	–	2,841,310	–	–	2,841,310
Other community, social, and personal service activities Other community, social, and personal service activities	–	736,565,793	–	–	736,565,793
Allowance for credit losses	876,203,941	7,018,366,049	349,201,288	19,908,037	8,263,679,315
Unearned interest and discount	–	(398,931,015)	–	–	(398,931,015)
Unearned interest and discount	–	(6,599,178)	–	–	(6,599,178)
Total	P876,203,941	P6,612,835,856	P349,201,288	P19,908,037	7,858,149,122

*Included under 'Other assets' (Note 12)

Credit quality per class of financial assets

In compliance with BSP Circular No. 855, the Bank is developing and continually reviews and calibrates its internal risk rating system for credit exposures aimed at uniformly assessing its credit portfolio in terms of risk profile. Where appropriate, it obtains security and limit the duration of exposures to maintain and even further enhance the quality of the Bank's credit exposures.

The credit quality of financial assets is monitored and managed using internal ratings.

For SME loan exposures, the credit quality is generally monitored using its internal borrower risk rating system. It is the Bank's policy to maintain accurate and consistent risk ratings across the credit portfolio. This facilitates management to focus on major potential risk and the comparison of credit exposures across all lines of business, demographics, and products. The rating system is supported by a variety of financial analytics, combined with assessment qualitative factors such as of management and market information to provide the main inputs for the measurement of credit or counterparty risk. All PD ratings are tailored with various categories and are derived in accordance with the Bank's rating policy. The attributable risk ratings are assessed and updated every time client will avail loans.

The Bank uses PD Ratings to classify the credit quality of its receivable's portfolio. This is currently undergoing upgrade to enhance credit evaluation parameters across different market segments and achieve a more sound and robust credit risk assessment. The description of the loan grades used by the Bank for SME loan receivables from customers are as follows:

SME Loan Receivables

The Bank has five (5) SME loan types, differentiated according to the purpose of loans. All loan types produce a 6-grade scale with each grade having a corresponding probability of default (PD).

High Grade (PD Rating of 0 to 1)

Accounts in this category have a low probability of defaulting on their obligations over the next 12 months. A comfortable degree of stability and diversity can be found in these borrowers.

Medium Grade (PD Rating of 2 to 3)

The probability of default (PD) of accounts in this category is slightly higher than high grade borrowers. Accounts whose financial ratios exhibit an amount of buffer though somewhat limited. These accounts can withstand minor economic weaknesses but may suffer if conditions deteriorate in a significant way and therefore, default risk is present under such adverse conditions. Repayment ability is more or less assured if economic and industry conditions remain stable.

Low Grade (PD Rating of 4 to 5)

Accounts for which default risk are very much present and those that have defaulted already are included in this category.

It is the Bank's policy to dispose repossessed properties in an orderly transaction. The proceeds are used to reduce or repay the outstanding claims. In general, the Bank does not occupy repossessed properties for business use. The Bank has a program of disposal of its investment properties to reduce the nonperforming assets in its books. Investment properties may be disposed through redemption, negotiated sale or lease purchase.

For Microfinance Loan and Other Loan exposures, the credit rating for this type is still being developed, however continuous and extensive monitoring of past-due is being practiced by the management to ensure that past due rate will not exceed the 3.00% minimum threshold. However, PD ratings are already tailored depending on the days past due of Microfinance loan.

The description of the loan grades used by the Bank for microfinance loan receivable from customers are as follows:

Microfinance Loan and Other Loan Receivables

The Bank has variety of Microfinance and Other Loan types, differentiated according to the purpose of loans. All loan types produce a 6-grade scale with each grade having a corresponding probability of default (PD). However, since Microfinance loan and Other loan are observing day 1 past due, only two grades are being assigned for this loan group.

High Grade (PD Rating of 0)

Accounts in this category have a low probability of defaulting on their obligations over the next 12 months. A comfortable degree of stability and diversity can be found in these borrowers.

Low Grade (PD Rating of 1 to 5)

Accounts for which default risk are very much present and those that have defaulted already are included in this category.

Loans and receivables rated as high and standard grades refer to those accounts that do not have greater than normal risk or have potential weaknesses only.

The following tables illustrate the Bank's credit exposures as at December 31, 2023 and 2022:

	2023			
	ECL Staging			Total
	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	
Microfinance Loans				
Neither past due nor impaired				
High grade	P=	P=	P=	P=
Standard grade	6,401,857,031	—	—	6,401,857,031
Past due but not impaired	—	—	—	—
Past due and impaired	—	—	159,208,813	159,208,813
	P6,401,857,031	P=	P159,208,813	P6,561,065,844

	2022			
	ECL Staging			Total
	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	
Microfinance Loans				
Neither past due nor impaired				
High grade	P=	P=	P=	P=
Standard grade	5,231,260,246	—	—	5,231,260,246
Past due but not impaired	—	—	—	—
Past due and impaired	—	—	203,278,242	203,278,242
	P5,231,260,246	P=	P203,278,242	P5,434,538,488

	2023			
	ECL Staging			Total
	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	
SME Loans				
Neither past due nor impaired				
High grade	P=	P=	P=	P=
Standard grade	1,575,312,491	—	—	1,575,312,491
Past due but not impaired	—	22,361,581	—	22,361,581
Past due and impaired	—	—	106,500,515	106,500,515
	P1,575,312,491	P22,361,581	P106,500,515	P1,704,174,587

	2022			
	ECL Staging			Total
	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	
SME Loans				
Neither past due nor impaired				
High grade	P=	P=	P=	P=
Standard grade	1,119,499,274	—	—	1,119,499,274
Past due but not impaired	—	11,690,531	—	11,690,531
Past due and impaired	—	—	121,718,492	121,718,492
	P1,119,499,274	P11,690,531	P121,718,492	P1,252,908,297

The tables below show the credit quality per class of financial assets (gross of allowance for credit losses and unearned interest income) as of December 31, 2023 and 2022:

	December 31, 2023			
	Stage 1	Stage 2	Stage 3	Total
Due from BSP (Note 6)	P789,008,424	P=	P=	P789,008,424
Due from other banks (Note 6)	58,261,044	—	—	58,261,044
Loans and receivables (Note 7):				
Loans and discounts:				
Microfinance	6,401,857,031	—	159,208,813	6,561,065,844
SME	1,575,312,491	22,361,581	106,500,515	1,704,174,587
Unquoted debt securities	96,782,275	—	—	96,782,275
Other receivables:				
Accrued interest receivable	227,213,948	—	—	227,213,948
Accounts receivable	19,736,229	—	—	19,736,229
Sales contract receivable	1,793,265	—	—	1,793,265
Financial assets at amortized cost (Note 8)	341,666,157	—	—	341,666,157
Other assets – refundable deposits (Note 12)	17,771,417	—	—	17,771,417
	P9,529,402,281	P22,361,581	P265,709,328	P9,817,473,190

	December 31, 2022			
	Stage 1	Stage 2	Stage 3	Total
Due from BSP (Note 6)	P782,905,676	P=	P=	P782,905,676
Due from other banks (Note 6)	93,298,265	—	—	93,298,265
Loans and receivables:				
Loans and discounts:				
Microfinance	5,231,260,246	—	203,278,242	5,434,538,488
SME	1,119,499,274	11,690,531	121,718,492	1,252,908,297
Unquoted debt securities	125,060,074	—	—	125,060,074
Other receivables:				
Accrued interest receivable	185,025,274	—	—	185,025,274
Accounts receivable	18,738,651	—	—	18,738,651
Sales contract receivable	2,095,265	—	—	2,095,265
Financial assets at amortized cost (Note 8)	349,201,288	—	—	349,201,288
Other assets – refundable deposits (Note 12)	19,908,037	—	—	19,908,037
	P7,926,992,052	P11,690,531	P324,996,734	P8,263,679,317

Liquidity Risk

Liquidity risk is generally defined as the current and prospective risk to earnings or capital arising from the Bank's inability to meet its obligations when they come due without incurring unacceptable losses or costs.

The Asset-Liability Management Committee is responsible in formulating the Bank's liquidity risk management policies. Liquidity management is among the most important activities conducted within the Bank. The Bank manages its liquidity risk through analyzing net funding requirements under alternative scenarios, diversification of funding sources and contingency planning.

Liquidity risk is managed by the Bank through holding sufficient liquid assets and appropriate assessment to ensure short-term funding requirements are met and by ensuring the high collection performance at all times.

The Treasury Group uses liquidity forecast models that estimate the Bank's cash flow needs based on the Bank's actual contractual obligations and under normal circumstances and extraordinary circumstances.

Analysis of financial assets and financial liabilities by remaining maturities

The table below shows the maturity profile of the Bank's financial assets and financial liabilities based on contractual undiscounted cash flows as of December 31, 2023 and 2022:

	2023				
	On demand and up to 1 month	More than 1 month to 6 months	More than 6 months to 1 year	Beyond 1 year	Total
Financial Assets					
Cash and other cash items	P76,140,172	P-	P-	P-	P76,140,172
Due from BSP*	789,190,048	-	-	-	789,190,048
Due from other banks	58,261,044	-	-	-	58,261,044
Loans and receivables:					
Loans and discounts*	303,002,094	4,277,148,301	3,033,210,244	2,086,698,013	9,700,058,652
Unquoted debt securities*	127,883	406,374	1,015,146	110,981,470	112,530,874
Other receivables:					
Accounts receivable	19,736,229	-	-	-	19,736,229
Sales contract receivable	-	-	-	1,793,265	1,793,265
Financial assets at amortized cost*	-	91,194,921	-	272,375,224	363,570,145
Other assets - refundable	-	-	-	17,771,417	17,771,417
	1,246,457,470	4,368,749,596	3,034,225,390	2,489,619,389	11,139,051,845

Financial Liabilities					
Deposit liabilities:					
Demand	P119,627,198	P-	P-	P-	P119,627,198
Savings* / **	3,915,628,853	1,430,318,037	584,827,960	284,686,642	6,215,461,492
Accrued expenses and other liabilities:					
Bills payable	-	306,838,889	418,833,333	-	725,672,222
Lease liabilities	8,053,259	36,364,179	33,544,802	83,842,481	161,804,721
Accrued interest payable	-	22,256,206	-	-	22,256,206
Accrual for vacation leave credits	-	-	-	16,478,378	16,478,378
Accounts payable	33,260,979	-	-	-	33,260,979
Dividends payable	240,752	-	-	-	240,752
Accrued other expenses	-	18,517,791	-	-	18,517,791
	4,076,811,041	1,814,295,102	1,037,206,095	385,007,501	7,313,319,739

Net undiscounted financial assets (liabilities)	(P2,830,353,571)	P2,554,454,494	P1,997,019,295	P2,104,611,888	P3,825,732,106
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* Includes future interest

** Based on behavioral expectations

	2022				
	On demand and up to 1 month	More than 1 month to 6 months	More than 6 months to 1 year	Beyond 1 year	Total
Financial Assets					
Cash and other cash items (Note 6)	P93,490,263	P-	P-	P-	P93,490,263
Due from BSP (Note 6)*	783,127,432	-	-	-	783,127,432
Due from other Banks (Note 6)	93,298,265	-	-	-	93,298,265
Loans and receivables:					
Loans and discounts*	328,191,549	3,786,619,241	2,337,237,326	1,465,803,371	7,917,851,487
Unquoted debt securities*	23,328,546	8,515	504,185	111,660,252	135,501,498
Other receivables:					
Accounts receivable	18,738,652	-	-	-	18,738,652
Sales contract receivable	-	-	-	2,095,265	2,095,265
Financial assets at amortized cost*	-	-	7,142,509	377,501,464	384,643,973
Other assets - refundable	-	-	-	19,908,037	19,908,037
	1,340,174,707	3,786,627,756	2,344,884,020	1,976,968,389	9,448,654,872

(Forward)

	2022				
	On demand and up to 1 month	More than 1 month to 6 months	More than 6 months to 1 year	Beyond 1 year	Total
Financial Liabilities					
Deposit liabilities:					
Demand	P45,643,263	P-	P-	P-	P45,643,263
Savings* / **	5,177,183,019	626,998,352	77,369,765	190,050,764	6,071,601,901
Accrued expenses and other liabilities:					
Lease liabilities	8,056,303	35,628,913	36,314,145	85,781,978	165,781,339
Accrued interest payable	-	48,325,285	-	-	48,325,285
Accrual for vacation leave credits	-	-	-	11,658,905	11,658,905
Accounts payable	23,392,993	-	-	-	23,392,993
Dividends payable	332,054	-	-	-	332,054
Accrued other expenses	-	15,041,126	-	-	15,041,126
	5,254,607,632	725,993,676	113,683,910	287,491,647	6,381,776,866
Net undiscounted financial assets (liabilities)	(P3,914,432,925)	P3,060,634,080	P2,231,200,110	P1,689,476,742	P3,066,878,006

* Includes future interest

** Based on behavioral expectations

As of December 31, 2023 and 2022, the Bank had a total of P1.90 billion credit lines with local banks, out of which, P700.00 million and nil had been drawn as of December 31, 2023 and 2022, respectively.

Market Risk

Market risk is the risk of loss to future earnings, fair values or future cash flows that may result from changes in the price of a financial instrument. The value of a financial instrument may change as a result of changes in interest rates. The financial instruments of the Bank have fixed interest rates, and therefore are not subject to any interest rate risk.

Interest rate risk

The Bank's nominal interest rate for Real Estate Mortgage (REM) loans is set at a fixed rate of 21.00% in 2023 and 2022. Microfinance loans earn nominal interest rates ranging from 0.64% to 54.00% with equivalent effective interest rates ranging from 11.95% to 69.41% per annum in 2023 and 2022. For SME loans, interest rate charged to a borrower depends on the credit risk rating classification, the deposit level of the client as a percentage of the loan, and the internal basic interest rate.

As of December 31, 2023 and 2022, repricing debt instrument only comprise 2.00% of total loan, thus the effect of interest repricing on loans is immaterial to the Bank.

The Bank's savings deposit liabilities include compulsory and voluntary savings that earn 0.50% to 3.00% interest per annum in 2023 and 2022. Special savings deposits earn 2.75% to 5.40% and 0.75% to 3.40% interest per annum in 2023 and 2022, respectively. These special savings deposits are concentrated on 10 days to one year maturity.

The Bank pays fixed interest rates on bills payable from 5.00% to 6.50% and from 3.00% to 6.56% in 2023 and 2022, respectively.

In order to manage its interest rate risk, the Bank places its excess funds in high yield investments and other short-term time deposits and treasury notes. It also matches its interest rate and maturity to avoid negative gaps between the sources and applications.

Foreign currency risk

The Bank has no foreign currency-denominated transactions; thus, it has no exposure to changes in foreign exchange rates.

Operational Risk Management Policies and Procedures

Operational risk is the probability of risk to capital or earnings, or potential loss arising from fraud, unauthorized activities, errors, omissions, system failures or from external events. This is the broadest risk type encompassing product development and delivery, operational processing, systems development, computing systems, complexity of products and services, and the internal control environment.

Operational risk management is considered a critical element in the Bank's commitment to sound management and corporate governance. Under the Bank's operational risk management framework and operational risk manual, a risk-based approach is used in mapping operational risks along critical/key business processes, addressing any deficiencies/weaknesses through the proactive process of identifying, assessing and limiting impact of risk in every business/operational area.

Bank policies on internal control, information security, and other operational risk aspects have been established. Key risk indicators and risk assessment guidelines have been implemented and disseminated to different sectors of the Bank to provide alerts for operational risk vulnerabilities. The Bank has instituted a risk and control assessment process, as well as an issue escalation procedure to ensure that issues or incidents where lapses in controls occur are captured, evaluated and elevated for correction. The bank has an established a business continuity plan to ensure continued bank operations in the face of potential disruptions to operations as well as fraud management framework for the prevention, detection, investigation and recovery strategies to manage fraud, both internal and external.

6. Cash and Cash Equivalents

The composition of this account follows:

	2023	2022
Cash and other cash items	₱76,140,172	₱93,490,263
Due from BSP	789,008,424	782,905,676
Due from other banks	58,261,044	93,298,265
	₱923,409,640	₱969,694,204

Cash includes cash in vault, in automated teller machines, and in digital cash machines.

Due from BSP consists of:

	2023	2022
Overnight reverse repurchase facility	₱571,153,087	₱88,943,598
Overnight deposit facility	73,000,000	119,000,000
Demand deposit	72,613,348	184,113,984
Settlement account	72,241,989	40,848,094
Securities facility	–	250,000,000
Time deposit facility	–	100,000,000
	₱789,008,424	₱782,905,676

Due from BSP includes the aggregate balance of non-interest-bearing peso savings and demand deposit accounts which the Bank maintains in compliance with the BSP requirements to meet regular and liquidity reserves on deposits. As of December 31, 2023 and 2022, the Bank is compliant with the applicable reserve requirements (Note 13).

Overnight reverse repurchase facility is a placement made by the Bank to BSP. The reverse purchase facility of the BSP is an overnight facility where BSP acts as a seller of government securities. The securities are offered using a fixed-rate and full-allotment method, where individual bidders are awarded a portion of the total offer depending in their bid size. Overnight reverse repurchase facility earn an interest ranging from 5.50% to 6.50% and from 2.00% to 5.50% in 2023 and 2022, respectively, with a maturity of one day.

Overnight deposit facility is a standing liquidity window that absorbs residual or leftover liquidity from BSP operations. Overnight deposit facilities earn an interest ranging from 5.00% to 6.00% and 1.50% to 5.00% in 2023 and 2022, respectively, with a maturity of one day.

Securities facility is one of BSP's liquidity mopping tool to manage inflation which is offered only under a 28-day tenor. Securities facility earns interests ranging from 6.00% to 6.82% and from 1.77% to 6.42% in 2023 and 2022, respectively, with a maturity of 28 to 56 days.

Time deposit facility is a key liquidity absorption facility used by the BSP for active liquidity management. Time deposit facilities earn interests ranging from 6.24% to 6.67% and from 1.67% to 6.33% in 2023 and 2022, respectively, with maturities ranging from 7 to 14 days.

Interest income on BSP placements amounted to ₱64.96 million and ₱49.40 million in 2023 and 2022, respectively.

Due from other banks consists of:

	2023	2022
Demand deposit	₱55,571,560	₱90,797,934
Savings deposit	2,689,484	2,500,331
	₱58,261,044	₱93,298,265

Due from other banks consist of funds deposited in domestic banks which are used as part of the Bank's working capital. Demand and savings deposits bear annual interest rates ranging from 0.05% to 1.00% for the years ended December 31, 2023 and 2022.

Interest income on due from other banks amounted to ₱0.11 million and ₱0.12 million in 2023 and 2022, respectively.

7. Loans and Receivables

This account consists of:

	2023	2022
Loans and discounts:		
Microfinance	₱6,561,065,844	₱5,434,538,488
SME	1,704,174,587	1,252,908,297
	8,265,240,431	6,687,446,785
Unquoted debt securities	96,782,275	125,060,074
	8,362,022,706	6,812,506,859
Unearned interest income	(8,760,125)	(6,599,178)
	8,353,262,581	6,805,907,681
Other receivables:		
Accrued interest receivable	227,213,948	185,025,274
Accounts receivable (Note 22)	19,736,229	18,738,651
Sales contract receivable	1,793,265	2,095,265
	8,602,006,023	7,011,766,871
Less allowance for credit and impairment losses	421,178,620	398,931,015
	₱8,180,827,403	₱6,612,835,856

Microfinance loans amounting to nil were held as collateral for borrowings with the International Finance Corporation as of December 31, 2023 and 2022 (Note 14).

Loans and discounts earn the following interest rates:

	2023	2022
Loans and discounts:		
Microfinance	12.00% - 51.00%	12.00% - 58.81%
SME	2.67% - 43.39%	3.00% - 60.45%

Unquoted debt securities include Micro, Small and Medium Enterprise Notes and Agrarian Reform Bonds with maturities ranging from one to ten years and interest ranging from 3.79% to 6.68% in 2023 and 2022.

The following table shows the interest income per class of loans and receivables:

	2023	2022
Loans and discounts:		
Microfinance	₱2,932,590,621	₱2,445,160,243
SME	161,643,515	131,136,031
Service fee on loans	6,598,562	4,249,945
	₱3,100,832,698	₱2,580,546,219

The following table shows the breakdown of the allowance for credit and impairment losses:

	2023	2022
Loans and discounts plus accrued interest receivable		
Microfinance	₱258,769,627	₱111,440,723
SME	154,362,187	279,108,341
Accounts receivable	2,452,029	2,485,173
Sales contract receivable	1,793,264	2,095,265
Unquoted debt securities	3,801,513	3,801,513
	₱421,178,620	₱398,931,015

The tables below illustrate the movements of the allowance for credit losses on microfinance loans during the year (effect of movements in ECL due to transfers between stages are shown in the total column):

	2023			
	ECL Staging			
	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	Total
Loss allowance at January 1, 2023	₱28,413,872	₱-	₱83,026,851	₱111,440,723
Movements with P&L impact				
New financial assets originated or purchased	208,657,810	-	-	208,657,810
Transfers:				
Transfer from Stage 1 to Stage 3	(67,802,999)	-	67,802,999	-
Changes in PDs/LGDs/EADs	36,274,063	-	73,266,381	109,540,444
Financial assets derecognized during the period	(63,028,234)	-	(4,997,181)	(68,025,415)
Total net P&L charge during the period	114,100,640	-	69,926,850	184,027,490
Other movements without P&L impact				
Write-offs, foreclosures and other movements	(1,965)	-	(36,696,621)	(36,698,586)
Total movements without P&L impact	(1,965)	-	(36,696,621)	(36,698,586)
Loss allowance at December 31, 2023	₱142,512,547	₱-	₱116,257,080	₱258,769,627

	2022			
	ECL Staging			
	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	Total
Loss allowance at January 1, 2022	₱95,600,882	₱-	₱158,184,790	₱253,785,672
Movements with P&L impact				
Transfers:				
Transfer from Stage 1 to Stage 3	(2,326,748)	-	2,326,748	-
Transfer from Stage 3 to Stage 1	1,855	-	(1,855)	-
New financial assets originated or purchased	44,551,604	-	-	44,551,604
Changes in PDs/LGDs/EADs	(18,303,211)	-	312,673,424	294,370,213
Financial assets derecognized during the period	(91,110,510)	-	(24,390,296)	(115,500,806)
Total net P&L charge during the period	(67,187,010)	-	290,608,021	223,421,011
Other movements without P&L impact				
Write-offs, foreclosures and other movements	-	-	(365,765,960)	(365,765,960)
Total movements without P&L impact	-	-	(365,765,960)	(365,765,960)
Loss allowance at December 31, 2022	₱28,413,872	₱-	₱83,026,851	₱111,440,723

The tables below illustrate the movements of the allowance for credit losses of SME loans during the year (effect of movements in ECL due to transfers between stages are shown in the total column):

2023				
	ECL Staging			Total
	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	
Loss allowance at January 1, 2023	₱202,289,024	₱4,081,788	₱72,737,529	₱279,108,341
Movements with P&L impact				
New financial assets originated or purchased	79,143,940	–	–	79,143,940
Transfers:				
Transfer from Stage 1 to Stage 2	(2,228,180)	2,228,180	–	–
Transfer from Stage 1 to Stage 3	(13,463,342)	–	13,463,342	–
Transfer from Stage 2 to Stage 1	533,293	(533,293)	–	–
Transfer from Stage 2 to Stage 3	–	(2,449,453)	2,449,453	–
Transfer from Stage 3 to Stage 2	–	3,044,821	(3,044,821)	–
Transfer from Stage 3 to Stage 1	4,474,732	–	(4,474,732)	–
New financial assets originated or purchased	79,143,940	–	–	79,143,940
Changes in PDs/LGDs/EADs	(156,040,446)	(4,693,811)	11,577,870	(149,156,387)
Financial assets derecognized during the period	(19,768,040)	(765,478)	(7,711,199)	(28,244,717)
Total net P&L charge during the period	(107,348,041)	(3,169,034)	12,259,913	(98,257,162)
Other movements without P&L impact				
Write-offs, foreclosures and other movements	(50,967)	(49,547)	(26,388,476)	(26,488,990)
Total movements without P&L impact	(50,967)	(49,547)	(26,388,476)	(26,488,990)
Loss allowance at December 31, 2023	₱94,890,016	₱863,207	₱58,608,966	₱154,362,189

2022				
	ECL Staging			Total
	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	
Loss allowance at January 1, 2022	₱61,822,161	₱2,268,382	₱63,448,210	₱127,538,753
Movements with P&L impact				
Transfers:				
Transfer from Stage 1 to Stage 2	(1,595,359)	1,595,359	–	–
Transfer from Stage 1 to Stage 3	(17,146,110)	–	17,146,110	–
Transfer from Stage 2 to Stage 1	110,826	(110,826)	–	–
Transfer from Stage 2 to Stage 3	–	(493,183)	493,183	–
Transfer from Stage 3 to Stage 1	4,483,096	–	(4,483,096)	–
New financial assets originated or purchased	97,827,436	–	–	97,827,436
Changes in PDs/LGDs/EADs	81,878,888	906,422	60,899,629	143,684,939
Financial assets derecognized during the period	(25,091,914)	(84,366)	(3,044,301)	(28,220,581)
Total net P&L charge during the period	140,466,863	1,813,406	71,011,525	213,291,794
Other movements without P&L impact				
Write-offs, foreclosures and other movements	–	–	(61,722,206)	(61,722,206)
Total movements without P&L impact	–	–	(61,722,206)	(61,722,206)
Loss allowance at December 31, 2022	₱202,289,024	₱4,081,788	₱72,737,529	₱279,108,341

The movements in microfinance loans (gross of allowance for credit losses) and corresponding accrued interest receivable between stages follow:

2023				
	ECL Staging			Total
	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	
Gross carrying amount and accrued interest receivables as at January 1, 2023	₱5,393,444,441	₱–	₱203,278,242	₱5,596,722,683
New financial assets originated or purchased	6,686,249,060	–	–	6,686,249,060
Transfers:				
Transfer from Stage 1 to Stage 3	(165,954,246)	–	165,954,246	–
Collections of principal and interest	(2,384,891)	–	(47,645,441)	(50,030,332)
Financial assets derecognized during the period	(5,312,976,423)	–	(32,537,290)	(5,345,513,713)
Financial assets written-off during the period	(5,848)	–	(129,840,944)	(129,846,792)
Gross carrying amount and accrued interest receivables as at December 31, 2023	₱6,598,372,093	₱–	₱159,208,813	₱6,757,580,906

2022				
	ECL Staging			Total
	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	
Gross carrying amount and accrued interest receivables as at January 1, 2022	₱4,581,095,201	₱–	₱648,367,466	₱5,229,462,667
Transfers:				
Transfer from Stage 1 to Stage 3	(65,340,838)	–	65,340,838	–
Transfer from Stage 3 to Stage 1	6,000	–	(6,000)	–
New financial assets originated or purchased	5,513,019,429	–	–	5,513,019,429
Collections of principal and interest	(202,755,760)	–	(965,616,372)	(1,168,372,132)
Financial assets derecognized during the period	(4,432,579,591)	–	(820,958,270)	(5,253,537,861)
Financial assets written-off during the period	–	–	(365,765,960)	(365,765,960)
Gross carrying amount and accrued interest receivables as at December 31, 2022	₱5,393,444,441	₱–	(₱1,438,638,298)	₱3,954,806,143

The movements in SME loans (gross of allowance for credit losses) and corresponding accrued interest receivable between stages follow:

2023				
	ECL Staging			Total
	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	
Gross carrying amount and accrued interest receivables as at January 1, 2023	₱1,138,483,822	₱11,690,531	₱121,718,492	₱1,271,892,845
New financial assets originated or purchased	1,068,481,100	–	–	1,068,481,100
Transfers:				
Transfer from Stage 1 to Stage 2	(23,585,476)	23,585,476	–	–
Transfer from Stage 1 to Stage 3	(62,970,176)	–	62,970,176	–
Transfer from Stage 2 to Stage 1	2,705,267	(2,705,267)	–	–
Transfer from Stage 2 to Stage 3	–	(6,578,971)	6,578,971	–
Transfer from Stage 3 to Stage 2	–	4,517,350	(4,517,350)	–
Transfer from Stage 3 to Stage 1	6,671,235	–	(6,671,235)	–
Collections of principal and interest	(288,744,004)	(5,741,245)	(19,987,876)	(314,473,125)
Financial assets derecognized during the period	(237,867,951)	(2,289,627)	(12,326,627)	(252,484,205)
Financial assets written-off during the period	(1,081,423)	(116,666)	(41,264,036)	(42,462,125)
Gross carrying amount and accrued interest receivables as at December 31, 2023	₱1,602,092,394	₱22,361,581	₱106,500,515	₱1,730,954,490

2022				
	ECL Staging			Total
	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	
Gross carrying amount and accrued interest receivables as at January 1, 2022	₱1,091,941,525	₱15,421,271	₱122,358,525	₱1,229,721,321
Transfers:				
Transfer from Stage 1 to Stage 2	(6,318,818)	6,318,818	–	–
Transfer from Stage 1 to Stage 3	(149,991,670)	–	149,991,670	–
Transfer from Stage 2 to Stage 1	638,633	(638,633)	–	–
Transfer from Stage 2 to Stage 3	–	(1,409,347)	1,409,347	–
Transfer from Stage 3 to Stage 1	66,312,755	–	(66,312,755)	–
New financial assets originated or purchased	677,292,879	–	–	677,292,879
Collections of principal and interest	(191,521,002)	(7,456,833)	(17,580,897)	(216,558,732)
Financial assets derecognized during the period	(349,870,480)	(544,745)	(6,425,192)	(356,840,417)
Financial assets written-off during the period	–	–	(61,722,206)	(61,722,206)
Gross carrying amount and accrued interest receivables as at December 31, 2022	₱1,138,483,822	₱11,690,531	₱121,718,492	₱1,271,892,845

While the Bank recognizes in the statements of income the movements in the expected credit losses computed using the models, the Bank also complies with BSP's regulatory requirement to appropriate a portion of its surplus at an amount necessary to bring at least the allowance for credit losses to 1.00% of all outstanding Stage 1 loan accounts. In 2023 and 2022, the amount of surplus reserve for this purpose is nil.

8. Financial Assets at Amortized Cost

As of December 31, 2023 and 2022, financial assets at amortized cost have an outstanding balance amounting to ₱341.67 million and ₱349.20 million, respectively. This account represents investments in government securities acquired through Land Bank of the Philippines and Bank of the Philippine Islands, bearing coupon rates and effective rates ranging from 2.13% to 6.25% with terms of three (3) to five (5) years and from 2.18% to 6.25% with terms of two (2) to five (5) years in 2023 and 2022, respectively. The Bank's purpose for the investment is for compliance with the 20.00% minimum liquidity ratio requirement by the BSP (see Note 17).

Financial assets at amortized cost earned interest income amounting to ₱20.22 million and ₱13.43 million in 2023 and 2022, respectively.

9. Property and Equipment

The composition of and movements in this account follow:

2023									
	Land	Building and improvements	Leasehold improvements	Furniture, fixtures and equipment	Transportation equipment	Construction in progress	ROU assets - Office space	ROU assets - Vehicles and IT equipment	Total
Cost									
Balance at beginning of year	₱46,915,616	₱54,464,165	₱112,825,525	₱125,705,182	₱16,546,783	₱-	₱280,695,702	₱14,639,771	₱651,792,744
Additions	-	-	1,884,431	17,093,207	4,531,025	8,668,192	76,601,015	5,764,125	114,541,995
Disposals/Derecognition	-	-	(30,576)	(154,995)	(1,160,000)	-	(69,651,889)	(11,533,583)	(82,531,043)
Transfers	-	-	-	-	(1,433,000)	-	-	-	(1,433,000)
Balance at end of year	46,915,616	54,464,165	114,679,380	142,643,394	18,484,808	8,668,192	287,644,828	8,870,313	682,370,696
Accumulated depreciation									
Balance at beginning of year	-	38,429,082	78,458,040	82,975,096	7,147,449	-	133,175,251	7,433,764	347,618,682
Depreciation	-	5,020,072	12,764,907	18,963,002	2,859,811	-	84,734,943	8,234,380	132,577,115
Disposals/Derecognition	-	-	-	(98,724)	(197,387)	-	(68,612,739)	(10,240,087)	(79,148,937)
Balance at end of year	-	43,449,154	91,222,947	101,839,374	9,809,873	-	149,297,455	5,428,057	401,046,860
Net book value	₱46,915,616	₱11,015,011	₱23,456,433	₱40,804,020	₱8,674,935	₱8,668,192	₱138,347,373	₱3,442,256	₱281,323,836
2022									
	Land	Building and improvements	Leasehold improvements	Furniture, fixtures and equipment	Transportation equipment	Construction in progress	ROU assets - Office space	ROU assets - Vehicles and IT equipment	Total
Cost									
Balance at beginning of year	₱46,915,616	₱54,430,165	₱94,512,047	₱109,155,445	₱13,952,492	₱-	₱234,401,727	₱18,291,022	₱571,658,514
Additions	-	34,000	7,637,437	23,964,961	2,594,291	10,676,041	104,003,760	7,265,844	156,176,334
Disposals	-	-	-	(7,415,224)	-	-	(57,709,785)	(10,917,095)	(76,042,104)
Transfers	-	-	10,676,041	-	-	(10,676,041)	-	-	-
Balance at end of year	46,915,616	54,464,165	112,825,525	125,705,182	16,546,783	-	280,695,702	14,639,771	651,792,744
Accumulated depreciation									
Balance at beginning of year	-	33,068,140	64,641,098	72,313,996	4,703,012	-	104,596,398	7,302,999	286,625,643
Depreciation	-	5,360,942	13,816,942	18,053,163	2,444,437	-	80,122,895	11,047,860	130,846,239
Disposals	-	-	-	(7,392,063)	-	-	(51,544,042)	(10,917,095)	(69,853,200)
Balance at end of year	-	38,429,082	78,458,040	82,975,096	7,147,449	-	133,175,251	7,433,764	347,618,682
Net book value	₱46,915,616	₱16,035,083	₱34,367,485	₱42,730,086	₱9,399,334	₱-	₱147,520,451	₱7,206,007	₱304,174,062

Depreciation and amortization charged to the statements of income is presented under 'Depreciation and amortization' which consists of:

	2023	2022
Property and equipment	₱132,577,115	₱130,846,239
Intangible assets (Note 11)	4,900,046	4,887,341
	₱137,477,161	₱135,733,580

Construction in progress represents the cost of materials, labor, and other capitalizable expenditures incurred in connection with leasehold improvements of bank premises under establishment or renovation. Ongoing construction during 2022 were completed in November 2022.

Disposal of property and equipment resulted in a loss of ₱0.08 million and ₱1.21 million in 2023 and 2022, respectively. This is included under other income – net gain (loss) on sale of fixed assets and investment properties.

There are no restrictions on the titles of the Bank's property and equipment and the Bank does not have any contractual commitments for the acquisition of property and equipment as of December 31, 2023 and 2022.

10. Investment Properties

The composition of and movements in this account follow:

	2023				
	Land	Building	Asset held by SPV	Transportation Vehicle	Total
Cost					
Balance at beginning of year	₱3,501,799	₱231,001	₱376,625	₱–	₱4,109,425
Additions	1,343,964	–	–	–	1,343,964
Disposals	(1,742,822)	–	–	–	(1,742,822)
Transfers (Note 9)	–	–	–	2,558,070	2,558,070
Balance at end of year	3,102,941	231,001	376,625	2,558,070	6,268,637
Accumulated depreciation	–	231,000	–	–	231,000
Net book value	₱3,102,941	₱1	₱376,625	₱2,558,070	₱6,037,637

	2022				
	Land	Building	Asset held by SPV	Transportation Vehicle	Total
Cost					
Balance at beginning of year	₱4,971,420	₱231,001	₱376,625	₱–	₱5,579,046
Disposals	(1,469,621)	–	–	–	(1,469,621)
Balance at end of year	3,501,799	231,001	376,625	–	4,109,425
Accumulated depreciation	–	231,000	–	–	231,000
Net book value	₱3,501,799	₱1	₱376,625	₱–	₱3,878,425

Direct operating expenses on investment properties amounting to ₱0.33 million and ₱0.54 million in 2023 and 2022 are included under 'Taxes and licenses'. In 2023 and 2022, all of the Bank's investment properties are non-revenue generating. The fair values of investment properties are disclosed in Note 4.

The Bank received ₱1.40 million and ₱1.46 million in 2023 and 2022, respectively, for the sale of investment properties. Sale of investment properties resulted in a loss of ₱0.34 million loss and ₱0.01 million loss in 2023 and 2022, respectively. It is included under other income – net gain (loss) on sale of fixed and investment properties.

Assets held by a Special Purpose Vehicle

Assets held by a Special Purpose Vehicle (SPV) represent foreclosed properties (land) which have been specifically identified for sale under a sale and purchase agreement (SPA) with an SPV.

Under RA No. 9182, *The Special Purpose Vehicle Act of 2002*, the sale of assets to the SPV under the SPA is a true sale, as approved by the BSP. However, under PFRSS, the assets sold remain to be recognized by the Bank since the risks and rewards of ownership over the assets are not yet transferred to the SPV.

Major provisions of the SPA follow:

- The proceeds of the sale shall be paid by the buyer to the Bank and the payment shall not be subject to any interest;
- The buyer covenants and undertakes that any and all proceeds from any subsequent sale, disposition or settlement of any asset shall be earmarked for the payment of the purchase price; and
- If on the due date, the amount of the net proceeds is less than the purchase price, the difference between the net proceeds and purchase price shall be applied against the unpaid balance.

11. Intangible Assets

The composition of and movements in this account follow:

	2023	2022
Cost		
Balance at beginning of year	₱37,704,869	₱37,480,941
Acquisition	–	223,928
Balance at end of year	37,704,869	37,704,869
Accumulated amortization		
Balance at beginning of year	30,288,939	25,401,598
Amortization (Note 9)	4,900,046	4,887,341
Balance at end of year	35,188,985	30,288,939
Net book value	₱2,515,884	₱7,415,930

The account consists of software costs such as Microsoft license, system customization, data analytics platform and data ingest development.

12. Other Assets

This account consists of

	2023	2022
Financial assets		
Refundable deposits	₱17,771,417	₱19,908,037
Nonfinancial assets		
Prepaid expenses (Note 22)	48,549,324	23,825,125
Stationeries and supplies	24,573,155	23,518,331
Application subscriptions and cash bonds	4,358,000	3,350,000
	77,480,479	23,518,331
	₱95,251,896	₱70,601,493

Prepaid expenses include vehicle insurance and the annual fee paid for Temenos and FDS solutions.

Application subscriptions are membership fees to the Philippine Clearing House Corporation and Bayad Center, while cash bonds are with Bancnet for its ATM operations.

13. Deposit Liabilities

The Bank's deposit liabilities follow:

	2023	2022
Savings deposit (Note 22)		
Regular savings	₱5,016,791,004	₱4,950,438,793
Special savings	1,169,713,760	1,075,519,845
Demand deposit	119,627,198	45,643,262
	₱6,306,131,962	₱6,071,601,900

Regular savings deposit liabilities include the aggregate compulsory savings of ₱50.00 per week collected from each microfinance member in 2023 and 2022. Under an assignment agreement, the pledge savings earn annual interest of 2.00% in 2023 and 2022. Pledge savings equivalent to 15.00% of the loan proceed serves as guarantee fund of outstanding receivables from members (Note 7).

Demand deposit liabilities are non-interest-earning deposit account.

Savings deposits include regular and special savings deposits. Regular savings deposits earn annual interest ranging from 0.50% to 3.00% in 2023 and 2022. Special savings deposits earn interest ranging from 2.75% to 5.40% and from 0.75% to 3.40% in 2023 and 2022, respectively.

Details of interest expense on deposit liabilities follow:

	2023	2022
Regular savings	₱88,667,787	₱89,326,164
Special savings	63,432,460	18,128,518
	₱152,100,247	₱107,454,682

BSP requires 2.00% and 3.00% reserve requirement for thrift banks for 2023 and 2022, respectively. Available reserves as of December 31, 2023 and 2022 amounted to ₱144.85 million and ₱184.11 million, respectively (Note 6). As of December 31, 2023 and 2022, the Bank is compliant with the applicable reserve requirements.

14. Bills Payable

The composition of and movements in this account follow:

	2023	2022
Face value		
Balance at beginning of year	₱–	₱24,480,000
Availments	700,000,000	–
Principal payments	–	(24,480,000)
Balance at end of year	700,000,000	–
Unamortized transaction cost		
Balance at beginning of year	–	263,820
Availments	4,059,247	–
Amortization	–	(263,820)
Balance at end of year	4,059,247	–
Carrying value	₱695,940,753	₱–

Local Banks

These are promissory notes from various local banks with terms of six months to one year obtained for working capital requirement of the Bank with annual interest rates ranging from 5.00% to 6.50% in 2023.

International Finance Corporation (IFC)

On December 3, 2015, the Bank entered into a Loan Agreement (“the Agreement”) with IFC for the availment of loan (“the Loan”) amounting to ₱160.00 million which matured on December 15, 2022. The purpose of the loan is to provide funds to be used by the Bank for financing its lending operations to small and medium-sized enterprises and microfinance entities. The note bears a Philippine fixed base rate of 6.56%, inclusive of 2.70% spread, and has a tenor of seven years. The principal of the note is repaid semi-annually.

Borrowings from IFC contain the following embedded derivatives:

- Prepayment option which allows the Bank to redeem the loan (or portion of the loan not less than ₱45.00 million) prior to respective maturities; and
- Cross currency swap which allows the parties to exchange interest payments and principals denominated in different currencies (in USD and Philippine Pesos).

The Bank assessed that these embedded derivatives are clearly and closely related to the host bond instruments, since their redemption price approximate the bonds' amortized cost on redemption dates. Accordingly, these embedded derivatives were not accounted for separately from the host bond instruments.

Debt covenants

The Agreement covering the loan with IFC provides for restrictions and requirements which include the following negative and financial covenants, among others:

a. Negative covenants

Unless IFC otherwise agrees, the Bank shall not take action on the following, among others:

- Declare or pay any dividend or make any distribution on its share capital (other than dividends or distribution payable in shares of the Bank) unless: (i) the proposed payment or distribution is out of net income of the current Financial Year (excluding any amount resulting from the revaluation of any of the Borrower's assets); (ii) no Event of Default or Potential Event of Default has occurred and is then continuing; and (iii) after giving effect to any such action the Borrower is in compliance with the financial covenants;
- Purchase, redeem or otherwise acquire any shares of the Bank or any option over them;
- Incur, create, assume, or permit to exist any liability that is covered or ranks prior or senior to the Loan, except those that is in existence as of the date of the Agreement;
- Create or permit to exist any lien on any property, revenues, or other assets, present or future, of the Bank subject to exceptions indicated in the Agreement;
- Enter into any transaction except in the ordinary course of business on ordinary commercial terms and on the basis of arm's-length arrangements;
- Enter into or establish any partnership, profit-sharing or royalty agreement or other similar arrangement whereby the Bank's income or profits are, or might be, shared with any other person; or enter into any management contract or similar arrangement whereby its business or operations are managed by any other persons;
- Have any subsidiaries subject to exceptions indicated in the Agreement;
- Change its charter in any manner which would be inconsistent with the provisions of the agreement or any other transaction document, its financial year, or the nature or scope of its present or contemplated business or operations;
- Undertake or permit any merger, spin-off, consolidation, or reorganization; or sell, transfer, lease or otherwise dispose of all or a substantial part of its assets, other than assets acquired in the enforcement of security created in favor of the Bank in the ordinary course of its Banking business, whether in a single transaction or in a series of transaction; and
- Prepay or repurchase any long-term debt (other than the Loan) subject to conditions indicated in the Agreement.

b. Financial covenants

The Bank agreed to prudently manage its financial position in accordance with sound Banking and financial practices, applicable laws, and the prudential standards of the BSP. To the extent that the Banking regulation imposes financial requirements or ratios that are more stringent than the following, the Bank shall observe and comply with those more stringent requirements or ratios.

- Risk Weighted Capital Adequacy Ratio of not less than 10.00%
- Equity to Assets Ratio of not less than 5.00%
- Economic Group Exposure Ratio of not more than 15.00%
- Aggregate Large Exposure Ratio of not more than 400.00%
- Related Party Exposure Ratio of not more than 15.00%
- Open Credit Exposures Ratio of not more than 25.00%
- Fixed Assets Plus Equity Participants Ratio of not more than 35.00%
- Aggregate Foreign Exchange Risk Ratio of not more than 25.00%
- Single Currency Foreign Exchange Risk Ratio of not more than 10.00%
- Interest Rate Risk Ratio of not less than -10.00% and not more than 10.00%

- Aggregate Interest Rate Risk Ratio of not less than -20.00% and not more than 20.00%
- Foreign Currency Maturity Gap Ratio of not less than (i.e., more negative than) -150.00%;
- Aggregate Negative Maturity Gap Ratio of not less than (i.e., more negative than) -300.00%.

The period of compliance with the above covenants commenced on March 31, 2017. As at December 31, 2023 and 2022, the Bank is in compliance with the above covenants. There are no microfinance loans held as collateral for the above borrowings as of December 31, 2023 and 2022, respectively (Note 7).

Interest expense on bills payable in 2023 and 2022 amounted to ₱2.14 million and ₱1.48 million, respectively. Amortization of unamortized transaction costs amounted to nil and ₱0.26 million in 2023 and 2022, respectively.

15. Accrued Expenses and Other Liabilities

Accrued expenses include:

	2023	2022
Financial liabilities		
Accrued interest payable	₱24,396,484	₱48,325,285
Accrued other expenses	18,517,791	15,041,126
	42,914,275	63,366,411
Nonfinancial liabilities		
Accrual for vacation leave credits	16,478,378	11,658,905
	₱59,392,653	₱75,025,316

Accrued other expenses include employee benefits, professional service engagements, and semi-annual assessment of Philippine Deposit Insurance Corporation pursuant to Regulatory Issuance No. 2017-01.

Other liabilities include:

	2023	2022
Financial liabilities		
Lease liabilities (Note 23)	₱145,541,820	₱156,518,360
Accounts payable (Note 22)	33,260,979	23,392,993
Dividends payable	240,752	332,054
Others	–	934,780
	179,043,551	181,178,187
Nonfinancial liabilities		
Gross receipts tax	45,147,661	36,347,481
Withholding taxes	14,184,121	11,857,371
Others	9,822,420	9,474,509
	69,154,202	57,679,361
	₱248,197,753	₱238,857,548

Non-financial liabilities - others pertain to obligations arising from statutory payments on employee benefits which include Social Security System, Home Development Mutual Fund and Philippine Health Insurance Corporation.

16. Maturity Analysis of Assets and Liabilities

The following table shows an analysis of assets and liabilities analyzed according to whether they are expected to be recovered or settled within one year and beyond from reporting date:

	2023			2022		
	Less than Twelve Months	Over Twelve Months	Total	Less than Twelve Months	Over Twelve Months	Total
Financial Assets						
Cash and other cash items	₱76,140,172	₱-	₱76,140,172	₱93,490,263	₱-	₱93,490,263
Due from BSP	789,008,424	-	789,008,424	782,905,676	-	782,905,676
Due from other banks	58,261,844	-	58,261,844	93,298,265	-	93,298,265
Loans and receivables - gross	6,807,609,353	1,803,156,795	8,610,766,148	6,742,674,421	275,691,628	7,018,366,049
Financial assets at amortized cost	-	341,666,157	341,666,157	-	349,201,288	349,201,288
Other assets - refundable deposits	-	17,771,417	17,771,417	-	19,908,038	19,908,037
	7,731,018,993	2,162,594,369	9,893,613,362	7,712,368,625	644,800,954	8,357,169,579
Nonfinancial Assets						
Property and equipment - gross	-	682,370,696	682,370,696	-	651,792,744	651,792,744
Investment properties - gross	-	6,268,637	6,268,637	-	4,109,425	4,109,425
Intangible assets - gross	-	37,704,869	37,704,869	-	37,704,869	37,704,869
Retirement asset	-	79,967,725	79,967,725	-	106,968,434	106,968,434
Deferred tax asset	-	91,763,081	91,763,081	-	79,632,716	79,632,716
Other assets	73,122,479	4,358,000	77,480,479	47,343,456	3,350,000	50,693,456
	73,122,479	902,433,008	975,555,487	47,343,456	883,558,187	930,901,643
	₱7,804,141,472	₱3,065,027,377	10,869,168,849	₱7,759,712,081	₱1,528,359,141	9,288,071,222
Less: Allowance for credit and impairment losses			421,178,620			398,931,015
Accumulated depreciation and amortization			436,466,845			378,138,621
Unearned interest			8,760,125			6,599,178
			₱10,002,763,259			₱8,504,402,438
Financial Liabilities						
Deposit liabilities						
Demand	₱119,627,198	₱-	₱119,627,198	₱45,643,262	₱-	₱45,643,262
Savings	5,975,160,442	211,344,322	6,186,504,764	5,835,907,874	190,050,764	6,025,958,638
Bills payable	695,940,753	-	695,940,753	-	-	-
Accrued expenses and other liabilities						
Lease liabilities	70,125,956	75,415,864	145,541,820	76,187,901	81,265,239	157,453,140
Accrued interest payable	24,396,484	-	24,396,484	48,325,285	-	48,325,285
Accrued expenses	18,517,791	-	18,517,791	15,041,126	-	15,041,126
Accrued vacation leave credits	-	16,478,378	16,478,378	-	11,658,905	11,658,905
Accounts payable	33,260,979	-	33,260,979	23,392,993	-	23,392,993
Deposit for stock subscription	97,815,174	-	97,815,174	44,294,640	-	44,294,640
Dividends payable	240,752	-	240,752	332,054	-	332,054
	7,035,085,529	303,238,564	7,338,324,093	6,089,125,135	282,974,908	6,372,100,043
Nonfinancial Liabilities						
Income tax payable	139,027,393	-	139,027,393	46,495,985	-	46,495,985
Other liabilities						
Accrued taxes	59,331,782	-	59,331,782	48,204,852	-	48,204,852
Others	9,822,420	-	9,822,420	9,474,509	-	9,474,509
	208,181,595	-	208,181,595	104,175,346	-	104,175,346
	₱7,243,267,124	₱303,238,564	₱7,546,505,688	₱6,193,300,480	₱282,974,908	₱6,476,275,389

17. Equity

Capital Stock

As of December 31, 2023 and 2022, the Bank's capital stock consists of:

	2023		2022	
	Shares	Amount	Shares	Amount
Par value - ₱100.00 per share				
Authorized	15,000,000	₱1,500,000,000	15,000,000	₱1,500,000,000
Issued and outstanding				
Beginning balance	14,605,227	₱1,460,522,700	14,326,149	1,432,614,900
Issuance of capital stock from settlement of subscriptions receivable	349,783	34,978,300	279,078	27,907,800
	14,955,010	₱1,495,501,000	14,605,227	₱1,460,522,700

Deposit for Future Stock Subscription

Deposit for future stock (DFS) subscription pertains to total consideration received in excess of the authorized capital of the Bank with the purpose of applying the same as payment for future issuance of shares.

Financial Reporting Bulletin No. 6, dated January 24, 2013 provides that a bank shall classify a contract to deliver its own equity instruments under equity as a separate account from capital stock if and only if, all of the following elements are present as of the reporting period:

1. The unissued authorized capital of the Bank is insufficient to cover the amount of shares indicated in the contract;
2. There is Board of Directors' approval on the proposed increase in authorized capital stock (for which a deposit was received by the Bank);
3. There is stockholders' approval of the said proposed increase; and
4. The application for the approval of the proposed increase has been filed with the SEC.

The application of the proposed increase in authorized capital was approved by the Board on May 14, 2022. The request for increase in authorized capital was submitted to the BSP on July 12, 2022 which was subsequently approved on October 28, 2022. Application to SEC was submitted on November 15, 2022. Subsequently, the Bank also submitted a complete copy of the pre-emptive rights and copy of the official receipt and bank statement as requested by the SEC. To date, the Bank is awaiting for the release of the final approval.

Dividends

Dividends declared by the Bank in 2023 and 2022 are the following:

Date of declaration	Cash dividends		Record date
	Per share	Total amount	
September 9, 2023	₱8.00	₱120.00 million	September 15, 2023
May 13, 2023	10.00	150.00 million	May 18, 2023
May 14, 2022	2.50	37.50 million	April 30, 2022

Capital Management

The Bank's capital management aims to ensure that it complies with regulatory capital requirements, and it maintains strong credit ratings and healthy capital ratios in order to support and sustain its business growth towards maximizing the shareholders' value.

The Bank manages its capital structure and appropriately effect adjustment according to the changes in economic conditions and the risk level it recognizes at every point of time in the course of its business operations. In order to maintain or adjust for good capital structure, the Bank carefully measures the amount of dividend payment to shareholders, call payment due from the capital subscribers or issue capital securities as necessary. No changes were made in the objectives, policies, and processes from the previous years.

Regulatory Qualifying Capital

Under the existing BSP regulations, the determination of the Bank's compliance with the regulatory requirements and ratios is based on the amount of the Bank's unimpaired capital (regulatory net worth) reported to the BSP, determined on the basis of regulatory accounting policies which differ from PFRSs in some respects. The amount of surplus funds available for dividend declaration is determined also on the basis of regulatory net worth after considering certain adjustments.

Under current Banking regulations, the combined capital accounts of each Bank should not be less than an amount equal to ten percent (10.00%) of its risk assets. Risk assets consist of total assets after exclusion of cash on hand, due from BSP, loans covered by hold-out on or assignment of deposits, loans or acceptances under letters of credit to the extent covered by margin deposits, and other non-risk items as determined by the Monetary Board of the BSP.

The CAR of the Bank as of December 31, 2023 and 2022, as reported to the BSP, is shown in the table below:

	2023	2022
Common Equity Tier 1 (CET1)	₱2,395,983,516	₱1,978,559,770
Tier 1	2,395,983,516	1,887,823,021
Tier 2	75,125,281	48,229,775
Total qualifying capital	2,471,108,797	1,936,052,796
Risk-weighted assets	₱10,528,112,191	₱7,820,627,443
CET1	22.76%	25.30%
Tier 1 capital ratio	22.76%	24.14%
Tier 2 capital ratio	0.71%	0.62%
CAR	23.47%	24.76%

As of December 31, 2023 and 2022, the Bank's CAR and capital are in compliance with the regulatory capital requirements.

As of December 31, 2023 and 2022, the Bank's minimum liquidity ratio is 27.84% and 30.40%, respectively. The Bank is compliant with the applicable BSP requirement.

The Bank has no contingencies and commitments arising from off-balance sheet items as of December 31, 2023 and 2022.

The Bank maintains an actively managed capital base to cover risks inherent in the business. The adequacy of the Bank's capital is monitored using, among other measures, the rules and ratios adopted by the BSP in supervising the Bank.

18. Miscellaneous Income

This account consists of:

	2023	2022
Fees from remittances	₱76,853,412	₱28,250,142
Recoveries from written-off accounts	39,950,332	27,551,464
Loans-related fees and other charges	5,605,841	4,953,708
Deposit-related fees and other charges	2,218,834	1,595,389
Overages	412,034	1,325,044
Others	3,327,318	1,418,608
	₱128,367,771	₱65,094,355

Others include appraisal and processing fee, gain from disposal of supplies, income from ATM replacement and rental income.

19. Miscellaneous Expenses

This account consists of:

	2023	2022
Insurance	₱18,308,013	₱18,603,124
Honorarium and director's fees	9,734,913	5,609,296
Donations and charitable institutions	9,230,033	441,519
Fines, penalties, and other charges	7,776,206	40,702
Advertising and publicity	3,046,657	1,979,166
Health and medical expenses	2,865,975	3,281,280
Supervision and examination fee	2,366,310	2,261,490
Periodicals and magazines	1,634,655	1,626,120
Membership fees and dues	808,807	1,686,278
Litigation expense	771,200	428,366
Community development	207,235	92,702
Others	22,090,853	6,014,263
	₱78,840,857	₱42,064,306

Others include expenses related to overtime meals, scholarship allowance, visitor accommodation expenses and subdivision dues.

20. Retirement Benefits

The Bank, CARD MRI Development Institute, Inc., CARD Mutual Benefit Association, Inc., CARD Bank, Inc., CARD MRI Insurance Agency, Inc., CARD Business Development Service Foundation, Inc., CARD MRI Information Technology, Inc., CARD Employees Multi-Purpose Cooperative, Responsible Investments for Solidarity and Empowerment Financing Co., BotiCARD, Inc., CARD Leasing and Finance Corporation, CARD MRI Rizal Bank, Inc., CARD, Inc., FDS Asya Philippines, Inc., CARD MRI Property Management, Inc. CARD MRI Hijos Tours, Inc., CARD MRI Publishing House, Inc., CARD MRI Astro Laboratories Inc. and Mga Likha ni Inay, Inc., maintain a funded and formal noncontributory defined benefit retirement plan - the CARD MRI Multi-Employer Retirement Plan (MERP) - covering all of their regular employees and CARD Group Employees' Retirement Plan (Hybrid Plan) applicable to employees hired on or after July 1, 2017. MERP is valued using the projected unit cost method and is financed solely by the Bank and its related parties.

MERP and Hybrid Plan comply with the requirements of RA No. 7641 (Retirement Law). MERP provides lump sum benefits equivalent to up to 120.00% of final salary for every year of credited service, a fraction of at least six months being considered as one whole year, upon retirement, death, total and permanent disability, or voluntary separation after completion of at least one year of service with the participating companies.

Hybrid Plan provides a retirement benefit equal to 100.00% of the member's employer accumulated value (the Bank's contributions of 8.00% plan salary to Fund A plus credited earnings) and 100.00% of the Member's Employee accumulated value (member's own contributions up to 10.00% of plan salary to Fund B plus credited earnings), if any. Provided that in no case shall 100.00% of the Employee Accumulated Value in Fund A be less than 100.00% of plan salary for every year of credited service. Total retirement expense in 2023 and 2022 related to Hybrid Plan amounted to ₱9.09 million and ₱17.35 million, respectively. The latest actuarial valuation report covers reporting period as of December 31, 2023.

Changes in retirement asset are as follows:

2023												
Net benefit cost recognized in the statement of income						Remeasurements in other comprehensive income (loss)						
January 1	Current service cost	Net interest	Net pension expense*	Benefits paid	Transfer from plan assets	Return on plan assets (excluding amount included in net interest)	Actuarial changes arising from changes in demographic assumptions	Actuarial changes arising from changes in financial assumptions	Actuarial changes arising from changes in experience	Changes in the effect of limiting net defined benefit asset to the asset ceiling	Subtotal	Contribution by employer
December 31												
Fair value of plan assets	₱344,760,636	₱-	₱25,400,627	₱25,400,627	(₱8,074,123)	(₱1,291,561)	(₱12,450,087)	₱-	₱-	₱-	(₱12,450,087)	₱15,751,988
Present value of defined benefit obligation	(201,512,052)	(17,131,586)	(14,710,380)	(31,841,966)	8,074,123	1,291,561	-	348,628	(30,308,242)	(17,233,803)	(47,193,417)	(271,181,751)
Effect of asset ceiling	(36,280,150)	-	(2,648,451)	(2,648,451)	-	-	-	-	-	25,980,597	25,980,597	(12,948,004)
Net defined benefit asset	₱106,968,434	(₱17,131,586)	₱8,041,796	(₱9,089,790)	₱-	₱-	(₱12,450,087)	₱348,628	(₱30,308,242)	(₱17,233,803)	₱25,980,597	₱15,751,988
												₱79,967,725

* Included in Compensation and fringe benefits' in the statements of income.

2022												
Net benefit cost recognized in the statement of income						Remeasurements in other comprehensive income (loss)						
January 1	Current service cost	Net interest	Net pension expense*	Benefits paid	Transfer from plan assets	Return on plan assets (excluding amount included in net interest)	Actuarial changes arising from changes in demographic assumptions	Actuarial changes arising from changes in financial assumptions	Actuarial changes arising from changes in experience	Changes in the effect of limiting net defined benefit asset to the asset ceiling	Subtotal	Contribution by employer
December 31												
Fair value of plan assets	₱328,379,175	₱-	₱16,995,383	₱16,995,383	(₱8,526,564)	(₱1,860,081)	(₱3,870,458)	₱-	₱-	₱-	(₱3,870,458)	₱13,643,181
Present value of defined benefit obligation	(234,213,493)	(21,701,742)	(12,061,995)	(33,763,737)	8,526,564	1,860,081	-	3,219,459	56,324,690	(3,465,616)	56,078,533	(201,512,052)
Effect of asset ceiling	(11,297,885)	-	(581,841)	(581,841)	-	-	-	-	-	(24,400,424)	(24,400,424)	(36,280,150)
Net defined benefit asset	₱82,867,797	(₱21,701,742)	₱4,351,547	(₱17,350,195)	₱-	₱-	(₱3,870,458)	₱3,219,459	₱56,324,690	(₱3,465,616)	₱27,807,651	₱13,643,181
												₱106,968,434

* Included in Compensation and fringe benefits' in the statements of income.

Transfer from (to) plan assets represents transfer of obligation and plan assets to the respective CARD-MRI entity as a result of movements in employees among the CARD-MRI entities.

The maximum economic benefit of plan assets available is a combination of expected refunds from the plan and reduction in future contributions. The fair values of plan assets by each class as at the end of the reporting period follow:

	2023	2022
Cash and cash equivalents	₱42,817,864	₱56,506,268
Receivables	54,250,525	28,925,417
Investments		
Government securities	247,367,828	236,678,177
Private bonds	15,619,782	17,927,553
Others	4,041,481	4,723,221
Fair value of plan assets	₱364,097,480	₱344,760,636

All plan assets do not have quoted prices in an active market except for government securities. Cash and cash equivalents are deposited in reputable financial institutions and related parties and are deemed to be standard grade. Accrued interest receivables pertain to accruals of interest from time deposits and debt securities.

The plan assets have diverse investments and do not have any concentration risk other than those in government securities which are of low risk.

The overall investment policy and strategy of the Bank's defined benefit plans is guided by the objective of achieving an investment return which, together with contributions, ensures that there will be sufficient assets to pay pension benefits as they fall due while also mitigating the various risk of the plans.

The cost of defined retirement plan as well as the present value of the defined benefit obligation is determined using actuarial valuations. The actuarial valuation involves making various assumptions. The principal assumptions used in determining pension for the defined benefit plans are shown below:

	2023	2022
Discount rates		
January 1	7.30%	5.15%
December 31	6.12%	7.30%
Future salary increases		
January 1	5.00%	5.00%
December 31	5.00%	5.00%

The sensitivity analysis below has been determined based on reasonably possible changes of each significant assumption on the defined benefit obligation as at the end of the reporting period, assuming all other assumptions were held constant:

	2023		2022	
	+100bps	-100bps	+100bps	-100bps
Discount rates	(₱26,049,907)	₱30,764,155	(₱19,877,027)	₱23,553,300
Salary rates	30,802,035	(26,538,296)	23,868,429	(20,455,586)

As of December 31, 2023 and 2022, the average duration of the defined benefit obligation is 10.50 years and 10.80 years, respectively.

The Bank plans to contribute ₱20.45 million to the defined benefit retirement plan in 2024.

Shown below is the maturity analysis of the undiscounted benefit payments:

	2023	2022
Less than one year	₱26,925,635	₱15,480,390
More than 1 year to 5 years	97,645,801	76,202,696
More than 5 years to 10 years	132,536,541	109,419,292
More than 10 years to 15 years	209,157,160	173,264,492
More than 15 years to 20 years	250,342,911	239,489,240
More than 20 years to 25 years	275,562,081	305,069,964
More than 25 years	443,277,233	556,477,125

21. Income Taxes

Under Philippine tax laws, the Bank is subject to percentage and other taxes as well as income taxes. Percentage and other taxes paid consist principally of gross receipts tax (GRT) and documentary stamp taxes presented as 'Taxes and licenses' in the statement of income.

Income taxes include final income tax which is paid at the rate of 20.00%. This is generally withheld on gross interest income from government securities and other deposit substitutes.

Tax regulations provide that RCIT rate shall be 25.00% in 2023 and 2022 and MCIT rate of 1.50% and 1.00% in 2023 and 2022, respectively. It further states that nondeductible interest expense shall likewise be reduced to 20.00% of interest income subjected to final tax in 2023 and 2022, respectively.

The excess of the MCIT over the RCIT can be carried-over and applied against the RCIT liability for the next three years.

CREATE Act provides that the MCIT and net operating loss carryover (NOLCO) may be applied against the Bank's income tax liability and taxable income, respectively, over a three-year period from the year of inception. However, on September 30, 2020, the Bureau of Internal Revenue (BIR) issued Revenue Regulations (RR) 25-2020 implementing Section 4(bbbb) of "Bayanihan to Recover as One Act" which states that the NOLCO incurred for taxable years 2020 and 2021 can be carried over and claimed as a deduction from gross income for the next five (5) consecutive taxable years immediately following the year of such loss.

Tax regulations also provide for the ceiling on the amount of entertainment, amusement and representation (EAR) expense that can be claimed as a deduction against taxable income. Under the regulation, EAR expense allowed as a deductible expense for a service company like the Bank is limited to the actual EAR paid or incurred but not to exceed 1.00% of net revenue. EAR expenses of the Bank amounted to ₱6.14 million and ₱5.73 million in 2023 and 2022, respectively.

Provision for (benefit from) income tax consists of:

	2023	2022
RCIT	₱218,983,455	₱91,595,882
Final tax	17,153,524	12,289,700
	236,136,979	103,885,582
Deferred	(3,714,640)	(1,523,811)
	₱232,422,339	₱102,361,771

Deferred tax recognized in other comprehensive income amounted to ₱8.42 million expense and ₱6.95 million benefit for the years ended December 31, 2023 and 2022, respectively.

Components of deferred tax assets - net are as follows:

	2023	2022
Deferred tax assets on:		
Allowance for credit and impairment losses	₱105,294,655	₱99,732,754
Accrued vacation leave credits	4,119,594	2,914,727
Unamortized past service cost	2,340,763	3,669,224
Accumulated depreciation - investment properties	–	57,750
Accrued rent	–	370
	111,755,012	106,374,825
Deferred tax liabilities on:		
Retirement asset	19,991,931	26,742,109
	₱91,763,081	₱79,632,716

The reconciliation between the statutory income tax and effective income tax follows:

	2023	2022
Statutory income tax	₱230,205,443	₱101,079,857
Income tax effects of:		
Nondeductible operating expenses	5,923,815	17,019,600
Interest income subject to final tax	(4,170,316)	(15,737,686)
Movements in unrecognized deferred tax asset	463,397	
Provision for income tax	₱232,422,339	₱102,361,771

22. Related Party Transactions

Parties are considered to be related if one party has the ability, directly or indirectly, to control the other party or exercise significant influence over the other party in making financial and operating decisions. The Bank's related parties include:

- key management personnel, close family members of key management personnel and entities which are controlled, significantly influenced by or for which significant voting power is held by key management personnel or their close family members;
- post-employment benefit plans for the benefit of the Bank's employees; and
- entities under common significant influence (CARD-MRI entities).

The Bank has several business relationships with related parties. Transactions with such parties are made in the ordinary course of business and on substantially same terms, including interest and collateral, as those prevailing at the time for comparable transactions with other parties. These transactions also did not involve more than the normal risk of collectability or present other unfavorable conditions.

Transactions with Retirement Plans

Under PFRSs, certain post-employment benefit plans are considered as related parties. CARD-MRI's MERP is a stand-alone entity assigned in facilitating the contributions to retirement starting 2015. The plan assets are mostly invested in time deposits and special savings of related party banks and government bonds (Note 20). As of December 31, 2023 and 2022, the retirement funds do not hold or trade the Bank's shares of stock.

Remunerations of Directors and Other Key Management Personnel

Key management personnel are those persons having authority and responsibility for planning, directing and controlling the activities of the Bank, directly or indirectly. The Bank considers the members of the BOD and senior management to constitute key management personnel for purposes of PAS 24, *Related Party Disclosures*.

The compensation of key management personnel included under 'Compensation and fringe benefits' in the statement of income follows:

	2023	2022
Short-term employee benefits	₱11,824,672	₱12,359,530
Post-employment benefits	9,777,939	9,054,312
	₱21,602,611	₱21,413,842

The Bank also provides banking services to directors and other key management personnel and persons connected to them.

Other Related Party Transactions

Transactions between the Bank and its key management personnel meet the definition of related party transactions. Transactions between the Bank and its affiliates within the CARD-MRI, also qualify as related party transactions.

Deposit liabilities, accounts receivable and accounts payable

The table below shows deposit liabilities, accounts receivable and accounts payable held by the Bank for key management personnel and affiliates as of December 31, 2023 and 2022:

Category	December 31, 2023		Nature, Terms and Conditions
	Amount/Volume	Outstanding Balance	
Key Management Personnel			
Deposit liabilities		₱8,041,380	
Deposits	₱50,560,940		These are savings accounts with annual interest rates ranging from 0.50% to 3.00%.
Withdrawals	58,776,775		
Shareholders			
Deposit liabilities		393,079,815	
Deposits	2,596,853,708		These are savings accounts with annual interest rates ranging from 0.50% to 3.00%.
Withdrawals	2,555,424,187		
Interest expense/payable		23,596,680	Pertains to interest on deposit liabilities.
Accounts receivable		–	Share on expenses of transferred staff.
Charges	558,515		These are expected to be collected on January 2024.
Collections	(560,490)		

December 31, 2023			
Category	Amount/Volume	Outstanding Balance	Nature, Terms and Conditions
Accounts payable		–	Pertains to share on various expenses.
Charges	110,295,460		
Payments	(110,295,460)		
Information technology		75,139,712	This pertains to the CMIT's rendered services in relation to the system maintenance agreement.
Employee trainings		29,833,029	These training and development costs for the members and employees are conducted by CMDI. Related seminars and training expenses incurred are shown as part of 'Staff training and development' and 'Members training and development' in the statement of comprehensive income.
Occupancy and equipment-related cost		519,172	These are cost of rental of office premises to CARD Inc.

December 31, 2022			
Category	Amount/Volume	Outstanding Balance	Nature, Terms and Conditions
Key Management Personnel			
Deposit liabilities		₱16,257,215	These are savings accounts with annual interest rates ranging from 1.50% to 6.00%.
Deposits	₱25,051,328		
Withdrawals	26,897,380		
Shareholders			
Deposit liabilities		351,650,294	These are savings accounts with annual interest rates ranging from 1.50% to 6.00%.
Deposits	2,427,491,391		
Withdrawals	2,518,082,924		
Interest expense/payable		2,885,925	Pertains to interest on deposit liabilities.
Accounts receivable		1,975	Share on expenses of transferred staff.
Charges	67,4212		These are expected to be collected on January 2023.
Collections	(127,944)		
Accounts payable	4,743,169	–	Pertains to share on various expenses.
Charges			
Payments	(4,776,695)		
Information technology		66,923,473	This pertains to CMIT's rendered services in relation to the system maintenance agreement.
Employee trainings		21,236,284	These training and development costs for the members and employees are conducted by CMDI. Related seminars and training expenses incurred are shown as part of 'Staff training and development' and 'Members training and development' in the statement of comprehensive income.
Occupancy and equipment-related cost		575,820	These are cost of rental of office premises to CARD Inc.

Below is the percentage of total exposures to related parties as against capital:

Category	2023		2022	
	Net exposure	Ratio	Net exposure	Ratio
Key management personnel	₱8,041,380	0.54%	₱16,257,215	1.11%
Shareholders	393,079,815	26.28%	351,650,294	24.08%

23. Lease Contracts

The Bank leases the premises occupied by some of its branches in which lease payments are subjected to escalation clauses ranging from 5.00% to 13.91%. The lease contracts are for the periods ranging from one to ten years and are renewable upon mutual agreement between the Bank and the lessors such as CARD, Inc., CARD MRI Property Holdings, CARD MBA and third-party lessors.

The following are the amounts recognized in statements of income:

	2023	2022
Depreciation expense of ROU assets included in property and equipment (Note 9)	₱92,969,323	₱91,170,755
Lease payments relating to short-term leases and leases with low value assets	52,764,735	54,934,283
Interest expense on lease liabilities	7,477,085	6,834,365
Total amount recognized in the statements of income	₱153,211,143	₱152,939,403

Rent expense in 2023 and 2022 pertains to expenses from short-term leases and leases of low-value assets. As of December 31, 2023 and 2022, the Bank has no contingent rent payable.

As of December 31, 2023 and 2022, the carrying amounts of 'Lease liabilities' are as follows:

	2023	2022
Balance at beginning of year	₱156,518,360	₱141,731,517
Additions	79,468,531	102,292,441
Interest expense	7,477,085	6,834,365
Payments	(97,922,156)	(94,339,963)
Balance at end of year	₱145,541,820	₱156,518,360

Shown below is the maturity analysis of the undiscounted lease payments:

	2023	2022
Within one year	₱77,962,241	₱79,999,361
Beyond one year	83,842,480	85,781,978
	₱161,804,721	₱165,781,339

24. Notes to Statements of Cash Flows

Non-cash investing activities of the Bank consist of the following:

	2023	2022
Additions to property and equipment through lease contracts (Note 9)	₱82,365,140	₱111,269,604

The following table shows the reconciliation analysis of liabilities arising from financing activities for the year ended December 31, 2023 and 2022.

	2023				
	Bills payable (Note 14)	Lease liabilities (Notes 15 and 23)	Deposit for future stock subscription (Note 17)	Dividends payable (Notes 15 and 17)	Total liabilities from financing activities
Beginning balances as at					
January 1, 2023	P=	P156,518,360	P44,294,640	P332,054	P201,145,054
Cash inflows	695,940,753	—	53,520,534	—	749,461,287
Cash outflows	—	(97,922,156)	—	(270,091,302)	(368,013,458)
Net cash flows	695,940,753	(97,922,156)	53,520,534	(270,091,302)	381,447,829
Non-cash items					
New lease contracts entered during the year	—	79,468,531	—	—	79,468,531
Amortization on interest expenses of lease liabilities	—	7,477,085	—	—	7,477,085
Declaration of dividends	—	—	—	270,000,000	270,000,000
Ending balances as of					
December 31, 2023	P695,940,753	P145,541,820	P97,815,174	P240,752	P939,538,499

	2022				
	Bills payable (Note 14)	Lease liabilities (Notes 15 and 23)	Deposit for future stock subscription (Note 17)	Dividends payable (Notes 15 and 17)	Total liabilities from financing activities
Beginning balances as at					
January 1, 2022	P24,216,180	P141,731,517	P=	P320,590	P166,268,287
Cash inflows	—	—	44,294,640	—	44,294,640
Cash outflows	(24,480,000)	(94,339,963)	—	(37,488,536)	(156,308,499)
Net cash flows	(24,480,000)	(94,339,963)	44,294,640	(37,488,536)	(112,013,859)
Non-cash items					
New lease contracts entered during the year	—	102,292,441	—	—	102,292,441
Amortization of discount of bills payables	263,820	—	—	—	263,820
Amortization on interest expenses of lease liabilities	—	6,834,365	—	—	6,834,365
Declaration of dividends	—	—	—	37,500,000	37,500,000
Ending balances as of					
December 31, 2022	P=	P156,518,360	P44,294,640	P332,054	P201,145,054

25. Approval of the Release of Financial Statements

The accompanying financial statements were approved and authorized for issue by the Bank's BOD on April 26, 2024.

26. Supplementary Information Required under Section 174 of the Manual of Regulations for Banks (MORB)

Presented below is the supplementary information required by BSP under Section 174 of the MORB to be disclosed as part of the notes to financial statements. This supplementary information is not a required disclosure under PFRSs.

Basic qualitative indicators of financial performance

The following basic ratios measure the financial performance of the Bank:

	2023	2022
Return on average equity	35.04%	18.02%
Return on average assets	7.88%	3.43%
Net interest margin	34.61%	30.27%

Description of capital instruments issued

As of December 31, 2023 and 2022, the Bank has one class of capital stock, common stocks.

Significant credit exposures

The BSP considers that loan concentration exists when total loan exposure to a particular industry or economic sector exceeds 30.00% of total loan portfolio. Identified concentration of credit risks are managed and controlled.

Information on the concentration of credit as to industry of loans (gross of unearned discounts and allowance for impairment and credit losses) follows:

	2023		2022	
	Amount	%	Amount	%
Wholesale and retail trade; repair of motor vehicles, and motorcycles	P3,283,277,426	39.72	P3,929,768,781	58.76
Agriculture, forestry and fishing	1,161,755,691	14.06	443,597,916	6.63
Accommodation and food service activities	662,177,712	8.01	570,700,313	8.53
Construction	648,206,456	7.84	449,791,728	6.73
Manufacturing	320,158,428	3.87	337,878,403	5.05
Human health and social work activities	267,002,425	3.23	125,589,372	1.88
Real estate activities	143,889,924	1.74	11,174,226	0.17
Education	127,631,610	1.54	46,950,961	0.70
Administrative support service activities	104,798,490	1.27	100,574,449	1.50
Transportation and storage	83,345,251	1.01	65,725,770	0.98
Arts, entertainment and recreation	17,547,280	0.21	19,085,967	0.29
Information and communication	9,776,042	0.12	2,045,469	0.03
Professional, scientific and technical activities	4,013,462	0.05	3,468,272	0.05
Water supply, sewerage, waste management and remediation activities	3,326,008	0.04	2,024,383	0.03
Electricity, gas, steam and air-conditioning supply	3,414,144	0.04	749,328	0.01
Other service activities	1,424,920,082	17.24	578,321,448	8.65
	P8,265,240,431		P6,687,446,785	

The BSP considers that loan concentration exists when total loan exposure to a particular industry or economic sector exceeds 30.00% of total loan portfolio. Identified concentrations of credit risks are controlled and managed accordingly through regular assessment and monitoring of the management and the risk oversight committee.

The following table shows the secured and unsecured portions of loans and discounts as of December 31, 2023 and 2022:

	2023	2022
Secured portion		
Deposit hold-out (Note 13)	₱1,377,727,577	₱1,185,503,426
Chattel mortgage	257,033,488	367,658,176
	1,634,761,065	1,553,161,602
Unsecured portion	6,630,479,366	5,134,285,183
	₱8,265,240,431	₱6,687,446,785

Portfolio at risk (PAR)

In accordance with BSP regulations, the Bank considers loans with one-day past due as part of its portfolio-at-risk (PAR). As of December 31, 2023 and 2022, the Bank's PAR amounted to ₱288.07 million and ₱336.69 million, respectively. The allowance for credit losses recognized for past due loans amounted to ₱175.19 million and ₱329.14 million as of December 31, 2023 and 2022, respectively.

As of December 31, 2023 and 2022, performing and nonperforming loans (NPLs) based on Circular No. 772 and as reported to the BSP amounted as follows:

	2023	2022
Microfinance Loans		
Performing loans		
Business	₱4,627,735,061	₱3,995,527,893
Educational	117,659,735	42,936,155
Others	1,656,462,235	1,192,796,198
	6,401,857,031	5,231,260,246
Nonperforming loans		
Business	141,088,100	181,939,820
Educational	1,220,873	774,593
Others	16,899,840	20,563,829
	159,208,813	203,278,242
Balance at end of year	₱6,561,065,844	₱5,434,538,488
SME Loans		
Performing loans		
Business	₱1,089,262,832	₱706,805,724
Housing	317,384,480	231,037,320
Car	103,213,943	100,259,177
Agricultural	56,588,093	70,344,121
Fringe	8,863,143	11,052,932
	1,575,312,491	1,119,499,274
Past due but not impaired		
Business	13,160,678	6,199,594
Housing	3,713,878	2,302,752
Car	2,839,551	606,121
Agricultural	2,567,965	2,353,943
Fringe	79,510	228,121
	22,361,582	11,690,531

(Forward)

	2023	2022
Nonperforming loans		
Business	₱60,866,291	₱68,571,625
Housing	23,726,686	21,463,565
Car	3,623,116	9,122,243
Agricultural	17,911,996	22,350,769
Fringe	372,425	210,290
	106,500,514	121,718,492
Balance at end of year	₱1,704,174,587	₱1,252,908,297

Loans are classified as nonperforming in accordance with BSP regulations, or when, in the opinion of management, collection of interest is doubtful. Loans are not reclassified as performing until interest and principal payments are brought current or the loans are restructured in accordance with existing BSP regulations, and future payments appear assured.

Generally, NPLs refer to loans whose principal and/or interest is unpaid for thirty days or more after due date or after they have become past due in accordance with existing BSP rules and regulations. This shall apply to loans that are payable in lump sum and loans that are payable in quarterly, semi-annual, or annual installments, in which case, the total outstanding balance thereof shall be considered nonperforming.

In the case of loans that are payable in monthly installments, the total outstanding balance thereof shall be considered nonperforming when three or more installments are in arrears.

In the case of loans that are payable in daily, weekly, or semi-monthly installments, the total outstanding balance thereof shall be considered nonperforming at the same time that they become past due in accordance with existing BSP regulations, i.e., the entire outstanding balance of the receivable shall be considered as past due when the total amount of arrearages reaches ten percent (10.00%) of the total receivable balance.

In the case of microfinance loans, past due/PAR accounts shall be considered as NPLs.

Related party loans

As required by BSP, the Bank discloses loan transactions with investees and with certain DOSRI. Existing Banking regulations limit the amount of individual loans to DOSRI, 70.00% of which must be secured, to the total of their respective deposits and book value of their respective investments in the lending company within the Bank.

As of December 31, 2023 and 2022, the balance of the secured loans to DOSRI are ₱134.28 million and ₱64.25 million, respectively. There is no unsecured loan to DOSRI as of December 31, 2023 and 2022. In the aggregate, loans to DOSRI generally should not exceed total equity or 15.00% of total loan portfolio, whichever is lower. As of December 31, 2023 and 2022, the Bank is in compliance with the regulatory requirements.

BSP Circular No. 423 dated March 15, 2004, as amended by BSP Circular No. 914 dated June 23, 2016, provide the rules and regulations governing credit exposures to DOSRI. The following table shows information relating to the loans, other credit accommodations and guarantees classified as DOSRI accounts under regulations existing prior to BSP Circular No. 423 and new DOSRI loans and other credit accommodations granted under said circular as of December 31, 2023 and 2022:

Particulars	2023	2022	DOSRI Loans	Related Party Loans (inclusive of DOSRI Loans)
	DOSRI Loan's	Related Party Loans (inclusive of DOSRI Loans)		
Outstanding loans	₱134,280,419	₱197,221,043	₱64,248,034	₱72,423,768
Percent of DOSRI/ Related Party loans to total loan portfolio	1.62%	2.39%	0.96%	1.08%
Percent of unsecured DOSRI/ Related Party loans to total DOSRI/Related Party loans	2.15%	0.00%	3.52%	0.00%
Percent of past due DOSRI/ Related Party loans to total DOSRI/ Related Party loans	0.00%	0.00%	0.00%	0.00%
Percent of non-performing DOSRI/ Related Party loans to total DOSRI/ Related Party loans	0.00%	0.00%	0.00%	0.00%

There are no unsecured and past due DOSRI accounts in total outstanding DOSRI loans.

Secured liability and assets pledged as security

As of December 31, 2023 and 2022, the Bank has no liability that is secured by pledged assets.

Commitments and contingencies

There are no commitments and contingencies as at December 31, 2023 and 2022.

27. Supplementary Information Required under Revenue Regulations 15-2010

On November 25, 2010, the BIR issued RR 15-2010 prescribing the manner of compliance in connection with the preparation and submission of financial statements accompanying the tax returns. It includes provisions for additional disclosure requirements in the notes to the financial statements, particularly on taxes, duties and licenses paid or accrued during the year.

The components of 'Taxes and licenses' in 2023 follow:

Gross receipts tax	₱169,339,227
Documentary stamp tax	57,154,556
Business permits and licenses	11,302,133
Real property tax	326,269
Other taxes	4,861,092
	₱242,983,277

In 2023, withholding taxes remittances and withholding taxes lodged under 'Other liabilities - Accrued taxes' account follow:

Remittances:	
Gross receipt tax	₱160,539,046
Documentary stamp tax	72,478,906
Final withholding tax on interest expense	35,622,917
Expanded withholding tax	14,337,769
Withholding taxes on compensation and benefits	6,727,590
	₱289,706,228
Accrued:	
Gross Receipt Tax	₱45,147,661
Documentary stamp tax	5,578,236
Final withholding tax on interest expense	6,712,076
Expanded withholding tax	1,408,052
Withholding taxes on compensation and benefits	485,757
	₱59,331,782

Tax Cases and Assessment

On August 19, 2021, the BIR has rendered a letter of authority to examine the books of accounts and other accounting records for all revenue taxes including documentary stamp tax and other taxes for the taxable period January 1, 2020 to December 31, 2020. Documents were submitted on September 15, 2021. The Bank settled the assessment on May 19, 2023.

On October 10, 2023, the Bank received an additional letter of authority for the taxable year ended December 31, 2022. The first follow-up request for presentation of accounting records and the second and final notice for presentation of records was received on November 6, 2023 and November 22, 2023, respectively. Documents were submitted on November 8, 2023, November 13, 2023 and December 8, 2023. The BIR has not yet rendered any assessment following the inspection of the Bank's accounting books and records.



APPENDICES

PRODUCTS AND SERVICES

SAVINGS

Micro Deposit

- **Pledge** - The Pledge Savings represents each member's deposits and acts as loan guarantee given that loans are non-collateralized.
- **Maagap** - The Maagap Savings represents deposit accounts specifically designed for kids.
- **Katuparan** - Savings account with fixed deposit amount and microinsurance coverage based on the desired target savings in each period supported by a signed agreement.

Regular Savings

- **iSave** - A regular savings account evidenced by passbook.
- **My A Account** - ATM savings account.
- **EarnMore** - EarnMore Account represents special savings account (time deposit), which helps the client to secure savings for a better future. Interest rate depends on the amount of deposit and term.

Checking Account

- **My BizCheck** - My BizCheck Account is a deposit account with check book facility. It is also known as current or demand account. Typically, this is used for making business payments.

LOANS

- **Microfinance Loan** - This product includes all loans intended for business or enterprises of the microfinance clients such as working capital, purchase of equipment and assets for use in the business, buying raw materials, etc. Clients can borrow up to a maximum of PhP150,000.
- **Quick SME Loan** - QSL is a loan product designed to help micro and small entrepreneurs located in semi-urban and urban areas. The loan aims to give financial support to micro and small entrepreneurs who are facing problems in deficiency of working capital. QSL loan up to a maximum of PhP300,000 can support micro and small enterprises to promote income, production, and employment generation.
- **SME UNLAD Loan** - The SME UNLAD Loan seeks to assist microfinance clients with good credit performance and showing potential to become regular SME. Maximum loan amount is up to PhP300,000.
- **Other Loans** - This product intends to assist microfinance members to support the family needs for education, health, and insurance. Maximum loan amount is up to PhP10,000.00.

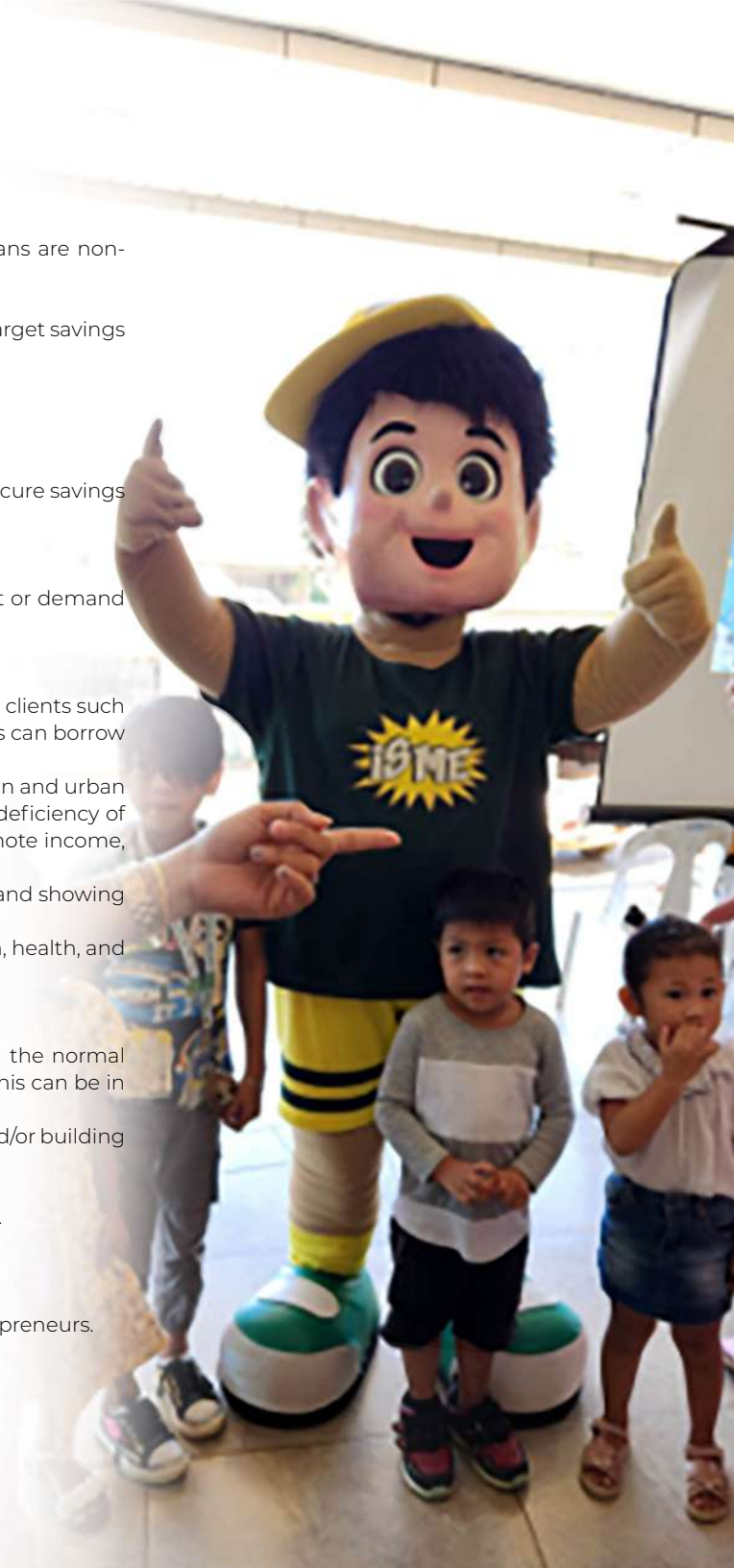
SME LOANS

- **Express Working Capital** - Working capital loans are loans that would be repaid out of operating funds in the normal course of business. Short-term working capital may be used to finance the seasonal needs of the company. This can be in the form of a term loan or a revolving credit line.
- **Express Investment Capital Loan (EIL)** - Investment loans are used to finance the acquisition of fixed assets and/or building renovation/ construction and financed by a term loan.
- **Agrifinance Loans** - Loan product for agri-related business and agribusiness production.
- **Consumer Loans** - Loan Product specific for the need to acquire/ invest on motorcycle, vehicle, house, and lot.
 - Drive Ur Wheels (Car Loan)
 - Bahay Katuparan (Housing Loan)
 - Motorcycle Loan
- **Wholesale Lending** - Loans intended for microfinance retailing, and/or relending to small and medium entrepreneurs.

OTHER SERVICES

Remittance

- **CARD Sulit Padala**
- **Cebuana Lhuillier**



TRAININGS

STAFF PROGRAM

Core Program

- Account Officer Refresher Course: The Back-to-Basic Strategy
- Agent Supervisor Refresher Course
- CARD-MRI Operation Coaching (The B2B Strategy)
- Coaching and Mentoring as Handles to Nourish Passion Alleviating Poverty of the Nation
- Improving Customer Relationship Towards Poverty Eradication
- Increasing Account Officer Productivity and Risk Management (The B2B Approach)
- Lead and Achieve to Eradicate Poverty in the Digital Era (Unit Manager Promotional Training)
- Training of Trainers: Upholding konek2CARD : An Agent Supervisor Training/FIKD/BotiCARD
- Unit Manager Refresher Course (The B2B Strategy)
- Values and Professionalism

Enhancement Program

- Administrative Staff Refresher Course cum Summit
- Basic Occupational Health and Safety Training
- Occupational First-Aid and BLS Training
- CARD MRI Appreciative Inquiry
- CARD MRI Appreciative Session
- CARD MRI Quality Portfolio Management: The New Normal Means
- CARD SME Workshop for Loan Managers
- Quick SME Loan
- Cross Cultural Sensitivity
- Enhanced Microfinance Technology
- Islamic Finance and Paglambo Orientation (Shariah Finance)
- Lakbay Aral for Staff
- Money Counterfeit and Fraud Detection in the New Era of Technology
- Team Building
- Stress Management
- Promoting CARD Sulit Padala : Tellers Training

CLIENT PROGRAM

- Basic Bookkeeping and Financial Management
- Business Starters
- CARD MRI Basics: Clients Re-orientation
- Enterprise Development for Members
- Lakbay-Aral for Members
- Livelihood Training
- Product Development for Clients projects
- The Art of Investment
- Beekeeping Training and Workshop



PARTNERSHIP

PARTNERS / COLLABORATIONS

- Agricultural Guarantee Fund Pool (AGFP)
- Aina Homes
- Banco de Oro
- Bank of the Philippine Islands
- Bellavita Land Corporation
- Calmar Land
- China Bank Savings (CBS)
- Development Bank of the Philippines (DBP)
- German Savings Bank Foundation for International Cooperation, Germany
- International Finance Corporation (IFC)
- Land Bank of the Philippines (LBP)
- Malayan Banking Berhad (Maybank)
- Metro Commercial and Industrial Services Corporation
- Metropolitan Bank and Trust Corporation
- Philippine Savings Bank (PSB)
- Rizal Commercial Banking Corporation (RCBC)
- Rocking Moon Foundation, Inc.
- Rural Bank of Talisay, Inc.
- Savings Banks Foundation for International Cooperation, Germany
- Security Bank Corporation
- SyCip Gorres Velayo & Co. (SGV & Co.)
- Small Business Corporation
- Social Security System (SSS)
- UnionBank of the Philippines

REGULATORY BODIES

- Anti-Money Laundering Council (AMLC)
- Bangko Sentral ng Pilipinas (BSP)
- Bureau of Internal Revenue (BIR)
- Department of Labor and Employment (DOLE)
- National Privacy Commission (NPC)
- Philippine Deposit Insurance Corporation (PDIC)
- Securities and Exchange Commission (SEC)

AFFILIATIONS

- Association of Bank Compliance Officers, Inc.
- Association of Development Financing Institutions in Asia and the Pacific (ADFIAP)
- Bankers Institute of the Philippines, Inc. (BAIPHIL)
- BancNet
- BAP Credit Bureau, Inc.
- Chamber of Thrift Banks
- Microfinance Information Data Sharing, Inc. (MiDAS)
- Philippine Chamber of Commerce and Industry (PCCI)
- San Pablo City Bankers Association



OFFICE DIRECTORY

HEAD OFFICE

120 M.Paulino corner Burgos St., San Pablo City, Laguna, Philippines

LUZON

BACCOOR

Bacoor 1	82 Ligas 3 Bacoor Cavite
Bacoor 2	Panapaan 1 Ilaya Bacoor Cavite
Bacoor 3	Blk 8 Lot 25 Progressive Molino 2 Bacoor Cavite
Bacoor 4	Blk 1 Lot 7E PH 3 West Camella Springville Molino 3 Bacoor Cavite
Imus 1	66 General E Topacio St Poblacion 4D Imus Cavite
Imus 2	30 Bucandala 1 Imus Cavite
Imus 2b	30 Bucandala 1 Imus Cavite

BALANGA

Bagac	Overland Subd., Atilano Ricardo, Bagac, Bataan 2107
Balanga	Unit 2, Aurora Vda De Camacho Bldg., Balanga Market Access Road Nr. Cor. Capitol Drive San Jose, Balanga, Bataan
Dinalupihan	70-A Burgos St., Burgos, Dinalupihan, Bataan
Hermosa	Centro 2, Culis Hermosa 2111 Hermosa, Bataan
Limay	0616 Sampaguita St., Bernabee Subd St., Francis I Limay, Bataan
Mareveles	National Road Hiway 54, 718 Townsite, Mariveles, Bataan
Morong	Rizal St, Morong, Bataan 2108
Orani	Bernadette Subd., Mulawin, Orani, Bataan
Orion	#216 Alvarez Daan Bilolo, Orion, Bataan
Pilar	Unit 2, Aurora Vda De Camacho Bldg., Balanga Market Access Road Nr. Cor. Capitol Drive San Jose, Balanga, Bataan
Samal	#276 Eskina St., Lalawigan, Samal, Bataan

BALAYAN

Balayan 1	Union St., Poblacion 5, Balayan Batangas
Balayan 2	Sampaga, Balayan, Batangas
Balayan 3	Union St., Poblacion 5, Balayan, Batangas
Calaca 1	Marasigan St., Poblacion, Calaca, Batangas
Calaca 2	Marasigan St., Poblacion, Calaca, Batangas
Calaca 3	Marasigan St., Poblacion, Calaca, Batangas
Calatagan A	Poblacion III, Calatagan, Batangas
Calatagan B	Lucsuin, Calatagan, Batangas
Tuy	Rizal St., Tuy, Batangas
Tuy 1B	Rizal St., Tuy, Batangas

BATANGAS

Batangas 6	Gulod Itaas Batangas City
Batangas City 1	G/F Stall C Zone 12., P. Burgos st., Batangas City
Batangas City 2A	Libjo Batangas City
Batangas City 3A	LS 168 Bldg. National Highway Alangilan Batangas City



Batangas City 3B
 Batangas City 4
 Batangas city 5
 Bauan 1A
 Bauan 1B
 Bauan 1C
 Bauan 2
 Lobo 1
 Lobo 2
 Mabini
 San Pascual 1
 San Pascual 2

LS 168 Bldg. National Highay Alangilan Batangas City
 Purok 2 Pinamucan Proper Batangas City
 G/F Stall C Zone 12.,P. Burgos st., Batangas City
 Ylagan st.Poblacion 4 Bauan Batangas
 Ylagan st.Poblacion 4 Bauan Batangas
 Ylagan st.Poblacion 4 Bauan Batangas
 As-is Bauan Batangas
 M. Babao St. Poblacion Lobo Batangas
 Bonifacio St. Poblacion Lobo Batangas
 Calangi St.Poblacion Mabini Batangas
 San Antonio San Pascual Batangas
 Ayala ST. Zone 4 Poblacion San Pascual Batangas

BULACAN

Caloocan North 1
 Caloocan North 2
 Marilao 1
 Marilao 2
 Meycauayan
 Norzagaray
 Norzagaray 1B
 Novaliches 1
 Novaliches 2
 San Jose Del Monte 1
 San Jose Del Monte 2
 San Jose del Monte 3
 Sta. Maria
 Sta. Maria 1
 Sta. Maria 2

Blk. 7 Lot 29 Gumamela St. Metro Cor Homes Brgy. 177 Caloocan City
 Phase 3 Pkg 2Blk. 53 Lot 7 Bagong Silang Brgy. 176 Caloocan City
 Hulo Loma De Gato Marilao Bulacan
 91 Gonzales Village Abangan Sur Marilao Bulacan
 67 A Malhacan Road Malhacan Meycauayan Bulacan
 543 Sapang A Brgy. Partida Norzagaray Bulacan
 543 Sapang A. Brgy. Partida Norzagaray Bulacan
 18 Lapu Lapu St. Nagkaisang Nayon Quezon City
 77 Banlat Road Tandang Sora Quezon City
 Blk. 1 Lot 9 B C Diamond Crest Brgy. San Manuel City of San Jose Del Monte Bulacan
 Lot 5 A Block 28 Brgy. Assumption Area 1 City of San Jose del Monte Bulacan
 Blk 31 Lot 7 Melody Plains Subd. Muzon San Jose del Monte Bulacan
 53 Jose Corazon De Jesus St. Sta. Maria Bulacan
 Km. 40 Brgy. Pulong Buhangin Sta. Maria Bulacan
 442 Gov. Halili St. Brgy. Bagbaguin Sta. Maria Bulacan

CALAMBA

Calamba 1
 Calamba 3
 Calamba 4
 Calamba 5A
 Calamba 5B
 Calamba 6
 Calamba 7
 Calamba 9
 Calamba 10

Natividad Bldg National Highway Brgy Parian Calamba City Laguna
 175 Brgy San Jose Calamba City laguna
 Blk 2 Lot 64 Ma. leonora Subdivision Calamba City Laguna
 Brgy 1 National Highway Calamba City Laguna
 Natividad Bldg National Highway Brgy Parian Calamba City Laguna
 Block 14, lot 1, Southern Crest , Brgy lawa Calamba City laguna
 Block 4 Lot 22 MCDK Kapayapaan Village Brgy Canlubang
 Purok 3 Brgy Makiling Calamba City Laguna
 National Highway Brgy Pansol Calamba City Laguna

CALOOCAN

Caloocan 1
 Caloocan East
 Caloocan South
 Del Monte
 Malabon 1
 Malabon 2
 Malabon 3
 Navotas 1
 Navotas 2
 Valenzuela 1
 Valenzuela 2

311 A Mabini St. Brgy 20 Caloocan City
 146 Magdalena St.Sta.Queteria Brgy 163 Caloocan City
 311 A Mabini St. Brgy 20 Caloocan City
 4 Cagayan St. Ramon Magsaysay Bago Bantay,Quezon City
 Unit 3 Rivera St. Tañong Malabon City
 016 Lt.A1 Bautista St.Brgy Panghulo Malabon City
 311 A Mabini St. Brgy 20 Caloocan City
 35 A. Santiago St. Sipac-Almacen,Navotas City
 47 F.Pascual St.San Jose ,Navotas City
 30 Pinaggala St. Serano Subd. Brgy Marulas Valenzuela City
 117 Atis St. Antonio Subd. Brgy Dalandan Valenzuela City

CAVITE

Cavite City 1	Cor. Padre Pio St., Padre Burgos Ave., Caridad, Cavite City
Cavite City 2	J.Miranda St.Sta Cruz Cavite City
Kawit 1	Panamitan Kawit Cavite
Kawit 2	Unit 103 Ribas Bldg.Gahak Kawit Cavite
Noveleta	924 G.Luna St.Sta Rosa II Noveleta Cavite
Rosario 1	# 18 Sunrise Subd.Bagbag II Rosario Cavite
Rosario 2	#30 Sunrise Subd.Bagbag II Rosario Cavite

DAGUPAN

Binmaley 1	San Isidro Sur Binmaley Pangasinan
Binmaley 2	San Isidro Sur Binmaley Pangasinan
Calasiao 1	31 Gabon Calasiao Pangasinan
Calasiao 3	Gabon Calasiao Pangasinan
Dagupan 1A	Bench Building AB Fernanadez East Brgy.Pantal Dagupan City Pangasinan
Dagupan 1B	Bench Building AB Fernanadez East Brgy.Pantal Dagupan City Pangasinan
Dagupan 2	Highlander St., Mayombo District, Dagupan City, Pangasinan
Mangaldan 1	Salay, Mangaldan, Pangasinan
Mangaldan 2	Salay, Mangaldan, Pangasinan
Mangaldan 3	Salay, Mangaldan, Pangasinan
Mangaldan 4	Salay, Mangaldan, Pangasinan
San Fabian 1	Unit 1 Ulanday St. Tempra Guilig, San Fabian, Pangasinan
San Fabian 2	Ulanday St. Tempra Guilig, San Fabian, Pangasinan
Sta.Barbara 1	Carolina Homes Maningding Sta. Barbara Pangasinan
Sta.Barbara 2	Aphin Trading Maningding Sta. Barbara Pangasinan

DASMARIÑAS

Dasma 1	176 Drive Langkaan 1, Dasmariñas Cavite
Dasma 10	124 Sabang Dasmariñas Cavite
Dasma 2	Blk.15 Lot 19 Manila Ave. Summerwind Village Burol Main Dasma Cavite
Dasma 3	Sitio Pasong Tala, Brgy. Zone 4, Dasmariñas Cavite
Dasma 4	Blk.38.Lot 15 Phs Mabuhay City, Paliparan III, Dasmariñas Cavite
Dasma 5	B. 121 I4 Brgy. Sta. Lucia, Dasmañas Cavite
Dasma 6	# 47 Crossing Salawag Dasmariñas Cavite
Dasma 7	B. 121 I4 Brgy. Sta. Lucia, Dasmañas Cavite
Dasma 8	Sarreal Comp. Salitran II, Dasmariñas Cavite
Dasma 9	Blk. 46, Lot 6, Victoria Reyes Dasmariñas Cavite

GMA

Carmona	11308 Aida Duompili, Mapalad St. Brgy. Mabuhay, Carmona Cavite
GMA 1	Blk 5 Lot 2. Brgy Gavino Maderan, GMA, Cavite
GMA 2	Blk 3. Lot 15, San Lorenzo St. San Gabriel, GMA, Cavite
GMA 3	Blk 5 Lot 9. Bermuda St, Casa De Monte Verde, Brgy F. De Castro GMA, Cavite
GMA 4	597 Upper Monlight, Brgy. Gregoria De Jesus, GMA, Cavite
GMA 6	Blk 5, Lot 5, Congressional Road, Poblacion 1, GMA Cavite
GMA 6B	
GMA 7	Blk 5, Lot 5, Congressional Road, Poblacion 1, GMA Cavite

LEMERY

Agoncillo 1	Poblacion Agoncillo , Batangas
Agoncillo 1B	Poblacion Agoncillo , Batangas
Alitagtag	Pinagkrusan , Alitagtag Batangas.
Lemery 1	Payapa Ibaba , Lemery Batangas
Lemery 3	Mahayahay , Lemery Batangas

Lemery 4
Lemery 5
San Luis 1
San Luis 2
San Luis 3
San Nicolas
Taal 1
Taal 2

Illustres Ave., Brgy. Palanas Lemery, Batangas
Mataas Na Bayan , Lemery Batangas.
Poblacion San Luis , Batangas
Poblacion San Luis , Batangas
Poblacion San Luis , Batangas
A.Mabini St. Poblacion , San Nicolas Batangas
Zone 8 , Taal Batangas
Zone 8 , Taal Batangas

LIPA CITY BRANCH

Cuenca
Lipa 10
Lipa 15
Lipa 16
Lipa 17
Lipa 1a
Lipa 1b
Lipa 3
Lipa 4
Lipa 5a
Lipa 6
Lipa 7
Lipa 8
Lipa 9
San Jose

Brgy. 1 Cuenca Batangas
No. 084 Zone 2 Pinagtungolan Lipa City Batangas
Brgy Maraouy Lipa City Batangas
Purok 1 Brgy. Bolbok Lipa City Batangas
Brgy. Poblacion Balete Batangas
3A Quezon St., Brgy. Don Luis San Jose Batangas
Brgy. 10 General Luna St., Lipa City Batangas
No. 156 Lubis St., Brgy. 4 Mataas na Kahoy Batangas
Obispo Oviar St., Lipa City Batangas
K-Pointe Commercial Center Pilahan, Brgy Sabang Lipa City Batangas
Purok 4 Brgy. Inusloban Lipa City Batangas
No. 0749 Banay Banay Lipa City Batangas
Brgy. Poblacion Balete Batangas
Brgy. Sampaguita Lipa City
3A Quezon St., Brgy. Don Luis San Jose Batangas

MANAOAG

Binalonan
Manaoag 1
Manaoag A
Pozorrubio 1
Pozorrubio 2
San Jacinto
San Manuel
Sison 1
Sison 2

26 Mendoza St., Poblacion, Binalonan, Pangasinan
Tiong St. Poblacion, Manaoag, Pangasinan
Milo St., Poblacion, Manaoag, Pangasinan
Villa, Alipangpang, Pozorrubio, Pangasinan
Palguyod, Pozorrubio, Pangasinan
Salcedo St., Capaoay, San Jacinto, Pangasinan
Osmeña St., Guiset Sur, San Manuel, Pangasinan
Poblacion Sur, Sison, Pangasinan
108 Cauringan, Sison, Pangasinan

NAGA

Iriga
Naga 1
Naga 2
Naga 4
Pamplona
Sipocot

Unit 3 MMCN Bldg. Panganiban Drive Naga City
Unit 3 MMCN Bldg. Panganiban Drive Naga City
Unit 3 MMCN Bldg. Panganiban Drive Naga City
Unit 3 MMCN Bldg. Panganiban Drive Naga City
Unit 3 MMCN Bldg. Panganiban Drive Naga City
Unit 3 MMCN Bldg. Panganiban Drive Naga City

NASUGBU

Lian
Nasugbu 1
Nasugbu 2
Nasugbu 3

Malaruhatan Lian Batangas
San Agustin St. Brgy 6 Nasugbu Batangas
J.P. Laurel St. Brgy 11 Nasugbu Batangas
Samaniego St. Brgy 6 Nasugbu Batangas

PUERTO PRINCESA

Puerto Princesa 1	#36 Acebedo Bldg. Bonoan Road, Tagumapay Puerto Princesa City Palawan
Puerto Princesa 2	Brgy. San Jose Puerto Princesa City
Puerto Princesa 3	Libis Road Brgy San Pedro Puerto Princesa City
Puerto Princesa 4	Brgy Salvacion Puerto Princesa City
Puerto Princesa 5	Brgy Sicsican, Puerto Princesa City

ROSARIO

Ibaan 1	Don Pedro Subdivision Talaibon Ibaan, Batangas
Lipa 12A	Purok 2 Pinagkawitan Lipa City, Batangas
Lipa 12B	Purok 2 Pinagkawitan Lipa City, Batangas
Padre Garcia 2	San Miguel Padre Garcia, Batangas
Padre Garcia A	San Felipe Padre Garcia, Batangas
Rosario A	JPMB Bldg. Poblacion C., Rosario Batangas
Rosario B	Baybayin Rosario, Batangas
Rosario C	JPMB Bldg. Poblacion C., Rosario Batangas
Rosario D	JPMB Bldg. Poblacion C., Rosario Batangas

SAN PABLO

SPC 1	Santisimo Rosario, San Pablo City
SPC 2	Infanta, Quezon

SAN PEDRO

Biñan 1	#32 P. Escueta St., Brgy. Casile, Binan City, Laguna
Biñan 2	Gonzales St., Brgy. San Jose, Binan City, Laguna
Biñan 3	2456 Almeda Subd., P. Paterno St., Brgy. De La Paz, Binan City, Laguna
Biñan 5	Unit 3 Block 1 Acacia Estate Homes, Brgy. Timbao, Binan City, Laguna
San Pedro 1	Block 2 Lot 7, Yakal St., Brgy. Narra, San Pedro, Laguna
San Pedro 2	Block 11 Lot 13, Brgy. United Bayanihan, San Pedro Laguna
San Pedro 3	Block 8 Lot 3 Phase 1A, 5th St., Brgy. Pacita 1, San Pedro, Laguna
San Pedro 4	Unit 1A Soriano Commercial Bldg., 94 Mabini St., Brgy. Poblacion, San Pedro, Laguna
San Pedro 5	Unit 1A Soriano Commercial Bldg., 94 Mabini St., Brgy. Poblacion, San Pedro, Laguna

STA. ROSA

Cabuyao 1	JP Rizal St. Brgy Sala, Cabuyao, Laguna
Cabuyao 2	Felecias Village, Banlic, Cabuyao, Laguna
Cabuyao 3	Block 3 Lot 10 Value Homes 3 Brgy. Mamatid, Cabuyao Laguna
Cabuyao 4	Block 7 Lot 58 Millwood Village, Pulo, Cabuyao, Laguna
Sta. Rosa 1A	Casita Santa Rosa Bldg., 1669 Old National Hi-way, Brgy. Dila, Sta. Rosa, Laguna
Sta. Rosa 2	No. 114 Dr. Zaballa St. Kanluran, Sta. Rosa City, Laguna
Sta. Rosa 3	Lot 29 Blk 7 Mercado Village Brgy. Pulong Sta. Cruz, City of Sta. Rosa
Sta. Rosa 5	Blk 2 It 5 Don Jose Zaballa Subd. Brgy. Pooc, Sta. Rosa, Laguna

STO. TOMAS BRANCH

Laurel 1A	Poblacion 4 Laurel, Batangas
Laurel 1B	Poblacion 4 Laurel, Batangas
Laurel 2	Poblacion 1 Laurel, Batangas
Sto. Tomas 1A	General Malvar Ave., Cor Manalo St. Brgy. 1 Poblacion Sto. Tomas Batangas
Sto. Tomas 1B	General Malvar Ave., Cor Manalo St. Brgy. 1 Poblacion Sto. Tomas Batangas
Sto. Tomas 2	154 San Felix Sto. Tomas Batangas
Sto. Tomas 4	San Pedro, Sto. Tomas Batangas
Sto. Tomas 6	Brgy. San Agustin, Sto. Tomas Batangas

Sto. Tomas 9
Talisay 1A
Talisay 1B
Talisay 2

San Isidro Sur,Sto. Tomas Batangas
Poblacion 2, Talisay Batangas
Poblacion 2, Talisay Batangas
Brgy. Sampaloc Talisay Batangas

SUBIC

Castillejos
Olongapo
San Marcelino
San Narciso
Subic

Del Pilar, Castillejos, Zambales
20 Elicano St., East Bajac-bajac, Olongapo City
Beltran St. Brgy. Borgus, San Marcelino, Zambales
Four Maria's Nagma Apartelle national Highway corner Cayaban St. , San Jose, San Narciso, Zambales
155 Grestel Bldg. Baraca-Camachile, Subic, Zambales

TAGAYTAY

Alfnso 2
Alfonso
Silang 1
Silang 2
Silang 3
Silang 4
Silang 5
Silang 6
Silang 7
Silang 8
Silang 9
Tagaytay 1
Tagaytay 2
Tagaytay 3
Tagaytay 4
Tagaytay 5

Brgy. Kaytitinga 1, Alfonso Cavite
Sulsuguin Road Lucsuhin Ibaba Alfonso Cavite
040 Blumemtrit St Tubuan 1, Silang Cavite
Aguinaldo Highway Buho Silang Cavite
Iba ibaba Silang Cavite
Purok 2, Brgy. Lumil Silang Cavite
364 Brgy. Pook II Silang CAVite
Sitio Muzon Brgy. Puting kahoy Silang Cavite
Purok 4, Pasong Langka Silang Cavite
Purok Malabag Silang Cavite
Ibayong Ilog, Brgy. Kaong Silang Cavite
Blk.1, Lot 1&2 Foggy Hieghts Subd. Brgy. San Jose Tagaytay City Cavite
Payapa Subdivision Galicia 3, Mendez Cavite
Mayors Drive, Tagaytay City Cavite
Blk.1 Lot 1 and 2 Foggy Hieghts Subd. Brgy. San Jose Tagaytay City Cavite
Blk.1, Lot 1&2 Foggy Hieghts Subd. Brgy. San Jose Tagaytay City Cavite

TANAUAN

Malvar 1
Malvar 2
Tanauan 1
Tanauan 2
Tanauan 3
Tanauan 5A
Tanauan 5B
Tanauan 5C

#6 Brgy. San Fernando, Malvar, Batangas
452 Poblacion, Malvar, Batangas
Blk 4 lot 1 San Sebastian Village Tanauan City, Batangas
Blk 4 lot 1 San Sebastian Village Tanauan City, Batangas
5th Gloria Comp. Tanauan City, Batangas
Caritas Health Tanauan JP. Laurel highway Poblacion 4 Tanauan City, Batangas
Caritas Health Tanauan JP. Laurel highway Poblacion 4 Tanauan City, Batangas
178 Brgy Talaga, Tanauan City, Batangas

TRECE MARTIRES

Gen Tri
Indang 1
Indang 2
Maragondon 1
Maragondon 2
Naic 1
Naic 2
Tanza 1
Tanza 2
Tanza 3
Trece Martinez

Gentri Townhomes Brgy. Manggahan General Trias Cavite 4107
A. Luna St. Poblacion 2 Indang, Cavite 4122
287 A. Luna St. Poblacion 2 Indang, Cavite 4122
6695 NR Governor's Drive Garita B Maragondon, Cavite 4112
Pugad Lawin Garita B Maragondon, Cavite 4112
142 Diosomito Ibayo Silangan Naic, Cavite 4110
2195 Brgy. Sabang Naic, Cavite 4110
487-C Daang Amaya 3 Tanza Cavite
#20 Devorah Ville Subd. Amaya I Tanza, Cavite 4108
487-D Daang Amaya 3 Tanza Cavite
Purok 1. Hugo Perez, Trece Martires, Cavite

VIGAN

Badoc	Garetta Badoc Ilocos Sur
Bantay	Balaleng Bantay, Ilocos Sur
Caoayan	Brgy. Don Dimas Querubin, Caoayan, Ilocos Sur
Magsingal	San Lucas Magsingal Ilocos Sur
Pinili	Valbuena Pinili Ilocos Norte
San Juan 1	Pandayan San Juan Ilocos Sur
San Juan 2	Pandayan San Juan Ilocos Sur
Sinait	Macabiag Sinait Ilocos Sur
Sta Catalina	Cabaroan Sta. Catalina Ilocos Sur
Sto Domingo	Poblacion Sto.Domingo Ilocos Sur
Vigan	Quirino Boulevard corner Burgos St., Brgy. Poblacion V, Vigan, Ilocos Sur

VISAYAS

LAPU-LAPU

Consolacion	Poblacion Oriental, Consolacion, Cebu
Cordova	Poblacion, Cordova Cebu
Lapu Lapu 1	kagodoy Road Basak Lapu Lapu City
Lapu Lapu 2	Mahayahay, Bankal , Lapu-Lapu City,Cebu
Lapu Lapu 3	Tumulak Village Pajo ,Lapu- Lapu City ,Cebu
Lapu Lapu 4	Pajo,Lapu-Lapu,Cebu
Liloan	Mabini Street,Poblacion,Lioan,Cebu
Mandaue 1	749 Quezon Street, Brgy Cabangcalan, Mandaue City, Cebu
Mandaue 2	Fatima Valley,Pagsabongan,Mandaue City,Cebu
Sta. Rosa	Tam-isan, Olango Island, Lapu-Lapu City, Cebu
Talamban	Borbajo St., Talamban, Cebu City, Cebu

TALISAY

Busay	Sitio Hoyohoy, Busay, Cebu City
Cebu 1	Naya Village Tisa Cebu City
Cebu 2	Labra St. Guadalupe Cebu City
Cebu 3	495 Kinasang-an Pardo, Cebu City
Cebu 4	Ligaya Homes Bacayan Cebu City
Cebu 5	15 Middle Nivel Hills Lahug Cebu city
Mabolo	H. Joaquin St Mabolo, Cebu City
Minglanilla 1	JIFM Apartment, Countryside Village Lower Lipata Minglanilla, Cebu
Talisay 1	Talisay Town Center. Victoria Str. Brgy Tabunok, Talisay City, Cebu
Talisay 2	Talisay Town Center. Victoria Str. Brgy Tabunok, Talisay City, Cebu
Talisay 3	Ramona St.Dumlog Talisay City,Cebu
Talisay 4	Zone 3 Rizal Str, Brgy Dumlog, Talisay City Cebu

TOLEDO

Asturias	Poblacion Asturias Cebu
Balamban 1	Abucayan Balamban Cebu
Balamban 2	Pondol Balamban Cebu
Pinamungajan	Poblacion Pinamungajan Cebu
Toledo 1	D. Macapagal Highway Poblacion Toledo City Cebu
Toledo 2	Poog Toledo City Cebu
Toledo 3	Dumlog Toledo City Cebu

MINDANAO

CAGAYAN DE ORO

Bulua	249 Leona Velez st., Apovel, Bulua, Cagayan de oro city
Cagayan de oro 1	20-21st, Nazareth, Cagayan de oro city
Cagayan de oro 2	#150 Paclar st., Patag, Cagayan de oro city
Cagayan de oro 2B	#150 Paclar st., Patag, Cagayan de oro city
Cagayan de oro 3	9-29th st., Nazareth, Cagayan de oro city
Cagayan de oro 4	Phase 2, Villa Ernesto, Subd., Gusa, Cagayan de oro city
Cagayan de oro 5	Pabayon Cruz Taal St. Brgy 09 Cagayan De Oro City
El Salvador	Zone 8, Sto. Nino, Poblacion, El Salvador, Misamis Oriental
Gusa	#7 Hercules st., Villa Ernesto subd., Gusa, Cagayan de oro city
Jasaan 1	Upper Jasaan , Misamis Oriental
Jasaan 2	Zone 2, Bobontugan, Jasaan, Misamis Oriental
Laguindingan	Zone 1, Poblacion, Laguindingan, Misamis Oriental
Laguindingan B	Zone 1, Poblacion, Laguindingan, Misamis Oriental
Tablon	Palma Bldg., Purok 1A, Tablon, Cagayan de oro city
Tagoloan 1	Zone 12, Poblacion, Tagoloan, Misamis Oriental
Tagoloan 3	Zone 12, Poblacion, Tagoloan, Misamis Oriental

GENERAL SANTOS

Gensan 1A	Sta Monica Subdivision, Brgy Calumpang General Santos City
Gensan 1B	Sta Monica Subdivision, Brgy Calumpang General Santos City
Gensan 4	Zone 7 Block 9 Brgy Fatima General Santos City
Gensan 4B	Zone 7 Block 9 Brgy Fatima General Santos City
Gensan 5	Sta Monica Subdivision, Brgy Calumpang General Santos City
Gensan 7A	First Floor Delings Building Lagao General Santos City
Gensan 7B	First Floor Delings Building Lagao General Santos City
Gensan 7C	First Floor Delings Building Lagao General Santos City
Polomolok 1	Gate 4 Kaunlaran Canery Polomolok South Cotabato
Polomolok 2	Zenia St. Tuazon Subdivision Brgy Poblacion Polomok South Cotabato
Polomolok 3	French St. Poblacion Polonolok South Cotabato

ILIGAN

Iligan 1	G/F G3 Bldg. 3 Luna St. Saray Iligan City
Iligan 2	4TH EAST ILIGAN CITY
Iligan 3	G/F G3 Bldg. 3 Luna St. Saray Iligan City

KORONADAL

Koronadal 1	Odi St. Pantua, Brgy, Zone III Koronadal City
Koronadal 2	Tandang Sora St. Brgy Zone IV Koronadal City
Koronadal 3	Odi St. Pantua, Brgy, Zone III Koronadal City
Tampakan 1	Mabuhay St. Poblacion Tampakan South Cotabato
Tampakan 2	Mabuhay St. Poblacion Tampakan South Cotabato

LAGAO

Alabel	Purok. Tagumpay Alabel Sarangani Province
Gensan 2a	092 Macopa Corlaurel St. Dadiangas North General Santos City
Gensan 2b	092 Macopa Corlaurel St. Dadiangas North General Santos City
Gensan 3a	Delings Building J. Catolico Sr Avenue, Lagao , General Santos City
Gensan 3b	Delings Building J. Catolico Sr Avenue, Lagao , General Santos City

Gensan 6a	Toingson Street, Corner Ventilacion St. Lagao, General Santos City
Gensan 6b	Toingson Street, Corner Ventilacion St. Lagao, General Santos City
Malapatan	Purok .8 Poblacion Malapatan Sarangani Province
Malungon 1	Purok. Dama De Noche Malungon Sarangani Province
Malungon 2	Purok .Cebuano Malungon Sarangani Province
Malungon 3	Prk 1, Banate, Sarangani Province

PAGADIAN

Aurora	Rosas A, San Jose Aurora Zamboanga Del Sur
Dumalinao	Pag-asa Dumalinao Zamboanga Del Sur
Kapatagan 2	Catillo Bldg. purok 12, Banana Village Poblacion Poblacion Kapatagan Lanao Del Norte
Kumalarang	Poblacion Kumalarang Zamboanga Del Sur
Lakewood	Poblacion Kumalarang Zamboanga Del Sur
Maranding	Overseas Realty, Purok Pomelo, Maranding Lala, Lanao Del Norte
Molave	
Pagadian 1	Salazar st. Sta. Maria Pagadian City
Pagadian 2	219 Rizal Avenue Balangasan District, Pagadian City Zamboanga Del Sur
Ramon Magsaysay	Poblacion Ramon Magsaysay

PANABO

Carmen 1	Prk.6,Poblacion Ising,Carmen Davao Del Norte
Carmen 2	Prk.8a Mallaville Subdvision Carmen Davao Del Norte
Dujali	Prk 6,Dujali Pob.B.E. Dujali Davao Del norte
Kapalong 1	Prk 9, Pob. Maniki Kapalong Davao Del Norte
Kapalong 1b	Don Mariano st.Maniki Kapalong ,Davao Del norte
Kapalong 2	Prk.9A Gomez st.Maniki Kapalong Davao Del Norte
Panabo 1	Door 1,JA Apartment, Narra st.New Pandan Panabo city
Panabo 1b	Door 1,JA Apartment,Narra st.New Panadan Panabo city
Panabo 2	Prk Sibuyas,Brgy Gredu Panabo city
Santo Tomas 1	Prk.2 Fdrd 1 Manlupig Building,tibal -og Pob.Sto.tomas Davao Del Norte
Santo Tomas 2	prk.8,fdrd 3,Tibal-og Sto.tomas Davao Del Norte

VALENCIA

Maramag-1	Purok 1 South Poblacion, Maramag Bukidnon
Maramag-2	P-5 South Poblacion, Maramag Bukidnon
Valencia -1	P-15 Sayre Highway Brgy. Bagontaas Valencia City Bukidnon
Valencia-2	P-16 Poblacion Valecia City Bukidnon
Valencia-3	P-15 Sayre Highway Brgy. Bagontaas Valencia City Bukidnon
Valencia-3	P-15 Sayre Highway Brgy. Bagontaas Valencia City Bukidnon

ZAMBOANGA

Ayala	Calle San Miguel Zone 7 Ayala Zamboanga City
Curuan	MCLL Highway Curuan Zamboanga City
Mercedes	Zone 2 San Isidro Mercedes Zamboanga City
Sangali	Purok 3 Sanagali Zamboanga City
Vitali	Poblacion Vitali Zamboanga City
Zamboanga 1	Weelekin Bldg. Veterans Ave. Zone III Zamboanga City Del Sur
Zamboanga 2	Weelekin Bldg. Veterans Ave. Zone III Zamboanga City Del Sur
Zamboanga 3	Weelekin Bldg. Veterans Ave. Zone III Zamboanga City Del Sur



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